National Disability Insurance Scheme

Assistive Technology, Home Modifications and Consumables Code Guide 2024-25

Valid from: 1 July 2024

 Version 1.0

(Released 28 June 2024)

**Copyright**

© National Disability Insurance Agency 2024

**Use of National Disability Insurance Agency copyright material**

The material in this document with the exception of logos, trademarks, third party material and other content as specified is licensed under Creative Commons CC NC licence, [version 4.0](https://creativecommons.org/licenses/by/4.0/). With the exception of logos, trademarks, third party material and other content as specified, you may reproduce the material in this document*,* provided you acknowledge the National Disability Insurance Agency as the owner of all intellectual property rights in the reproduced material by using ‘© National Disability Insurance Agency 2024’ and do not use the material for commercial purposes.

Reproduction of any Creative Commons material in this document is subject to the CC NC licence conditions available on the Creative Commons site, as is the full legal code for this material.

**Further information**

Further information on pricing in the National Disability Insurance Scheme can be found at the [Price Arrangements and pricing page](https://www.ndis.gov.au/providers/price-guides-and-information) of the NDIS website.

**Version Control**

The *ATHM and Consumables Code Guide* is subject to change. The latest version is available on the [NDIS website.](https://www.ndis.gov.au/providers/price-guides-and-pricing)

A Table setting out all previous updates to this *NDIS ATHM and Consumables Code Guide* ison page 35. The following Table provides details of the changes made in this update to the *Code Guide*.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Version | Page | Details of Amendment | ReleaseDate | OperativeDate |
| 1.0 |  | 2024-25 edition of the *NDIS Assistive Technology, Home Modifications and Consumables Code Guide*. | 28 June 2024 | 1 July 2024 |

Contents

[Introduction 5](#_Toc170034539)

[Support Purpose 5](#_Toc170034540)

[Support Categories aligned to the NDIS Outcomes Framework 5](#_Toc170034541)

[Participant budgets are allocated according to Support Purpose 6](#_Toc170034542)

[Assessment, Training, or Fitting by professional 7](#_Toc170034543)

[Assistive Technology Mentors (AT Mentors) 7](#_Toc170034544)

[Support Item 7](#_Toc170034545)

[Units of Measure 7](#_Toc170034546)

[General Claiming Rules 8](#_Toc170034547)

[Service Bookings 8](#_Toc170034548)

[Quoting for AT or HM 8](#_Toc170034549)

[Claiming for support items that are subject to quotation 9](#_Toc170034550)

[Claiming for support items where notional unit prices apply 10](#_Toc170034551)

[Prepayments 10](#_Toc170034552)

[Subscription services 11](#_Toc170034553)

[Co-payments for Capital items, including Assistive Technology 12](#_Toc170034554)

[Other Fees and Charges 12](#_Toc170034555)

[Goods and Services Tax (GST) 12](#_Toc170034556)

[Low cost assistive technology (mostly items <$1,500) 13](#_Toc170034557)

[Repairs and Maintenance 14](#_Toc170034558)

[Rental Supports 15](#_Toc170034559)

[Delivery Supports 17](#_Toc170034560)

[Consumables (Support Category 03) 18](#_Toc170034561)

[Continence related equipment 18](#_Toc170034562)

[Equipment for eating and drinking 19](#_Toc170034563)

[Disability-related Health Equipment and Consumables 20](#_Toc170034564)

[Capital Supports (Assistive Technology – Support Category 05) 21](#_Toc170034565)

[Assistive products for household tasks and access 21](#_Toc170034566)

[Assistive products for personal care and safety 21](#_Toc170034567)

[Beds and pressure care mattresses and accessories 21](#_Toc170034568)

[Equipment or aids for dressing or specialised clothing 22](#_Toc170034569)

[Specialised household furniture 22](#_Toc170034570)

[Bathroom and toilet equipment 22](#_Toc170034571)

[Personal Alarms 22](#_Toc170034572)

[Respiration & Circulation Equipment 23](#_Toc170034573)

[Communication and information equipment 23](#_Toc170034574)

[Assistive products for hearing 24](#_Toc170034575)

[Assistive products for vision 25](#_Toc170034576)

[Assistance Animals 25](#_Toc170034577)

[Personal mobility equipment 26](#_Toc170034578)

[Prosthetics and orthotics 28](#_Toc170034579)

[Vehicle modifications 30](#_Toc170034580)

[Assistive equipment for recreation 31](#_Toc170034581)

[Home Modifications (Support Category 06) 32](#_Toc170034582)

[Home modifications 32](#_Toc170034583)

[Appendix A: History of Changes to the NDIS ATHM and Consumables Code Guide 2024-25 35](#_Toc170034584)

# Introduction

The National Disability Insurance Scheme Act 2013 (NDIS Act) states that a funded support must represent “value for money” in that the costs of the support are reasonable, relative to both the benefits achieved and the cost of alternative support.

Determining whether a support is reasonable and necessary for an individual participant will be guided by the *NDIS Act (2013),* the associated *NDIS Rules*, and the National Disability Insurance Agency’s (NDIA) Operational Guidelines. These can be found on the [NDIA website](https://www.ndis.gov.au/).

This Guide is not a comprehensive list of all Assistive Technology (AT) supports that may be provided as reasonable and necessary under the NDIS, but lists the most commonly used supports to assist providers to claim payments using a “best-fit” approach, and to assist participants with consistent terminology for AT comparison.

As with other support categories, AT has many specific supports and services that are recognised in the NDIS payment system, and these are referred to as ‘line items’. A comprehensive listing of AT support line items is kept up to date in a separate file (csv format) on the [NDIS website](https://www.ndis.gov.au/).

All providers from each state and territory can now register with the NDIS Quality and Safeguards Commission.

## Support Purpose

NDIS participant budgets are allocated to three separate support purposes:

1. CORE - Supports that enable participants to complete activities of daily living. Participant budgets often have a lot of flexibility to choose specific supports with their core support budgets, but cannot reallocate this funding for other support purposes (i.e., capital or capacity building supports).

2. CAPITAL - Investments, such as assistive technologies - equipment, home or vehicle modifications, or for Specialist Disability Accommodation (SDA). Participant budgets for this support purpose are restricted to specific items identified in the participant’s plan.

3. CAPACITY BUILDING - Supports that enable a participant to build their independence and skills.

## Support Categories aligned to the NDIS Outcomes Framework

Participant budgets are allocated at a support category level and must be used to achieve the goals set out in the participant’s plan. Support categories are aligned with the NDIS Outcomes Framework, which has been developed to measure goal attainment for individual participants and overall performance of the Scheme. There are eight outcome domains in the Framework, which help participants think about goals in different areas of their life and assist planners explore where supports in these areas already exist and where further supports are required. These domains are:

| 1. Daily Living
 | 5. Work |
| --- | --- |
| 1. Home
 | 6. Social and Community Participation |
| 1. Health and Wellbeing
 | 7. Relationships |
| 1. Lifelong Learning
 | 8. Choice and Control |

NDIS providers should be aware that all supports and services for NDIS participants must contribute to the achievement of their individual goals as outlined in the participant’s plan. Support purpose categories are designed to align with the Outcomes Framework and the 15 support categories. This helps participants choose supports that help them achieve their goals, and providers to understand how the supports they provide contribute to the participant’s goals.

The following table shows the links between support purpose types, domains in the Outcomes Framework and support categories.

| PURPOSE | OUTCOME DOMAIN | SUPPORT CATEGORY |
| --- | --- | --- |
| CORE | Daily LivingDaily LivingDaily LivingSocial and Community ParticipationWork | 01 Assistance with Daily Life02 Transport03 Consumables04 Assistance with Social, Economic and Community Participation04 Assistance with Social, Economic and Community Participation |
| CAPITAL | Daily LivingHome | 05 Assistive Technology06 Home Modifications and Specialised Disability Accommodation (SDA) |
| CAPACITY BUILDING | Choice and ControlHomeSocial and Community ParticipationWorkRelationshipsHealth and WellbeingLifelong LearningChoice and ControlDaily Living  | 07 Support Coordination08 Improved Living Arrangements09 Increased Social and Community Participation10 Finding and Keeping a Job11 Improved Relationships12 Improved Health and Wellbeing13 Improved Learning14 Improved Life Choices15 Improved Daily Living Skills |

## Participant budgets are allocated according to Support Purpose

Supports in participant plans are categorised according to the three Support Purposes identified earlier.

Participant budgets for these Capital supports, such as AT, are primarily for specific item types or for repair/maintenance of AT as identified in the participant’s plan. Most higher cost items (over $15,000) are ‘quotable’, which means that providers must negotiate a price in a Service Agreement with a participant and provide a written quote for that supply. Associated supports can include assessments associated with supply of the AT device, as well as delivery, set-up, and adjustment, as well as ongoing maintenance/repair costs.

Typically, AT that is more complex requires more detailed assessment and other services, separate from the AT product itself. See [Our Guidelines](https://ourguidelines.ndis.gov.au/supports-you-can-access-menu/equipment-and-technology/assistive-technology/what-other-assistive-technology-costs-do-we-fund/what-if-you-need-rent-assistive-technology-items) for more information.

Guidance on AT complexity can be found in the [NDIS AT Complexity Level Classification](https://www.ndis.gov.au/providers/housing-and-living-supports-and-services/providing-assistive-technology#identifying-at-complexity-levels) document located on the NDIS website under the Provider tab.

## Assessment, Training, or Fitting by professional

Assessment, fitting, training, customisation or other intervention by a professional, where required to deliver the correct equipment to meet a participant’s needs, are provided under therapeutic supports and are described in the [*NDIS*](https://myplace.ndis.gov.au/ndisstorefront/providers/pricing-and-payment.1.html) *Pricing Arrangements and Price Limits*.

## Assistive Technology Mentors (AT Mentors)

Participants can also access Assistive Technology Mentors to provide advice to identify, select and use appropriate assistive technology to meet their disability related needs, as described in the *NDIS Pricing Arrangements and Price Limits*.

## Support Item

Unique numbers have been allocated for each support line item. Each number is allocated according to the following structure:

For example:

05\_044839811\_0103\_1\_2 - Standing Frames and Supports for Standing

| SupportCategory | AS/NZS ISO9999Code | Line Item | RegistrationGroup | OutcomeDomain | SupportPurpose |
| --- | --- | --- | --- | --- | --- |
| 05 | 044839 | 811 | 0103 | 1 | 2 |

## Units of Measure

The NDIS payment system includes units of measure for each support item as follows:

| * Each
 | * Hour
 | * Daily
 |
| --- | --- | --- |
| * Week
 | * **Month**
 | * **Annual**
 |

Providers should ensure that they record claims against a support item using the appropriate unit of measure for the support item.

#

# General Claiming Rules

When claiming, it is the responsibility of the provider to ensure that the claim accurately reflects the supports delivered, including the frequency and volume of supports. As a starting point, providers should claim against the relevant support line item which has been specified in the participant’s plan, or as stated in the Service Booking with the participant. Only where there is no specific line item identified, providers should claim payments against the support line item that most closely aligns to the product or service they have delivered.

Payment requests should accurately reflect the Unit of Measure (UOM) indicated against the Support Item. Thus outright purchase will usually be for a single item (1 x $invoice each), while three hours of communication device programming would be 3 units against an hourly UOM (3 x $charge/hr).

**Note:** Fractional units (e.g. 1.65 x $invoice each) are **not** permitted when claiming for assistive technology products except with the written authorisation of the NDIA. Claims for the balance remaining above the fixed price limits of a support item need to use the relevant ‘AT Supplementary Charge’ code.

For some supports (such as home or vehicle modifications), payments can be claimed in stages where this has been agreed to in negotiated Service Agreement with the participant and the NDIA has given prior approval in writing to the Registered Provider (see below under Prepayments).

## Service Bookings

A Service Booking is the way a participant (other than those self-managing their NDIS funding) engages with their chosen provider(s) online (unless their plan is part of the new NDIS PACE system). This ensures that both parties are aware of the item proposed and price for service, and that the participant will be able to pay for the service. Detailed aspects of the provision of the support should be clearly agreed with the participant in a Service Agreement.

Where quotes are required, the *myplace* Portal will automatically generate and issue an appropriate service booking after the quote has been provided and accepted.

In all other cases, a service booking should be made at either the category level (where the provider will claim using multiple codes – e.g. for the AT, delivery, programming) or using the support line item that most closely aligns to the product or service being delivered.

For more information please refer to the [NDIS website](https://www.ndis.gov.au/participants/working-providers/service-bookings) and search for ‘service booking’.

## Quoting for AT or HM

Quotes are required from providers for the provision of AT where indicated in this Guide. In some cases participants may also seek quotes for other items to compare between products. Participants can then decide whether or not to accept these quotes. The NDIA computer systems now make it possible for registered providers to submit their quote directly into the NDIA Business Systems through *myplace* Portal, in response to a Request for Quote through the *myplace* Portal.

It is important to note that not all quotes will be processed automatically. If the quote received is higher than NDIA thresholds for that support item, specific approval will be required from the NDIA, alternatively the NDIA may offer reasonable and necessary funding based on the best available pricing from the market. The participant is then able to decide whether they wish to proceed with the quote and pay the gap themselves (refer below about co-payments).

Identification of supports in a participant’s plan, and approval of quotes, may require an assessment by a suitable AT assessor (please refer to [Our Guidelines](https://www.ndis.gov.au/about-us/operational-guidelines)). Appropriate assessment by a suitable AT assessor is funded through relevant line items (e.g. ‘Therapeutic supports’) in the ‘Improved Daily Living Skills’ Support Category.

## Claiming for support items that are subject to quotation

Providers can only claim for a support item that is subject to quotation from a participant’s plan if they provided a quotation to the NDIA for the support item and it is a stated item in the participant’s plan. When the NDIA approves your quote, then a related service booking is created automatically. You will receive a message in your Inbox informing you that the service booking has been created.

**AT Supplementary Charge (not applicable where NDIA issued a Service Booking for Quotable AT)**

NDIS Price Limits for non-quotable AT are set to cover more than 80% of claims from the Australian market for that support. Where a participant’s needs require an AT support that exceeds that price limit, the participant (or their nominee) may agree for the provider to claim the balance of the support costs using an AT Supplementary Charge code in the same registration group as the main AT support. It is not possible for claims (in total) to exceed the available Capital (AT) budget.

Participants (or their nominee) must follow instructions in their plan as they spend their available budget – in particular the comments beside funded supports valued between $1,500 and $15,000, which indicate what type of AT is intended and include typical price bands for that AT.

AT Supplementary Charge codes are not quotable, nor subject to price limits but have a “notional” unit limit of $1.00. AT Supplementary Charge codes **can only be used** to claim the outstanding balance – not the whole supply transaction.

| **Example – Making a claim where the price exceeds the fixed price of an AT item***For example; Participant/nominee agrees to purchase an Electronic Face-Face Communication AT for $8,500 based on their need, the AT advice they have and their budget.*1. The provider must claim 1x unit of the appropriate AT code

*Provider claims: 1x Communication – Face to Face – Electronic 05\_221315811\_0124\_1\_2 @ $8,500**The NDIS Payments System may have a price limit of $8,000 for this item – it will pay $8,000 to the provider.*1. Provider then claims the outstanding amount (noting the participant/nominee’s permission given in writing for the agreed price) using the right AT Supplementary Charge (0124 is the registration group)

*Claim 500 @$1 of AT Supplementary Charge -Communication and Information support 05\_0002\_0124\_1\_2*  *= $500.* |
| --- |

| Support Item | Support Item Ref No. | UOM | Notional Amount |
| --- | --- | --- | --- |
| AT Supplementary Charge - AT Personal Care/Safety | 05\_0002\_0103\_1\_2 | Each | $1.00 |
| AT Supplementary Charge -Communication and Information support | 05\_0002\_0124\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Hearing products | 05\_0002\_0122\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Household Tasks and Control | 05\_0002\_0123\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Personal Mobility or Transfer | 05\_0002\_0105\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Prosthesis or Orthosis | 05\_0002\_0135\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Recreation including sport | 05\_0002\_0112\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Vehicle modifications | 05\_0002\_0109\_1\_2 | Each | $1.00 |
| AT Supplementary Charge - Vision | 05\_0002\_0113\_1\_2 | Each | $1.00 |

## Claiming for support items where notional unit prices apply

Where a support item does not have a price limit then the provider should claim for that item by reference to the “notional unit price” that is set out in the *NDIS Support Catalogue* or the *NDIS ATHM and Consumables Code Guide.*

| **Example – Claiming for Low Cost AT**A Provider has agreed to deliver a text player to a participant at a cost of $530.The relevant support item (03\_220300911\_0113\_1\_1: Low Cost AT for Vision Related AT) is not subject to a price limit but has a “notional” unit price of $1.00.The provider would submit a payment request for 530 units at $1.00 a unit for a total amount of $530. |
| --- |
| **Example – Claiming for Rental Supports**The Rental support items are not subject to price limits but have a “notional” unit limit of $1.00.If, as in the above example, the AT Rental - Vehicle modified for Access was $100 (in this example against the support item 05\_121227125\_0108\_1\_2) then the provider would submit a payment request for 100 units at $1.00 a unit for a total cost of $100. |

## Prepayments

In general, Registered Providers can only make a claim for payment once a service booking has been created and the support has been delivered or provided.

For higher cost supports, the cost of the support may be claimed in stages in some circumstances, and before the support is finally delivered to the participant.

Prepayments represent funds paid in advance of the provider delivering the agreed support to the participant. Sometimes providers require prepayment(s) as collateral and/or to cover their expenses in order to source, build or tailor the support to meet the participant’s unique needs.

In general, prepayments should only be sought where a business will incur unrecoverable costs should delivery of the support to the requesting participant not proceed (e.g., a custom-made support).

Prepayments are subject to all of the following conditions:

* the support item is assistive technology (including vehicle modification), or a home modification;
* the support item value exceeds $1,500 or is custom made to address the participant’s disability related requirements, and a valid quote has been provided and accepted by the participant (or their nominee);
* a service agreement between the provider and participant (or nominee) outlines the requirement of a prepayment (e.g., deposit) or milestone payments, in line with normal business practice; and
* the final payment of **not less than 10% of the total cost**, may not be claimed until the participant has received the support, ready for use.

A participant is entitled to a refund of any balance of prepayment(s) less the actual unrecoverable expense incurred by the business to that point when supply is terminated. The participant remains fully entitled to their rights under Australian Consumer Law in all circumstances.

Prepayments can be claimed by providers for a support where that support is specifically identified as eligible for prepayments in this *NDIS Pricing Arrangements and Price Limits.* Other supports may be eligible for prepayment where the NDIA has given prior written approval (including conditions) to the registered provider to claim for prepayments.

## Subscription services

In some cases, a provider may claim for a service agreed with a participant using a subscription model of payment. In these cases, the participant is paying to be able to use that service (on the terms/hours agreed) for the period of the subscription. **Subscriptions may only be used for the supply of the following supports: *Consumables* (Support Category 03) and *Assistive Technology* (Support Category 05).**

Providers wanting to claim for a subscription-based service must make sure that:

* a plain English service agreement has been accepted by the participant, that makes clear to the participant the service and its costs (including any extra fees), as well as reasonable exit conditions
* the maximum price limit for a subscription is $5,000 per annum.
* subscriptions are to be charged monthly (paid at or before the start of the service period). Small subscriptions, where the annual cost is not more than $1,500, may be charged less frequently (quarterly or annually). For example, if a subscription service cost $199 per year, it could be charged for just once per year.
* there are no penalties (for example exit fees) should a participant wish to cancel a subscription (with reasonable one month’s notice) on or prior to the end of the paid subscription period.
* invoices for the subscription to be paid clearly describe the supports for the participant to be delivered/available during the subscription period. For monthly subscriptions, participants may agree in writing to be billed quarterly (in advance of the quarter) but must be refunded any unused months if they cancel the subscription with due notice (as stated above).

**High value subscription claiming** applies where the bundle of available Assistive Technology Products that a participant can access at any time is more than $15,000.

For high value AT, all the conditions of the subscription services apply, with exception to the maximum price limit, which is set to $10,000 per annum.

Additional payments are permitted for high value AT subscriptions as follows:

1. freight and in-home technical setup costs may be claimed at the commencement of the subscription;
2. removal and return of the supplied AT to the provider’s agent nearest the participant’s residence at the end of the subscription (which may coincide with the death of the participant); and
3. each such claim under a) or b) shall not exceed one (1) month’s subscription fee or $600, whichever is less.

## Co-payments for Capital items, including Assistive Technology

Co-payments by the participant are not required. However, where a participant would like a support to be customised or assistive technology that is not considered reasonable or necessary, they are required to pay for this themselves. This may include an aesthetic customisation to an assistive technology or modifications to a vehicle that are additional to the assistive components.

## Other Fees and Charges

All registered providers must not add any other charge to the cost of the supports they provide to any participant, such as credit card surcharges, or any additional fees including any ‘gap’ fees, late payment fees or cancellation fees, unless otherwise permitted by the *NDIS Pricing Arrangements and Price Limits*. Participants are generally not required to pay exit fees, even when changing provider’s part way through a plan. A core principle of the NDIS is choice and control for participants, allowing them to change providers without expense.

## Goods and Services Tax (GST)

Many, but not all, NDIA supports provided to NDIS participants are GST-free. Further information about the NDIS and GST can be accessed on the [Australian Taxation Office website](https://www.ato.gov.au/business/gst/in-detail/your-industry/gst-and-health/?page=6#National_Disability_Insurance_Scheme). Providers should seek independent legal or financial advice if they require assistance with tax law compliance. If GST is applicable to a support, the price limit is inclusive of GST.

# Low cost assistive technology (mostly items <$1,500)

Participants who have AT needs may have funding included in their *Consumables* budget to enable them to purchase low-cost AT.

#### Participants who are self-managing low-cost AT

Most participants who have low-cost AT included in their plan (under ‘Consumables’) can self-manage these supports**.** This enables participants to purchase low-cost AT directly from the provider of their choice, and to claim the payment via the *myplace* participant portal (no service booking required).

#### Participants whose funds are plan-managed

Participants whose funds are plan-managed will work with their Registered Plan Management Provider to make payment arrangements with their AT provider.

#### Participants whose funds are agency-managed

Participants who have opted to have their low-cost AT Agency-managed will need a service booking created in order for the provider to claim for low-cost AT in their in plan.

These support items are not subject to price limits. See page 10 for further information on how to claim for support items that are not subject to a price limit.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required | Notional Amount |
| --- | --- | --- | --- | --- | --- |
| Low Cost AT - Communication or Cognitive Support | 03\_222100911\_0124\_1\_1 | Items to enhance communication or cognitive function costing less than $1,500. | Each | N | $1.00 |
| Low Cost AT - Hearing Related AT | 03\_220600911\_0122\_1\_1 | Items to assist with hearing disability costing less than $1,500. | Each | N | $1.00 |
| Low Cost AT - Personal Care and Safety | 03\_090000911\_0103\_1\_1 | Items needed for personal care and safety because of your disability costing less than $1,500. | Each | N | $1.00 |
| Low Cost AT - Personal Mobility | 03\_120000911\_0105\_1\_1 | Items to enhance personal mobility or transfer function costing less than $1,500. | Each | N | $1.00 |
| Low Cost AT - Prosthetics and Orthotics | 03\_060000911\_0135\_1\_1 | Items related to prostheses or orthoses costing less than $1,500. | Each | N | $1.00 |
| Low Cost AT - Vision Related AT | 03\_220300911\_0113\_1\_1 | Items to assist with vision related disability costing less than $1,500. | Each | N | $1.00 |
| Low Cost AT - Support Capacity Building delivery | 15\_222400911\_0124\_1\_3 | Items to support continuity of existing capacity building delivery as part of the COVID-19 arrangements- costing less than $1,500. | Each | N | $1.00 |

# Repairs and Maintenance

The NDIA provides funding in participants’ Capital budget for the repair and maintenance of AT items costing more than $1,500. Warranty repair ([including Australian Consumer Law warranties](https://www.accc.gov.au/focus-areas/information-for/consumers-with-disability)) of AT should be discussed with the supplier or manufacturer and is not a reasonable and necessary support. Low-cost repairs and maintenance (e.g., repairing a strap on a prosthesis) outside the warranty period should generally be paid using a low-cost AT Support Item (allowing the greatest flexibility). Alternatively, the participant could use their unallocated Capital (AT) budget where appropriate.

Higher cost repairs (>$1,500) are likely to be covered by a quotable Repairs and Maintenance Support Item included in the participant’s plan. The tables below contain repair codes against relevant AT categories.

To allow flexibility, most repair and maintenance funding is in the Capital budget, unallocated against any particular Support Item. Providers should use the relevant support item to claim participant agreed repairs to NDIS funded AT.

Most of these support items are not subject to price limits, and use the Notional Amount claiming approach. See page 10 for further information on how to claim for support items that are not subject to a price limit.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required | Notional Unit Amount |
| --- | --- | --- | --- | --- | --- |
| Repairs and Maintenance - After Hours | 05\_501288435\_0105\_1\_2 | Urgent outside standard business hours repair to mobility and transfer AT | Each | N | $1.00 |
| Repairs and Maintenance - Personal Care/Safety - After Hours | 05\_500433443\_0103\_1\_2 | Urgent outside standard business hours repairs to mobility and transfer AT | Each | N | $1.00 |
| Repairs and Maintenance - Disability-Related Health Machines | 05\_500403159\_0103\_1\_1 | For respiratory and other disability related health support AT repair and maintenance by suitably qualified provider | Each | N | $1.00 |
| Repairs and Maintenance - Orthosis | 05\_500612441\_0135\_1\_2 | As indicated (consumables usually covered by Low Cost AT) | Each | N | $1.00 |
| Repairs and Maintenance - Prosthesis - Minor | 05\_500624304\_0135\_1\_2 | As indicated (consumables usually covered by Low Cost AT) | Each | N | $1.00 |
| Repairs and Maintenance - Prosthesis - Major | 05\_500624305\_0135\_1\_2 | Significant repair costing more than $1,500 on higher cost prosthesis or orthosis | Each | Y | Quotable |
| Repairs and Maintenance - Bathing and Toileting AT | 05\_500933306\_0103\_1\_2 | As indicated. | Each | N | $1.00 |
| Repairs and Maintenance - Electric Bed | 05\_501812311\_0103\_1\_2 | As indicated. | Each | N | $1.00 |
| Repairs and Maintenance - Wheeled Mobility Major | 05\_501200308\_0105\_1\_2 | Significant repair costing more than $1,500 on higher cost AT | Each | Y | Quotable |
| Repairs and Maintenance - Wheeled Mobility Minor | 05\_501200307\_0105\_1\_2 | Routine maintenance and repair on wheeled mobility & seating | Each | N | $1.00 |
| Repairs and Maintenance - Tyres  | 05\_501224309\_0105\_1\_2 | For wheeled mobility and other disability related AT only | Each | N | $1.00 |
| Repairs and Maintenance - Transfer AT | 05\_501236025\_0105\_1\_2 | For transfer hoists, chairs and tables, including sling repair | Each | N | $1.00 |
| Repairs and Maintenance - Vehicle Modification | 05\_501212373\_0109\_1\_2 | For vehicle modification only, not for repair/maintenance of a vehicle | Each | N | $1.00 |
| Repairs and Maintenance - Communication Cognitive or ECU AT | 05\_502200312\_0124\_1\_2 | Includes maintenance/repair of NDIS funded environmental control systems | Each | N | $1.00 |
| Repairs and Maintenance - Hearing AT | 05\_502206151\_0122\_1\_2 | Only where not included by manufacturer or supplier in supply price. Includes repair/maintenance of external components of implanted hearing devices. | Each | N | $1.00 |
| Repairs and Maintenance - Vision AT | 05\_502218315\_0113\_1\_2 | For disability related vision AT, not including standard spectacles | Each | N | $1.00 |
| Repairs and Maintenance - Specialised Recreation AT | 05\_503000316\_0112\_1\_2 | Only for NDIS agreed (or funded) AT for personal recreation or sport | Each | N | $1.00 |
| Repairs and Maintenance - Other AT | 05\_500000303\_0103\_1\_2 | Repair and maintenance to AT not otherwise described by specific repair codes. | Each | N | $1.00 |

# Rental Supports

Rental Supports are short-term or temporary support items that allow providers to rent or loan Assistive Technology or supports for Home Modifications.

Under the Operational Guideline, rental supports can be used for trialling AT supports that are new to the participant. This generally applies to AT valued under $15,000 or where the participant receives funding to trial that type of support as part of a high-cost AT assessment.

These support items are not subject to price limits. See page 10 for further information on how to claim for support items that are not subject to a price limit.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required | Notional Amount |
| --- | --- | --- | --- | --- | --- |
| AT Rental - Vehicle modified for Access | 05\_121227125\_0108\_1\_2 | Covers passenger vehicle (less than 10 passengers) modified to enable access/control by people with physical and related disabilities | Each | N | $1.00 |
| AT Rental - Assistive Products for Personal Care and Safety | 05\_090000155\_0103\_1\_2 | Includes bathroom hygiene, beds, and standing equipment | Each | N | $1.00 |
| AT Rental - Personal Mobility and Transfer | 05\_120000115\_0105\_1\_2  | Includes wheelchairs, walkers and transfer hoists | Each | N | $1.00 |
| AT Rental - Modified for Accessible Recreation | 05\_300000115\_0112\_1\_2 | Equipment specifically designed, or modification/accessory to enable participation in recreation by a person with disability | Each | N | $1.00 |
| AT Rental - Vision support or alternate access | 05\_220300115\_0113\_1\_2 | Includes braille or audio systems for vision impairment | Each | N | $1.00 |
| AT Rental - Assistive Products for Household Tasks | 05\_150000115\_0123\_1\_2 | Includes environment control systems | Each | N | $1.00 |
| AT Rental - Communication and Computer access | 05\_222100115\_0124\_1\_2 | Includes switch and other interfaces | Each | N | $1.00 |
| AT Rental - Hearing Devices and Accessories | 05\_220600112\_0122\_1\_2 | includes hearing aid technology and systems or accessories for hearing support | Each | N | $1.00 |
| AT Rental - Prosthesis and Orthosis | 05\_060000115\_0135\_1\_2 | Includes componentry, terminal devices and adaptors, including for trial purposes | Each | N | $1.00 |
| AT Rental - Assistive Products for Respiration Support | 05\_040312115\_0103\_1\_2 | Includes ventilators, cough assist and related AT | Each | N | $1.00 |
| HM Rental - Bathroom or Toilet or Ramp | 06\_180000111\_0111\_2\_2 | Temporary facilities for dwelling modifications  | Each | N | $1.00 |

**Flexible AT Packages**

The Agency supports the flexible supply of AT products or bundles of products, particularly where a participant’s needs are changing, sometimes rapidly. This can be particularly important for participants with Motor Neurone Disease (MND), Multiple Sclerosis (MS), or muscle dystrophies.

An AT package may include items such as bathing/toileting AT (shower chair, over-toilet chair); transfer AT (hoist, slings); mobility devices (wheelchair, walker); seating and sleeping items (adjustable bed with mattress, pressure mattress overlay); and/or other AT items, including low-cost AT to help with transfers, eating or dressing etc.

Flexible AT Packages also offer a solution to help families with young children to access the AT their child requires as they grow or their function changes. It can offer the most appropriate AT products from a range of sizes or features, at the right time, without requiring multiple transactions or worrying what to do with AT their child no longer needs. A separate code applies for a Childhood Flexible AT Package.

A Flexible AT Package should enable the participant (or their family/nominee), in consultation with their assistive technology, therapy, and other advisors, to access as required:

1. Loaned AT
2. Customisation (adjustment) of AT items to the participant’s disability
3. Maintenance and repair services for the provided AT
4. Provision of some consumable components or products
5. Other services needed to deliver and retrieve individual items of AT from the participant’s home.

The provider may offer these as part of a subscription or lease arrangement.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Flexible Equipment Package - for changing needs | 05\_801288834\_0103\_1\_2 | A bundle or mix of AT products that are provided as each item is required by the participant and returned when no longer suitable. Routine maintenance and repair is included.  | Each | N |
| Early Childhood Flexible AT Package | 05\_800288834\_0103\_1\_2 | Funding for adaptable provision of assistive technology and related services for a child. Return of AT no longer needed, routine maintenance and repair is included. | Each | N |

# Delivery Supports

Delivery is a broadly enabling support to cover delivering equipment, setting up equipment and/or training the participant to use the equipment as a one-off transaction that is linked to the primary support. Providers must use the appropriate support item according to their registration group when preparing quotes or invoices for review by the delegate where required. Providers must first claim the primary support item (listed on the invoice or referred to in the participant’s plan) when lodging a payment request before (or at the same time) as claiming a delivery cost using one of the below codes.

These support items are not subject to price limits. See page 10 for further information on how to claim for support items that are not subject to a price limit.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required | Notional Amount |
| --- | --- | --- | --- | --- | --- |
| Delivery - Personal care, Safety and Disability-related Health Consumables | 03\_710930080\_0103\_1\_1 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Personal care and safety AT | 05\_711000080\_0103\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Personal Mobility and Transfer AT | 05\_711000080\_0105\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Vehicle modifications AT | 05\_711000080\_0109\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Recreation AT | 05\_711000080\_0112\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Vision AT | 05\_711000080\_0113\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Specialised Hearing AT | 05\_711000080\_0119\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Hearing AT | 05\_711000080\_0122\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Household tasks or control AT | 05\_711000080\_0123\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Communication and Information AT | 05\_711000080\_0124\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |
| Delivery - Prosthesis or Orthosis | 05\_711000080\_0135\_1\_2 | Must be claimed as a secondary support. | Each | N | $1.00 |

# Consumables (Support Category 03)

Consumables are a support category available to assist participants with purchasing everyday use items. Not all supports in this category are consumable, but continence, home enteral nutrition (HEN) and disability-related health products are included in this category.

## Continence related equipment

Continence needs should be reassessed at least every three (3) years, or where there have been adverse medical events such as urinary tract infections, to ensure the appropriate continence solutions are being used.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Delivery - Personal care, Safety and Disability-related Health Consumables | 03\_710930080\_0103\_1\_1 | Must be claimed as a secondary support. | Each | N |
| Continence control/monitoring | 03\_050903053\_0103\_1\_1 | Includes enuresis alarms/timers/apps; muscle stimulator for continence issues (TENS machine, queens square bladder stimulator) and supporting equipment; biofeedback equipment. | Each | N |
| Continence - reusable/washable personal protection | 03\_093021078\_0103\_1\_1 | Includes non-disposable, reusable and washable pads and briefs, absorbent sleepwear and containment swimwear and swim shorts. | Each | N |
| Continence – disposable personal protection | 03\_093021079\_0103\_1\_1 | Disposable, single-use pads, pull-ups, undergarments and tabbed briefs. | Each | N |
| Continence - catheters/sheaths | 03\_092400080\_0103\_1\_1 | External catheters, in-dwelling (foley and suprapubic), intermittent catheters and sheath (condom) drainage systems. | Each | N |
| Continence - drain/leg bags | 03\_092700081\_0103\_1\_1 | Wearable leg bags and high-capacity drain bags for use | Each | N |
| Continence - consumables | 03\_092100082\_0103\_1\_1 | Sterile gloves, sterile water ampoules, normal saline, single use powders, wipes, antiseptic cleansing solutions, skin care (cleansers, barrier and protective creams), odour control, lubricants, hand sanitiser and wound care. | Each | N |
| Continence – urinary collection items and accessories | 03\_092700083\_0103\_1\_1 | Leg bag holder or strap, catheter drainage bottle, urine bag hanger, catheter valve, catheter drainage tube clip/clamp, adhesive strips, urethral clamp/plug, catheter tray, irrigation solution for urinary catheters, syringes, urinal, bed pan, urinary pessary | Each | N |
| Continence - bowel care | 03\_091800084\_0103\_1\_1 | Includes anal plug, bowel irrigation kits and accessories. | Each | N |
| Continence - bed/chair/floor protection | 03\_093040085\_0103\_1\_1 | Both disposable and reusable/washable products. Includes waterproof bed pad, mattress protector, doona cover, pillow cover, washable doona, chair pads, floor mats. | Each | N |
|  |  |  |  |  |

## Equipment for eating and drinking

Provision of home enteral nutrition (HEN) is guided by an assessment by a suitably qualified assessor.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Additional Bolus Syringes - 100/annual | 03\_150930086\_0103\_1\_1 | Average annual allocation | Year | N |
| HEN - Containers | 03\_150930085\_0103\_1\_1 | Average annual allocation - for HEN mixing and storage | Year | N |
| Bolus Feeding - Additional extension sets - 10/annual | 03\_150930082\_0103\_1\_1 | Average annual allocation | Year | N |
| Pump Feeding - Additional extension sets - 10/annual | 03\_150930083\_0103\_1\_1 | Average annual allocation | Year | N |
| HEN - Gastrostomy devices | 03\_150930081\_0103\_1\_1 | Average annual allocation - interfaces to connect HEN to gastrostomy implant | Year | N |
| HEN - Giving Sets | 03\_150930084\_0103\_1\_1 | Average annual allocation - sterile items to enable HEN ingestion | Year | N |
| HEN - Water Flush Syringes | 03\_150930087\_0103\_1\_1 | Average annual allocation - syringes to support cleaning and flushing of HEN items/implants | Year | N |
| HEN - Bolus Syringes | 03\_150930080\_0103\_1\_1 | Average annual allocation - syringe sufficient size to deliver HEN products to participant | Year | N |
| Repairs and Maintenance - HEN AT | 03\_501509092\_0103\_1\_1 | Repairs for HEN equipment. | Each | N |
| HEN - Pump plus Accessory - Syringe Feed | 03\_150930078\_0103\_1\_1 | Pump & Syringe Accessories - Pump is often free on loan, includes gastrostomy, extension tubes, giving sets, containers and syringes (annual amount); items required for syringe feeding | Year | N |
| HEN - Pump plus Accessory - Non-syringe Feed | 03\_150930079\_0103\_1\_1 | Pump & Accessories - Pump is often free on loan but includes other consumables for people who do not also syringe feed (annual amount). | Year | N |
| HEN - Other Equipment | 03\_150930088\_0103\_1\_1 | HEN equipment outside usual bundles, including additional cost of food, when necessary. | Each | N |

## Disability-related Health Equipment and Consumables

Provision of disability-related health equipment is guided by an assessment by a suitably qualified assessor. These codes do not include Disability-related Health Equipment (over $1,500 value). Codes for specific equipment are included in Capital Supports (for example, Ventilators on page 23).

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Disability-Related Health Equipment and Consumables - Set Up / Training | 03\_710400002\_0103\_1\_1 | Reimbursement of cost of set up and/or training of disability-related health support equipment and consumables for a participant’s disability specific needs. | Each | N |
| Disability-Related Health Consumables - High Cost | 03\_040000111\_0103\_1\_1 | High cost health-related consumables that the NDIS funds that is due to a person's disability. | Each | Y |
| Disability-Related Health Consumables - Low Cost | 03\_040000919\_0103\_1\_1 | Low cost health-related consumables that the NDIS funds that is due to a person's disability. | Each | N |

#

# Capital Supports (Assistive Technology – Support Category 05)

This section describes the rules and arrangements that apply to capital supports.

Low-cost AT should be claimed under the relevant low-cost AT code from the Consumables budget, but if you have available funds in the Capital (AT) budget, you can use a suitable code to claim these items there.

### Assistive products for household tasks and access

This category includes all AT supports that assist participants to live independently or assist a carer to support the participant. It also includes related assessment, set-up and training support items performed by AT suppliers. Appropriate assessment and training undertaken by a suitable AT assessor is funded through appropriate line items (e.g. ‘Therapeutic supports’) in the ‘Improved Daily Living Skills’ Support Category (see general Supports Price Guide). Low-cost assistive technology in this category should be claimed under the line item ‘**Low Cost AT - Personal Care and Safety 03\_090000911\_0103\_1\_1**’ from the Consumables budget.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Environmental Control (ECU) / Safety-related Products | 05\_241303121\_0123\_1\_2 | Systems for operating domestic devices/features such as curtains, lights, doors from a distance. | Each | Y |
| Ramp - Portable for access needs | 05\_183015811\_0103\_2\_2 | Ramp to transition between levels, usually into a dwelling or vehicle. Removable and transportable without equipment. | Each | N |
| Home Safety - Slip Resistance Coating / Grab and/or Guide Rails | 05\_181800111\_0103\_2\_2 | Grab/guide rails, surface treatments, and other lower cost home adaptations for participant access and safety | Each | N |

### Assistive products for personal care and safety

This category includes assistive technology for personal care or safety, including beds and pressure mattresses, toilet and bathroom equipment, specialised clothing, continence needs and respiratory equipment. Low-cost assistive technology in this category should be claimed under the line item ‘**Low-cost AT for personal care and safety 03\_090000911\_0103\_1\_1**’ from the Consumables budget. See earlier for repair and maintenance codes.

### Beds and pressure care mattresses and accessories

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Pressure Reduction Mattress - Section - Air filled  | 05\_043306002\_0103\_1\_2 | Pressure reduction mattress with section/s filled with air. | Each | N |
| Pressure Reduction Mattress or Overlay -Complete | 05\_043306803\_0103\_1\_2 | Complete pressure reduction mattress or overlay specifically to manage tissue integrity when reclined | Each | N |
| Pressure Reduction Mattress or Overlay - High Complexity Need | 05\_043306804\_0103\_1\_2 | Variable and active pressure management mattress or overlay for high risk tissue integrity needs | Each | N |
| Bed - Access / Transfer Pole / Blocks / Rails / Rail-Covers | 05\_181200711\_0103\_1\_2 | Devices for self-assisted transfer/position in bed; rails and rail covers which attach to a bed to prevent the individual falling out.  | Each | N |
| Bed - Ancillary Furniture | 05\_180315111\_0103\_1\_2 | Tables, supports and other devices for holding items for activity for a lying person (Over-Bed Table or Support). | Each | N |
| Bed - Accessories and Sleep Positioning System - Custom made | 05\_181224811\_0103\_1\_2 | Positioning supports and surfaces to help an individual maintain a consistent and optimal position while lying in bed. | Each | N |
| Bed - Electrically adjusted | 05\_181210811\_0103\_1\_2 | A bed which can be adjusted in height or angle through an electronic mechanism (may include companion bed); includes adjustable High/Low Bed/Cot Frames with Repositioning Systems. | Each | N |
| Bed - Manually adjusted | 05\_181207811\_0103\_1\_2 | A bed to address a participant's functional needs that has manual or no adjustment (Bed Frame / Cot / Cradle). | Each | N |

### Equipment or aids for dressing or specialised clothing

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Cooling Vest - All Sizes | 05\_043006111\_0103\_1\_2 | Vest used for people with thermoregulatory problems | Each | N |

### Specialised household furniture

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Specialised Seating - Sit-Stand Assistance | 05\_180909811\_0103\_1\_2 | Chairs with an in built mechanical or electric system to assist the individual in movement to a standing position. | Each | N |
| Specialised Seating - Static with Pressure Management and/or Postural Support | 05\_180921821\_0103\_1\_2 | Custom fit seating (including lounge furniture) for an individual with body shape or complex pressure care needs to accommodate (complex postural/tissue care needs). | Each | N |
| Specialised Lounge Chair - Mobile with Pressure Management /Positioning Systems | 05\_180915811\_0103\_1\_2 | Lounge type chair with wheels that has features to manage tissue integrity and/or help with occupation posture control | Each | N |
| Standing / Walking Frame - Child | 05\_120603831\_0103\_1\_2 | Apparatus to hold an individual in a standing position (5 years old to teenager) | Each | N |
| Standing Frame / Support for Standing - Adult | 05\_044839811\_0103\_1\_2 | Apparatus to hold an individual in a standing position (adult) | Each | N |
| Standing / Walking Frame - Powered Component (including Myoelectric)  | 05\_044839870\_0103\_1\_2 | Powered or electronically controlled feature, including FES functions added to a standing or walking frame (to be used with a standing/walking frame code) | Each | N |

### Bathroom and toilet equipment

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Repairs and Maintenance - Bathing/Toileting AT | 05\_500933306\_0103\_1\_2 | Repairs to any toileting or bathing equipment | Each | N |
| Bathing Support - Special Design | 05\_093305121\_0103\_1\_2 | Postural support inserted into a bath or placed on a stand, for a person who requires assistance to sit / transfer safely during bathing. | Each | N |
| Change Table / Shower Trolley - Manual | 05\_093312811\_0103\_1\_2 | Fixed or height adjustable change table or mobile trolley | Each | N |
| Change Table / Shower Trolley - Powered | 05\_093312891\_0103\_1\_2 | Power adjustable change table or shower trolley, for child or adult. | Each | N |
| Shower Commode - Wheeled | 05\_091203811\_0103\_1\_2 | Wheeled shower/commode chair for use in the shower or toileting | Each | N |
| Shower Commode - Wheeled - Custom | 05\_091203821\_0103\_1\_2 | Custom-made wheeled shower / commode chair for use in the shower or toileting | Each | N |
| Shower Commode - Wheeled - Tilt in Space | 05\_091203891\_0103\_1\_2 | Shower / commode chair for use in the shower or toileting that can tilt the seated participant to maintain posture (particularly for those with low tone) | Each | N |
| Shower Commode - Wheeled - Low Transporter | 05\_091203053\_0103\_1\_2 | A chair for use over the toilet or in the shower that may include a pan holder beneath. Often low cost AT. | Each | N |
| Toilet Attachments and Accessories | 05\_091200111\_0103\_1\_2 | Raised or special seats, bidet and other toilet attachments used to address functional limitations in toileting | Each | N |

### Personal Alarms

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Safety Devices - Adapted Smoke Detector / Doorbells | 05\_222909111\_0123\_1\_2 | Amplified visual alert and/or vibratory alarms | Each | N |
| Adapted Devices for Phone Access / Alarms / Clocks / Programmable Memory Devices | 05\_222903111\_0123\_1\_2 | Adaption to reliably operate / use a mainstream product where possible. Device adaption required because of the person’s disability need. | Each | N |
| Safety Device - Flashing or Vibrating Doorbell / Smoke Alert / Personal Alarms | 05\_222909111\_0103\_1\_2 | Visual alert or vibrating smoke alarm packages for participants with hearing disability | Each | N |
| Seizure Mat / Location Alert Type Alarm Systems | 05\_222906111\_0103\_1\_2 | Alert system for detecting a seizure (e.g., epileptic) or identifying when a person with cognitive impairment goes beyond a safe zone. | Each | N |

### Respiration & Circulation Equipment

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Circulation Support - Air-Filled Garments and Compression Units | 05\_040609811\_0103\_1\_1 | Equipment with air-filled attachments for surrounding an affected part of the body that produces waves of compression to aid the circulation and to prevent swelling caused by circulation or lymphatic system problems due to the person's disability. | Each | N |
| Aspirators | 05\_040321811\_0103\_1\_1 | Devices for sucking secretions and substances out of the lungs. | Each | N |
| Cough Assist Machine | 05\_040322811\_0103\_1\_1 | Non-invasive device to assist a person with weakened breathing or cough ability to clear secretions. | Each | N |
| Ventilator Accessory - Filters and/or Humidifiers | 05\_040313111\_0103\_1\_1 | Accessory that filters and treats (humidifies/heats) air particularly when ventilation is through a hole in the air pipe (tracheostomy). | Each | N |
| Repairs and Maintenance - Disability-related Health Machines | 05\_040303159\_0103\_1\_1 | Repairs And Maintenance - Health-Related Technology (Only For NDIS-Funded Items) | Each | N |
| Cyclic Pressure Unit - Replacement Garments and Compression Sleeves  | 05\_040609171\_0103\_1\_1 | Replacement garment or sleeve for surrounding an affected part of the body, for use with a compression pump to aid the circulation and prevent swelling. | Each | N |
| Ventilator - Invasive Ventilation for Continuous Use | 05\_040312811\_0103\_1\_1 | Device for artificial ventilation through an artificial hole in the air pipe (tracheostomy) for a person who is unable to breathe independently. Includes ventilators that filter or purify the surrounding air. | Each | N |
| Ventilator - Supplemental Ventilation Support (including CPAP and BPAP) | 05\_040312801\_0103\_1\_1 | Devices for providing artificial ventilation through the nose, the mouth or an artificial hole in the air pipe (tracheostomy) for a person who has difficulties with breathing. Included are, e.g., Continuous Positive Airway Pressure (CPAP), Bilevel Positive Airway Pressure (BPAP). | Each | N |

### Communication and information equipment

The assistive technology identified below are to assist participants with alternate communication or to access written or spoken communication through electronic or other means. Low-cost assistive technology in this category should be claimed under the line item ‘**Low-Cost AT - Communication or Cognitive Support 03\_222100911\_0124\_1\_1**’ which can be claimed from the Consumables budget.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Communication - Amplifiers | 05\_222106253\_0124\_1\_2 | Devices to amplify one or more person's voice (primarily for group / meeting settings where individuals have hearing / voice impairment). | Each | N |
| Communication and Information AT - Computer / Device interfaces  | 05\_221300111\_0103\_1\_2 | Includes keyboards, trackballs, text to speech and other peripherals and tools (Reading / Writing / Input / Output Items) | Each | N |
| Communication AT - Face to Face Electronic Devices | 05\_221315811\_0124\_1\_2 | Electronic communication devices with customisable and changing screens, to allow highly customised voice output generation and may include multiple input methods (Speech Generating Devices / Visual Technology / Communication Devices). | Each | N |
| Communication AT - Non-Electronic Devices / Books / Tools for Face to Face | 05\_222100111\_0124\_1\_2 | Communication boards accessed by pointing, eye gaze or other selection methods - usually non-electronic (Communication Devices, Books and tools) | Each | N |
| Personal Reader - Speech and Visual Output | 05\_221315880\_0124\_1\_2 | Electronic device, primarily for people with visual or reading disability.  | Each | N |
| Personal Reader - Speech Output only | 05\_221321879\_0124\_1\_2 | Electronic device which converts text to speech. | Each | N |
| Vision - Portable Audible Player for Read Content | 05\_223907278\_0124\_1\_2 | Portable audible player for connection to computers | Each | N |
| Programming / Customisation - Electronic Equipment | 05\_702288440\_0124\_1\_2 | Programming and/or customising electronic equipment (e.g. communication devices) to meet the individual's disability-specific needs. | Hour | N |
| Communication AT - Software related items for Computer / Tablet / Phone - Advanced | 05\_222102111\_0124\_1\_2 | Software to convert a tablet or computer device to a communication device. | Each | N |
| Communication / ICT AT - Complex need interface - Eye or EMG / Neural Control | 05\_241327891\_0124\_1\_2 | Hardware and software that directs or selects inputs by visual gaze or neural/neuromuscular action to activate a computer or face to face communication device. | Each | N |
| Communication AT - Simple Button or Keys with Voice Output | 05\_221315254\_0124\_1\_2 | A device which provides an audible message when triggered. | Each | N |
| Voice Amplifiers for Personal Use | 05\_220906234\_0124\_1\_2 | Portable personal device to amplify voice where there is a vocal impairment. | Each | N |
| Computer Tablet or Smartphone with critical Sensory or Cognitive Apps | 05\_222102811\_0124\_1\_2 | Required for participation in home and community, not solely for education or work. e.g. visual navigation. See “Would We Fund It” guide on NDIS website. | Each | N |

### Assistive products for hearing

Hearing support items have varying levels of complexity and in some cases should only be supplied following assessment and prescription by a suitably qualified Audiometrist or Audiologist as appropriate. Low-cost AT in this category should be claimed under the line item ‘**Low Cost AT - Hearing Related AT 03\_220600911\_0122\_1\_1**’ from the Consumables budget.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Hearing device - Standard level | 05\_220615111\_0122\_1\_2 | An electronic instrument that provides amplification to individuals with a hearing loss (OSPL90 >= 128 dBSPL) IEC RTF 1600 Hz. Includes 10+ channels, feedback management, adaptive noise control, option to add telecoil, directional microphone, and minimum bandwidth of 8kHz.This support requires written assessment from a suitably qualified practitioner prior to supply. | Each | N |
| Hearing device - Intermediate level | 05\_220615211\_0122\_1\_2 | An electronic instrument that provides amplification to individuals with a hearing loss and provides increased functions over and above what can be met with standard level devices. May include speech enhancement, sound management, ear to ear technology, and volume controls.This support requires written assessment from a suitably qualified practitioner prior to supply. | Each | N |
| Hearing device - Advanced level | 05\_220615811\_0122\_1\_2 | An electronic instrument that provides amplification to individuals with a hearing loss and provides increased functions over and above what can be met with intermediate level devices. May include one or more of the following features; 24+ channels, tinnitus reduction, smartphone connectivity, automatic programming, wireless, compatibility with accessories, remote programming.This support requires written assessment from a suitably qualified audiologist prior to supply. | Each | N |
| Hearing device - Non-Standard | 05\_220618811\_0122\_1\_2 | A device that offers specific technology to meet a particular functional requirement, which cannot be met by a Standard, Intermediate or Advanced hearing device. Audiologist assessment required. | Each | N |
| Hearing device - External Speech Processor and Accessories | 05\_220621811\_0122\_1\_2 | Replacement external speech processor and accessories, including programming, for implanted hearing devices - both bone anchored and within the inner ear | Each | N |
| Hearing device - Specialised Landline Telephone | 05\_222404225\_0122\_1\_2 | Adapted Landline Telephones with features including amplified sound, different ring pitch and visual alerts using wireless Bluetooth with a landline. | Each | N |
| Hearing device - Baby Alert Systems | 05\_222903266\_0122\_1\_2 | Visual or vibrating alert for those hard of hearing | Each | N |
| Hearing accessory - Induction Loop | 05\_220625247\_0122\_1\_2 | Designed for individual use in private and public situations including reception counters, meetings and other appointments. | Each | N |
| Hearing accessory - Music Device | 05\_220627271\_0122\_1\_2 | Portable couplers that allow individuals with hearing aids to access music via audio devices. | Each | N |
| Hearing device - Personal Amplifiers / Binaural Listener | 05\_220627811\_0122\_1\_2 | Personal sound amplifiers can be worn, systems usually consist of a small box with a microphone to pick up sound which is then amplified and sent to the ears via headphones or earbuds. | Each | N |
| Hearing accessory - Remote Control | 05\_220627171\_0122\_1\_2 | A remote control that enables changes to be made to hearing aids without touching the hearing devices. It allows access to volume and program changes for people with poor or nil manual dexterity and for use by carers. | Each | N |
| Hearing accessory - Remote Microphone System | 05\_222106843\_0122\_1\_2 | Separate microphone (and, where needed, interface) to capture speech from a person at a distance from the hearer (e.g. a teacher in a classroom or lecture hall) | Each | N |
| Hearing accessory - TV Function | 05\_220627232\_0122\_1\_2 | Systems for delivering sound directly from the TV to the ear | Each | N |

### Assistive products for vision

Low-cost assistive technology in this category should be claimed under the line item ‘**Low Cost AT - Vision Related AT 03\_220300911\_0113\_1\_1**’ from the Consumables budget.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Vision - Alternate Format Printer | 05\_223906811\_0113\_1\_2 | Printer that provides hardcopy readable information from a computer (usually braille). May also translate the braille to speech. | Each | N |
| Vision - Braille Device | 05\_221336811\_0113\_1\_2 | Small and portable device that can be used to take notes in braille for later use. | Each | N |
| Vision - Electronic Video Magnifier | 05\_220318811\_0113\_1\_2 | A desktop device for enlarging an image of the subject that has been captured by a video camera (using Video/CCTV). | Each | N |
| Vision - Image Enlargement Software | 05\_220321811\_0113\_1\_2 | Video system which magnifies text or pictures | Each | N |
| Vision - Mobile Phone with Special Functionality | 05\_222404258\_0113\_1\_2 | A mobile phone with voice output and enlarged visual display for significant vision loss | Each | N |
| Vision - Print Disability Software | 05\_223912811\_0113\_1\_2 | Software on a computer or tablet that provides verbal output, magnification of screen content beyond that available in OEM Operating System (LP Keyboard) | Each | N |
| Repairs and Maintenance - Vision AT | 05\_502218315\_0113\_1\_2 | Repair costs for vision equipment. | Each | N |
| Vision - Visual Navigation AT | 05\_224506811\_0113\_1\_2 | Portable device and/or software or app that provides detailed navigation guidance for a person with vision impairment | Each | N |

### Assistance Animals

The [NDIS Assistance Animals Guidance](https://www.ndis.gov.au/about-us/information-publications-and-reports.html) outlines the approach to assistance animals within the NDIS. There is a specific Dog Guide Assessment Template available on the website for assessors.

Some participant plans may still have the support codes ‘*Dog Guide* (**05\_123988286\_0113\_1\_2**)’ and/or ‘*Dog Guide ongoing costs* (**05\_501239287\_0113\_1\_2**)’ for costs associated with dogs which guide individuals with vision impairment. These codes have not been included in participant plans since **30 June 2018**. These support items are now incorporated into the following support items.

Low-cost assistive technology in this category should be claimed under the line item ‘**Low Cost AT - Vision Related AT** **03\_220300911\_0113\_1\_1**’ from the Consumables budget.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Assistance dog (including Dog Guide) | 05\_900101111\_0130\_1\_2 | Specially trained dog deemed reasonable and necessary in line with NDIA policy | Each | Y |
| Assistance dog (including Dog Guide) ongoing costs | 03\_900100155\_0130\_1\_1 | Extra ongoing costs (above those of a companion animal) for medication, annual vet checks, food, etc. for a dog that meets the NDIA policy | Month | N |

### Personal mobility equipment

Equipment to assist participants to move around their home or the community; including equipment for walking, wheelchairs and transfer aids. Low-cost assistive technology in this category should be claimed under the line item ‘**Low Cost AT - Personal Mobility 03\_120000911\_0105\_1\_1**’ from the Consumables budget.

#### Transfer equipment

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Transfer AT - Ceiling Hoist | 05\_123612891\_0105\_1\_2 | Mechanical equipment fixed to a wall or ceiling to lift an individual for transfer or moving position (use code in Home Modifications section if home modifications are required to install). | Each | N |
| Transfer AT - Sling Standard | 05\_123621111\_0105\_1\_2 | A standard supportive device made from different materials that supports the body of an individual and attaches to a hoist; to be used with a hoist to move an individual | Each | N |
| Transfer AT - Sling Non-Standard | 05\_123621121\_0105\_1\_2 | A device that supports the body of an individual with complex needs or for specialised purposes and attaches to a hoist to move an individual; Custom Made or Bariatric. | Each | N |
| Transfer AT - Pool Environment Hoist | 05\_123612811\_0105\_1\_2 | Typically, fixed hoists for transfer into/out of pools or locations subject to weather or chlorine/salt exposure | Each | N |
| Transfer AT - Mobile Hoist Seat or Table | 05\_123606868\_0105\_1\_2 | A portable mechanical device used to transfer an individual from a sitting position with solid seat. | Each | N |
| Transfer AT - Mobile Hoist including Slings x2 |  05\_123603811\_0105\_1\_2 | A portable mechanical device used for lifting an individual for transfer or moving position, including two slings | Each | N |
| Repairs and Maintenance - Transfer AT | 05\_501236025\_0105\_1\_2 | Repairs to transfer equipment, such as hoists and slings | Each | N |

#### Equipment related to walking

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Wheeled Walker - Standard | 05\_120606096\_0105\_1\_2 | A wheeled walker with brakes and a seat for the individual. | Each | N |
| Rollator - Standard - Child | 05\_120606831\_0105\_1\_2 | Walking devices to enable a child to maintain and develop stability and balance while walking - with specific functional features | Each | N |
| Rollator - Standard | 05\_120606097\_0105\_1\_2 | A basic wheeled walker with frame | Each | N |
| Walking Frame or Walker  | 05\_120606811\_0105\_1\_2 | Walking devices that enable a person to maintain stability and balance while walking. Includes four wheeled walkers etc. | Each | N |
| Walking Supports - Sticks Canes And Crutches | 05\_120303111\_0105\_1\_2 | Sticks, canes, or crutches to provide stability or partial weight bearing for people who walk. | Each | N |
| Walking Tables | 05\_120612100\_0105\_1\_2 | Devices with wheels and supporting table or forearm support. | Each | N |

#### Specialised seating for wheelchairs and other wheeled mobility equipment

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Postural Support - Seating System - Custom made  | 05\_122500821\_0105\_1\_2 | Head, back, seat and arm / leg supports, custom-made for a participant with complex and often fixed postural support needs | Each | N |
| Postural Support - Seating Componentry and Accessories | 05\_122524811\_0105\_1\_2 | Head, back, seat and arm / leg supports, with components individually aligned for the individual (e.g. adjustable as required, including moldable supports) | Each | N |
| Postural Support - Positioning - Back | 05\_122503111\_0105\_1\_2 | Supports with attachment for back support and positioning for participants with limited trunk control in wheelchair and related seating  | Each | N |
| Postural Support - Positioning - Seat | 05\_122506111\_0105\_1\_2 | Seat related supports with attachment to maintain good posture, avoiding tissue integrity risk in wheelchair and related seating  | Each | N |
| Postural Support - Modular Seating Systems | 05\_180939882\_0105\_1\_2 | Back rest, seat and arm / leg supports and components suitable for adjustment to provide postural seated support for the individual. | Each | N |
| Postural Support - Air Floatation or Automatic Pressure Management | 05\_043303511\_0103\_1\_2 | Postural support using air floatation or automated pressure management system | Each | N |
| Postural Support - Foam and/or Gel Component System | 05\_043303811\_0103\_1\_2 | Postural Support using foam and/or gel (Seat, Back and Other Supports Included) | Each | N |
| Postural Support - Pediatric Wheelchair Accessory | 05\_122524111\_0105\_1\_2 | A tray or anterior support designed to fit onto a wheelchair - for postural purposes or to hold for functional use | Each | N |

#### Specialised wheeled mobility

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Crawlers / Mobility Boards / Trolley | 05\_122715831\_0105\_1\_2 | Wheeled devices on which a person sits or lays and moves by pushing on the floor with their arms or legs, or alternatively is assistant propelled | Each | N |
| Wheeled Base - Height Adaptable Seating - Pediatric | 05\_122707931\_0105\_1\_2 | High / Low or other base for specialised stroller seating | Each | N |
| Stroller / Pram / Buggy with Specialised Seating System | 05\_122707821\_0105\_1\_2 | Stroller, pram or buggy with specialised customisable seating system for children with high postural support needs | Each | N |
| Stroller / Pram / Buggy / Push Chair with Supportive Seating  | 05\_122707831\_0105\_1\_2 | Specialised accessories and support items including postural seating for prams and strollers | Each | N |

#### Wheelchairs and scooters

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Wheelchair or Scooter - Battery or Charger | 05\_501224310\_0105\_1\_2 | Charger or battery (including repair) for powered device e.g. wheelchair charger with car adapter | Each | N |
| Wheelchair Manual - Sport and Recreation Use | 05\_122290811\_0105\_1\_2 | Manual wheelchair designed for recreational and sport use. | Each | N |
| Wheelchair Accessory - Power-Assist Drive Technology | 05\_122409871\_0105\_1\_2 | Powered assistance (extra wheel, tug or drive system) used with manual wheelchairs that amplify or supplement pushing effort (does not include power wheelchair add-on kits) | Each | N |
| Wheelchair Manual - Folding - Basic  | 05\_122203811\_0105\_1\_2 | Folding manual wheelchair, including lightweight and transit design. | Each | N |
| Wheelchair Manual - Folding - Custom made | 05\_122203821\_0105\_1\_2 | Manual wheelchair with a very lightweight frame that is custom-made to individual measurements (not including seating). | Each | N |
| Wheelchair - Manual - Attendant Propelled | 05\_122218111\_0105\_1\_2 | Manual wheelchair usually with smaller wheels, designed to be pushed by an attendant. Often low cost AT. | Each | N |
| Wheelchair Manual - Tilt in Space | 05\_122203891\_0105\_1\_2 | Manual wheelchair that includes ability to tilt (front/back) the seated occupant to maintain postural position or for fatigue relief | Each | N |
| Wheelchair Manual - Rigid Frame | 05\_122203911\_0105\_1\_2 | Wheelchair with rigid frame made to an individual user’s measurements (not including seating). | Each | N |
| Wheelchair Accessory - Powered Alternate Operator Control System | 05\_122403811\_0105\_1\_2 | Wheelchair controls other than joystick | Each | N |
| Wheelchair Accessory - Powered Adjustment for Limbs or Recline or Elevate | 05\_122490811\_0105\_1\_2 | Powered postural support components (e.g. leg supports) other than tilt-in-space or elevate | Each | N |
| Wheelchair-Powered - Powered Standing Mechanism | 05\_122306139\_0105\_1\_2 | Powered wheelchair with included powered features to enable the participant to stand while still posturally secured in the chair. | Each | Y |
| Wheelchair Powered - Base with Tilt - All Terrain / Heavy Duty Base | 05\_122306191\_0105\_1\_2 | Powered wheelchair with the capability of being used across different terrains including rough/sandy settings (may or may not include tilt/recline - not including seating) | Each | Y |
| Wheelchair Powered - Base with / without Tilt - Indoor / Outdoor use | 05\_122306811\_0105\_1\_2 | Powered wheelchair for adult or child use in general settings, (with/without tilt) with factory seating | Each | N |
| Wheelchair Powered - Base - Portable / Folding | 05\_122306824\_0105\_1\_2 | Powered wheelchair base for general use (may or may not include tilt/recline - not including seating), that is portable or foldable particularly for transport. | Each | N |
| Scooter - Heavy Duty / Robust activity specific | 05\_122303891\_0105\_1\_2 | Powered 4 wheeled scooter for use by an individual of significant weight (>150kg) or in adverse settings | Each | N |
| Scooter - Indoor/Outdoor Use | 05\_122303811\_0105\_1\_2 | Powered occupant operated wheeled scooter for general use | Each | N |
| Scooter - Electrically Powered - Portable | 05\_122303911\_0105\_1\_2 | Powered portable or foldable wheeled scooter, primarily for indoor use | Each | N |
| Scooter - Small Folding/Travel Light-Weight | 05\_122303991\_0105\_1\_2 | Small powered scooter (with manual steering) that is foldable/portable for stowing in luggage areas while occupant travels in a vehicle seat. | Each | N |
| Positioning / Mounting Systems - Technology and other devices | 05\_242400811\_0103\_1\_2 | Devices for positioning objects (including other AT devices) close to the person to enable easy reach and operation e.g. wheelchair AAC device mounts | Each | N |
| Tyres - Wheeled Mobility | 05\_501224309\_0105\_1\_2 | Replacement tyres for wheelchair or scooter (see repair codes) | Each | N |
| Wheelchair Accessory - Health-Related AT / Ventilator Carrier | 05\_122442871\_0105\_1\_2 | Wheelchair mounted accessories to safely secure health or ventilation support AT | Each | N |

## Prosthetics and orthotics

These include customised and/or custom-made prosthetic and orthotic supports. Additional guidance about delivering prosthetic and orthotic supports is available on the [NDIS website](https://www.ndis.gov.au/). Low-cost assistive technology in this category should be claimed under the line item ‘**Low Cost AT - Personal Mobility 03\_120000911\_0105\_1\_1**’ from the Consumables budget. Codes (apart from shoes) are for a **single** item - bilateral claim 2x units.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Prosthesis Accessory - Arm and/or Hand for Sport and Leisure | 05\_061826871\_0135\_1\_2 | A hardware device or adaptions for arm and/or hand prosthetics, to enable participation in sport. | Each | N |
| Orthosis - Dynamic or Lycra - Full Body | 05\_061290821\_0135\_1\_2 | Elastane-based or other orthoses for the full body (excluding head) designed to improve functioning  | Each | N |
| Orthosis - Dynamic or Lycra - Limb | 05\_060688121\_0135\_1\_2 | Elastane-based or other orthoses for the upper limbs (e.g. arms, shoulder) designed to improve functioning | Each | N |
| Orthosis - Cervical and Cranial | 05\_060315111\_0135\_1\_2 | Orthoses for specific impairments of the neck or cranium (includes helmets). | Each | N |
| Orthosis - Cervico-Thoraco-Lumbo-Sacral | 05\_060318821\_0135\_1\_2 | Orthoses that apply external pressure to immobilize, support or correct spinal deformities. | Each | N |
| Prosthesis - Lower Limb - Not Defined | 05\_062488034\_0135\_1\_2 | Prosthetic lower limb not otherwise classified below | Each | Y |
| Orthosis - Footwear / Shoes / Other -Custom made | 05\_061203821\_0135\_1\_2 | Pair of shoes made for an individual who is unable to fit off the shelf or specialist shoes. | Each | N |
| Orthosis - Ankle Foot (AFO)- Custom made | 05\_061206821\_0135\_1\_2 | Custom made AFO used for a variety of neuropathic, orthopedic and congenital conditions.  | Each | N |
| Orthosis - Ankle Foot (AFO) - Prefabricated | 05\_061206111\_0135\_1\_2 | Prefabricated (or customised) AFO used for a variety of neuropathic, orthopedic and congenital conditions.  | Each | N |
| Orthosis - Ankle Foot with Ankle Joints -Custom made | 05\_061206891\_0135\_1\_2 | Custom made AFO that include specific joint structure between foot and lower leg section  | Each | N |
| Orthosis - Bilateral Hip Knee Ankle Foot Orthosis - including RGO - Prefabricated | 05\_061218811\_0135\_1\_2 | Prefabricated reciprocating gait orthosis (RGO) used for coupling together hip joints to facilitate ambulation pattern | Each | N |
| Orthosis - Bilateral Thoraco-lumbar/Lumbo-Sacral Hip Knee Ankle Foot - Custom made | 05\_061219821\_0135\_1\_2 | Custom made lower limb and spinal support linked orthosis to facilitate upright posture, and potentially walking | Each | N |
| Orthosis - Hip - Prefabricated | 05\_061215111\_0105\_1\_2 | Prefabricated (off the shelf) orthoses to provide hip and pelvic stability | Each | N |
| Orthosis - Hip Thigh Knee Ankle - Custom made | 05\_061218821\_0135\_1\_2 | Custom made orthosis to support hip, knee and ankle movement to support walking  | Each | N |
| Orthosis - Knee - Custom made | 05\_061209121\_0135\_1\_2 | Knee support custom made for individual need | Each | N |
| Orthosis - Knee - Prefabricated | 05\_061209111\_0105\_1\_2 | Prefabricated knee orthosis adjustable for the individual | Each | N |
| Orthosis - Knee Ankle Foot - Custom made | 05\_061212821\_0135\_1\_2 | Custom made orthoses providing variable control to stabilise movement of the knee and ankle  | Each | N |
| Orthosis - Thigh Knee Ankle - Custom made | 05\_061209821\_0135\_1\_2 | Custom orthosis spanning the knee, ankle and foot to stabilise the joints and assist the muscles of the leg.  | Each | N |
| Orthosis - Upper Limb - Custom made | 05\_060600821\_0135\_1\_2 | Custom made orthosis for any combination of shoulder, elbow, wrist and hand to stabilise movement  | Each | N |
| Orthosis - Upper Limb - Prefabricated | 05\_060600111\_0135\_1\_2 | Prefabricated orthosis for any combination of shoulder, elbow, wrist and hand to stabilise movement; prefabricated devices may be adjustable or ready to use | Each | N |
| Orthosis - Foot - All Types or Prefabricated Orthotic Footwear | 05\_061203111\_0135\_1\_2 | Prefabricated orthotic to support the foot, improve posture and correct any imbalances (includes off the shelf orthopedic footwear) | Each | N |
| Repairs and Maintenance - Orthosis | 05\_500612441\_0135\_1\_2 | Repairs for orthoses | Each | N |
| Prosthesis - For use in Wet Environment (i.e. waterproofing) | 05\_062490191\_0135\_1\_2 | Prosthesis that incorporates specialised components or treatments to enable use in wet environments | Each | Y |
| Prosthesis - Not Limb Related | 05\_063000821\_0135\_1\_2 | Devices used to replace totally, or in part, the appearance and function of an absent body segment other than limbs | Each | N |
| Prosthesis - Osseo-Integration Mounting -Upper or Lower - Additional Cost | 05\_062200921\_0135\_1\_2 | Extra cost to facilitate connection through titanium or similar bone implants to upper or lower residual limb, outside the standard prosthetic cost | Each | Y |
| Prosthesis - Transfemoral or Higher | 05\_062415121\_0135\_1\_2 | Devices that replace part of the lower limb between the knee and hip joints after limb loss/absence | Each | Y |
| Prosthesis - Transtibial or Lower | 05\_062409121\_0135\_1\_2 | Devices that replace part of the lower limb between the knee and the ankle joint after limb loss/absence | Each | Y |
| Prosthesis - Upper Limb - Including Powered | 05\_061800121\_0135\_1\_2 | Devices that replace part or all of the upper limb (not including finger replacement only) | Each | Y |
| Prosthesis - Lower Limb for Sports | 05\_062488121\_0135\_1\_2 | Lower limb prosthetics customised or custom made for use in sport. | Each | Y |
| Orthosis - Trunk / Lower Body - FES or Powered - to support standing/walking | 05\_061500811\_0135\_1\_2 | Hybrid orthoses with powered joints and/or linked functional electrical stimulation (FES) to facilitate standing, walking, and/or stair climbing  | Each | N |

## Vehicle modifications

Vehicle modifications include the installation of, or changes to, equipment in a vehicle to enable a participant to travel safely as a passenger or to drive.

A participant is free to choose a more expensive option at their own expense, where the more expensive option is not considered to be reasonable and necessary. An example of this situation would be where a vehicle modification has been approved for a participant, but the participant would like cosmetic or personalised fittings that are not reasonable and necessary. In this situation, the NDIA will cover the reasonable and necessary component of the modification, and the participant will pay the additional cost (gap).

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Vehicle Modification - For Seating and/or Seat Belts  | 05\_121209821\_0109\_1\_2 | Safety restraints and seat for use in vehicles that require approved modifier | Each | N |
| Specialised Child Car Seats - No Vehicle Modification Required | 05\_121212811\_0103\_1\_2 | A child's specialised car seat, that does NOT require vehicle modification | Each | N |
| Vehicle Modification - Adaptions for ancillary functions | 05\_121208111\_0109\_1\_2 | Adaptions to mirrors and locks of a vehicle (e.g. Lights, Locking, etc.) | Each | N |
| Vehicle Modification - Adaptions for driver control | 05\_121205811\_0109\_1\_2 | Adaptions to the accelerator, brake/parking brake, and/or steering in a vehicle (e.g. Steering/Braking/ Acceleration) | Each | N |
| Vehicle Modification - for Wheelchair Seated Driver | 05\_121227221\_0109\_1\_2 | Vehicle chassis and/or body modification for wheelchair seated driver access, including belts/securement and floor lowering if required | Each | Y |
| Vehicle Modification - for Wheelchair Passengers | 05\_121227121\_0109\_1\_2 | Vehicle chassis and/or body modification for wheelchair passenger access, including belts/harnesses and floor lowering if required | Each | Y |
| Vehicle Modification - Hoist/Ramp for Unoccupied Wheelchair Loading  | 05\_121221811\_0109\_1\_2  | Vehicle mounted hoist for loading unoccupied wheelchairs, or a ramp for loading/unloading unoccupied wheelchairs  | Each | N |
| Vehicle Modification - Hoist for Passenger Loading (without Wheelchair) | 05\_121215811\_0109\_1\_2 | A powered sling system / hoist to assist in lifting an individual safely in and out of a vehicle. | Each | N |
| Vehicle Modification - Hoist for Occupied Wheelchair Loading | 05\_121218811\_0109\_1\_2 | Electronic or mechanical hoist mounted to car to lift an individual in their wheelchair or scooter for transport. | Each | N |
| Vehicle Modification - Engineer Certification | 05\_121290111\_0109\_1\_2 | Certification required by a transport authority to authorize registration for road use in a state or territory of Australia | Each | N |
| Vehicle Accessory -Trailer for wheeled mobility device | 05\_121230811\_0109\_1\_2 | A purpose-built trailer to carry a wheelchair or scooter. | Each | N |

## Assistive equipment for recreation

In line with the Operational Guidelines, recreational equipment is not funded ordinarily or in total. The NDIA is currently reviewing its approach to recreational equipment.

Where a piece of general equipment needs modifying, such as a tricycle for a person with balance or other motor/sensory impairments, the additional cost of the modification related to disability may be fundable. The increment over and above the cost of the general equipment may be deemed reasonable and necessary if this links to a plan goal.

The support items below incorporates aids and equipment to assist participants in undertaking competitive and non-competitive sports and other recreational pursuits at amateur level.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required |
| --- | --- | --- | --- | --- |
| Bicycle - Adapted for Hand Propulsion | 05\_121805111\_0112\_1\_2 | Hand-propelled, two-wheeled cycles for an individual with functional limitations. | Each | Y |
| Bicycle - Tricycle and/or Carts | 05\_121800821\_0112\_1\_2 | Bicycles, tricycles adapted for specific functional needs - primarily for children | Each | N |
| Recreation AT - Game Interface | 05\_300309811\_0112\_1\_2 | Interfaces that allow a person with disability to access recreational gaming equipment when unable to do so through conventional routes. | Each | N |
| Bicycle - Adaptation for Pedals / Seat / Handle Bars | 05\_121821871\_0112\_1\_2 | Adaptions to existing bicycle or tricycle to address disability requirements of the participant. | Each | N |
| Assistive Products - Recreation and Sport - Not otherwise defined | 05\_300000111\_0112\_1\_2 | All other assistive equipment for recreation not otherwise specified.  | Each | N |

#

# Home Modifications (Support Category 06)

This support category includes both Home Modifications (HM) and Specialist Disability Accommodation (SDA) supports. Additional information can be found in the [NDIS Pricing Arrangements for Special Disability Accommodation](https://www.ndis.gov.au/providers/housing-and-living-supports-and-services/specialist-disability-accommodation/sda-pricing-and-payments#sda-price-guide).

In this guide, Home Modifications (HM) are designed to provide safe access and comfortable mobility in frequently used areas within a participant’s home. Home modifications include design and construction, as well as installation of fixtures or fittings and changes to structural and non-structural components of the home. The [Home Modifications Guidance for Builders and Designers](https://www.ndis.gov.au/providers/housing-and-living-supports-and-services/providing-home-modifications#complex-home-modification-chm-assessments) provides further clarity on the diverse range of home modifications that the NDIS may consider reasonable and necessary.

Some simple low-cost home adaptation items (<$1,500) may be claimed as Assistive Technology under the “Assistive products for household tasks and access” category. They should not be separately claimed if they are part of a Home Modification support category (for example grab rails would be included in a Minor Bathroom modification).

All Home Modification support needs must be assessed by an Occupational Therapist. Minor Home Modification (MHM) includes changes to a home that are relatively low risk and straightforward, non-structural, generally impact one or two areas in a home and usually cost less than $20,000 in total. The pre-determined budgets allocated to participants who require MHM supports are based on current market costs that are updated periodically. Further detail is published in the Operational Guideline - Home Modifications. Providers should use the appropriate MHM code for the works undertaken, plus the MHM Practical Completion code (equivalent to 10% of the works budget) after the completion of the works. **Note:** Budgets provided are in line with the expectation that GST would not apply (see Goods and Services Tax (GST)).

Complex Home Modifications (CHM) which involve structural changes and require a greater level of certification, require a detailed specification of works and up to two quotes. The CHM assessment must be undertaken by a suitably qualified and/or experienced home modification assessor. Funding for a building construction practitioner (BCP) will be included to help the participant to explore the best options to achieve an accessible dwelling and help them navigate the CHM process. The BCP can also provide a cost estimate for the NDIA to review the CHM, otherwise 2 builder’s quotes are required.

An approved CHM will be described against the specific home modification support item codes shown below.

Capital budget funding will be provided for modifications that are reasonable and necessary for the participant. A participant is free to choose a more expensive option at their own expense, where the more expensive option is not reasonable and necessary. For example, where a home modification has been approved for a participant, but the participant would like cosmetic or personalised fittings that are above that considered reasonable and necessary, the NDIA will cover the cost of reasonable and necessary modifications, and the participant will pay the additional costs.

## Home modifications

This area incorporates design and subsequent changes to the participant’s home. Home modification design and construction includes installation of equipment or changes to building structures, fixture or fittings to enable participants to live more independently and safely at home.

| Support Item | Support Item Ref No. | Description | UOM | Quote Required | Notional Amount |
| --- | --- | --- | --- | --- | --- |
| HM - Building Works Project Management | 06\_182490112\_0111\_2\_2 | Oversight and management of a complex home modification by a Building Works Project Manager. | Each | Y | Quotable |
| HM - Certification and Compliance Approval | 06\_182495421\_0111\_2\_2 | Certification of completed building works as compliant. The certifier must be independent of the builder/contractor. | Each | Y | Quotable |
| CHM - Deposit | 06\_182495121\_0111\_2\_2 | CHM deposit as per statement of works and payments | Each | Y | Quotable |
| CHM - Practical Completion | 06\_182495321\_0111\_2\_2 | CHM practical completion stage payment for work as per statement of works and payments | Each | Y | Quotable |
| CHM - Progress Stage | 06\_182495221\_0111\_2\_2 | CHM progress stage payment for work as per statement of works and payments | Each | Y | Quotable |
| HM - Bathroom/Toilet - Structural work | 06\_182488377\_0111\_2\_2 | Extensive structural changes to bathroom/toilet. Complex modification that, may include removal of a bath or hobless-shower, electrical work, relocating plumbing, doorway changes, waterproofing and changes to the fit-out such as toilet, tap ware, basin, shower, rails, paint and tiles. | Each | Y | Quotable |
| HM - Design Consultation with Builder | 06\_182499311\_0111\_2\_2 | Consultation between assessor and building construction professional regarding:The suitability of the home for modification and ways of achieving functional outcome in accordance with jurisdictional requirements, and the participant's requirements to achieve required accessibility. The goal of the consultation is the development of scope of works for the home modification. | Each | N | $1.00 |
| HM - Kitchen or Laundry - Structural Work | 06\_182488378\_0111\_2\_2 | Structural changes to kitchen or laundry. May include modifications to combine bathroom, toilet and laundry, such as bath removal or hobless-shower creation, plumbing relocation, electrical work, doorway changes, waterproofing and changes to bathroom fittings. | Each | Y | Quotable |
| HM - Ramp - Structural | 06\_183018405\_0111\_2\_2 | A ramp that requires relevant building permissions before construction. | Each | Y | Quotable |
| HM - Stair Climber or Stair / Platform Lift  | 06\_183010387\_0111\_2\_2 | Any type of electrical, hydraulic or battery-operated stair mobility equipment that assists an individual while sitting or standing to access different levels in their home (internally and externally). Attached to stairs or incline or vertical elevation to move between levels in a dwelling where ramp impractical. Structural change.  | Each | Y |  |
| HM - Elevator  | 06\_183003384\_0111\_2\_2 | Supply and install home elevator (lift).  | Each | Y | Quotable |
| MHM - Airconditioning | 06\_270303401\_0111\_2\_2 | All costs associated with the supply, installation and labour involved in the provision of an approved air conditioning unit/s in a participant's home (certified electrical costs inclusive). | Each | N | $1.00 |
| MHM - Electrical and Door Automation | 06\_182100401\_0111\_2\_2 | All costs related to the supply, installation and labour involved in the provision of approved participant controlled automation in their home (including applicable control for doors, blinds, lights, heating/cooling, and all electrical and other trade costs). | Each | N | $1.00 |
| MHM - Bathroom  | 06\_182495401\_0111\_2\_2 | All works and costs for agreed bathroom modification not requiring any local authority (building) permission. Wet seal certification (where affected by works) must be submitted prior to final claim. Work altering/building the sub-structure of the floor or a load bearing wall are out of scope. | Each | N | $1.00 |
| HM - Ceiling Hoist | 06\_123615401\_0111\_2\_2 | All costs associated with the supply, installation and labour involved in the provision of a suitable ceiling hoist in a participant's home. Costs to address point loads in the ceiling joists (where required) and professional engineering advice, design and installation would be included in this claim and managed as Complex Home Modification. | Each | Y | Quotable |
| MHM - External Door | 06\_182409401\_0111\_2\_2 | All works and costs to adjust/alter/add an exterior door (including in demolition, construction, supply, and labour). Where building approval is required (for example NSW) this must be obtained and submitted with payment claim. Out of scope is structural change to the dwelling. Price is set per door | Each | N | $1.00 |
| MHM - Flooring | 06\_182415401\_0111\_2\_2 | All costs associated with removal, supply and labour costs to changing floor covering (floor substructure out of scope). Price per sqm. | Each | N | $1.00 |
| MHM - Internal Door | 06\_182409402\_0111\_2\_2 | All works and costs to adjust/alter/add an interior door (not load bearing) including demolition & making good as required. Price is set per door. | Each | N | $1.00 |
| MHM - Kitchen  | 06\_182495402\_0111\_2\_2 | All works and costs for agreed Kitchen modification, including changes to fittings, fixtures, cabinetry along with plumbing, electrical and flooring. Reuse of out of scope appliances is expected. Work altering/building the sub-structure of the floor or a load bearing wall are out of scope. | Each | N | $1.00 |
| MHM - Laundry | 06\_182495405\_0111\_2\_2 | All works and costs for agreed laundry modification including changes to fittings, fixtures, cabinetry along with plumbing, electrical and flooring. Wet seal certification (where affected by works) must be submitted prior to final claim. Work altering/building the sub-structure of the floor or a load bearing wall are out of scope. | Each | N | $1.00 |
| MHM - Other works including Bedroom | 06\_182495407\_0111\_2\_2 | All works and costs for agreed other modifications, in bedrooms and other locations in home. May include changes to windows, fittings, fixtures, cabinetry along with electrical. Work altering/building a load bearing wall or plumbing related are out of scope. | Each | N | $1.00 |
| MHM - Pathway - External | 06\_183090401\_0111\_2\_2 | All works and costs to construct agreed pathway as per the Guidance for Builders & Designers. | Each | N | $1.00 |
| MHM - Practical Completion | 06\_182495322\_0111\_2\_2 | This stated item will have 10% of the calculated total budget for the MHM support. This amount can only be claimed by providing confirmation all relevant compliance certification has been sourced and provided to the participant/property owner, including; certificates of complaince for electrical, plumbing and waterproofing works and any council/ other approvals required as evidence of completed and compliant works. | Each | N | 10% of contract value |
| MHM - Ramp | 06\_183018404\_0111\_2\_2 | All works and costs to construct the agreed ramp in a participant's home. Includes supply, installation, making good and labour. Structural ramps requiring local authority building permission are excluded (refer to Complex Home Modification process). | Each | N | $1.00 |
| MHM – Toilet Replacement | 06\_182495413\_0111\_2\_2 | Remove, replace existing toilet. Includes demolition, supply, labour, and any minor make good | Each | N | $1.00 |
| MHM – Cabinetry Alterations | 06\_182495414\_0111\_2\_2 | Adjust existing cabinetry work to make accessible for participant | Each | N | $1.00 |

# Appendix A: History of Changes to the NDIS ATHM and Consumables Code Guide 2024-25

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Version | Page | Details of Amendment | Release Date | Operative Date |
| 1.0 |  | 2024-25 edition of the *NDIS Assistive Technology, Home Modifications and Consumables Code Guide*. |  28 June 2024 | 1 July 2024 |