

National Disability Insurance Scheme

Disability Support Worker

Cost Model

Assumptions and Methodology

2024-25

Valid from: 1 July 2024

(Version 1.0 - Publication Date: 28 June 2024)



Delivered by the
National Disability
Insurance Agency

Copyright

© 2024

Copyright in the information contained in this document is owned and protected by the National Disability Insurance Agency.

Use of National Disability Insurance Agency copyright material

The material in this report with the exception of logos, trademarks, third party material and other content as specified is licensed under Creative Commons CC NC licence, [version 4.0](#). With the exception of logos, trademarks, third party material and other content as specified, you may reproduce the material in this document, provided you acknowledge the National Disability Insurance Agency as the owner of all intellectual property rights in the reproduced material by using '© National Disability Insurance Agency 2024 and do not use the material for commercial purposes.

Reproduction of any Creative Commons material in this document is subject to the CC NC licence conditions available on the Creative Commons site, as is the full legal code for this material.

Further information

Further information on pricing in the National Disability Insurance Scheme can be found at the [NDIS website](#)

Version Control

This document is subject to change. The latest version of this document is available on the [NDIS website](#).

Version	Page	Details of Amendment	Release Date	Operative Date
1.0		Release of the <i>Disability Support Worker Cost Model Assumptions and Methodology 2024-25</i>	28 June 2024	1 July 2024

Contents

Introduction	4
Description of the Cost Model	5
Base Salary and Shift Loadings	5
Direct On-costs	6
Days Worked Versus Days Paid	6
Superannuation	7
Employee allowances	7
Cumulative Impact of Direct on-costs.....	7
Operational Overheads.....	8
Corporate Overheads	8
Margin.....	8
Accommodation Cost Amounts	9
Centre Based Capital Amount.....	9
Short Term Accommodation Amount	9
Medium Term Accommodation Amount	9
Price Limits Determined by the Cost Model	10
Notes	15

Introduction

The National Disability Insurance Scheme (NDIS) was established in 2013 to support people with disability to pursue their goals, to help them to realise their full potential, to assist them to participate in and contribute to society, and to empower them to exercise choice and control over their lives and futures. The NDIS provides funding to eligible individuals (“participants”) so that they can purchase, in the open market, the disability related goods and services (“supports”) that they need. The NDIS is administered by the National Disability Insurance Agency (NDIA). The NDIA has a role, as market steward, to create an efficient and sustainable consumer driven marketplace for the supply of disability supports. It regulates the commercial relationships between providers and participants, including through price regulation. The pricing arrangements aim to maintain and increase market supply, and help markets grow to a more mature state in the future, while recognising the need for financial sustainability. Further information on the NDIA’s approach to pricing can be found in the *NDIS Pricing Strategy* and in the *Final Report of the Annual Pricing Review 2023-24*.

The NDIA uses the Disability Support Worker Cost Model that is described in this document to determine the price limits for supports that are delivered by Disability Support Workers (DSWs).

The DSW Cost Model estimates the fully loaded cost of a billable hour of support considering : base pay; shift loadings; leave entitlements; salary on costs; employee allowances; operational overheads (including supervision costs, utilisation costs and workers’ compensation costs); corporate overheads and margin.

The Cost Model estimates the efficient costs of providing supports by considering:

- **Base Salary** costs, including shift loadings. Note that in the Cost Model, costs are based on permanent worker costs.
- **Direct On-costs**, which covers those costs of employment associated with Superannuation entitlements, Annual Leave entitlements, Personal Leave entitlements, Long Service Leave entitlements and Employee Allowances.
- **Operational Overheads**, which covers those costs that are in the operational control of the provider and include workers compensation costs, utilisation costs (billable versus unbillable hours), supervision costs (including quality and safeguarding costs) and workforce rostering and balance measures such as the share of the workforce that is permanent or casual, and the extent to which overtime is used by the business.
- **Corporate Overheads**, which covers those costs incurred to run the administrative side of a business. These costs include the accounting, human resources, legal, marketing, and information technology functions.
- **Margin**, which represents the return that the provider makes because of the provision of working capital to the business.
- **Temporary Loading** which recognises the variable costs of COVID and of adjusting to the new provisions in the *Social, Community, Home Care and Disability Services Industry Award 2010* (SCHADS Industry Award) that were come into effect on 1 July 2024. These costs are being closely monitored by the NDIA.

Description of the Cost Model

This section sets out the methodology and assumptions of the NDIS DSW Cost Model.

Base Salary and Shift Loadings

The NDIA recognises that some Disability Support Workers are classified as Home Care Employees and others are classified as Social and Community Services Employees under the SCHADS Industry Award.¹ The Cost Model take its parameters from the Social and Community Services Employees section for the SCHADS Industry Award, which has the more generous provisions. The NDIA also recognises that some Disability Support Workers are employed under Enterprise Bargaining Agreements (EBAs). However, these EBAs must leave the worker no worse off overall than they would be under the relevant Award. Any additional benefits offered by EBAs over the Award have been agreed to by providers and are often offset by productivity gains. The NDIA therefore considers the conditions set out in the Social and Community Services Employees section of the SCHADS Industry Award to be the most appropriate foundation for the DSW Cost Model.

The NDIA recognises that providers must employ Disability Support Workers with different skill levels and levels of experience to meet the different needs of participants. The Cost Model therefore has different sets of cost assumptions for four types of workers that will be referred to as DSW Level 1, DSW Level 2, DSW Level 3 and DSW Level 4.

Table 1 sets out the Cost Model's assumptions with respect to the base pay of DSWs.

Table 1: Assumed SCHADS Industry Award Classifications and Pay Rates, 1 July 2024

	Assumed SCHADS Classification	Award Hourly Rate
DSW Level 1	2.3	\$35.51
DSW Level 2	2.4/3.1	\$36.90
DSW Level 3	3.2	\$38.42
DSW Level 4	4.4	\$46.35

Table 2 sets out the Cost Model's assumptions with respect to shift loadings.²

Table 2: Shift Loadings, 1 July 2024

Shift	Permanent Loading
Weekday	0.0%
Saturday	50.0%
Sunday	100.0%
Public Holiday	150.0%
Evening Shift	12.5%
Night Shift	15.0%

² SCHADS Industry Award: Clauses 10.4(b), 26 and 29.3.

Direct On-costs

Direct On-costs consist of leave costs (days worked versus days paid), plus salary-like on-costs (superannuation and employee allowances).

Days Worked Versus Days Paid

The Cost Model recognises that under the SCHADS Industry Award a permanent worker's ordinary hours of work will be 38 hours per week³, and that they will be available to work on 220 days a year, because under the SCHADS Industry Award and the National Employment Standards⁴ they must be paid for:

- 20 days of annual leave;⁵
- 10 days of public holidays;⁶
- 10 days of personal leave⁷; plus domestic and family violence leave⁸.

The Cost Model recognises that providers need to accrue the revenue to meet the costs of these leave accruals during the billable hours of the DSW. The Cost Model assumes that all annual, public holiday, and personal leave entitlements are drawn on, including personal leave. It assumes that the number of workers accessing family and domestic violence leave to be 2.3%, with those accessing the leave assumed to be accessing the entire minimum entitlement.

The Cost Model also recognises that workers accrue Long Service Leave (LSL) entitlements when they work and that again providers need to accrue the revenue to meet the costs of this leave accrual during the billable hours of the DSW. The Cost Model assumes that workers accrue 4 $\frac{1}{3}$ days of long service leave each year.⁹ The Cost Model assumes that all long service leave entitlements are drawn on.

In line with the SCHADS Industry Award, the Cost Model also provides a 17.5% loading for annual leave to compensate workers for the shifts they would have otherwise taken.¹⁰

³ SCHADS Industry Award: Clause 25.1.

⁴ The National Employment Standards govern leave and several other conditions in Awards, and also may not be reduced by EBAs. <https://www.fairwork.gov.au/employee-entitlements/national-employment-standards>

⁵ <https://www.fairwork.gov.au/leave/annual-leave>

⁶ <https://www.fairwork.gov.au/leave/public-holidays>

⁷ <https://www.fairwork.gov.au/leave/sick-and-carers-leave/paid-sick-and-carers-leave>

Note: The Cost Model assumes all workers utilise all of their personal leave entitlement each year even though some workers may not use their entitlement.

⁸ <https://www.fairwork.gov.au/leave/family-and-domestic-violence-leave/employer-guide-to-family-and-domestic-violence>

⁹ <https://www.fairwork.gov.au/leave/long-service-leave>

Note: The Cost Model assumes all workers qualify for LSL accruals and that all workers will eventually access their LSL entitlement. This reflects the rollout of portable LSL schemes in some jurisdictions.

¹⁰ SCHADS Industry Award: Clause 31.3

Superannuation

The Cost Model assumes that in 2024-25 superannuation is paid at the statutory 11.50% of base salary, including while on leave.¹¹

Employee allowances

The Cost Model assumes that employee allowances are on average equal to 1.0% of base salary on average.

Cumulative Impact of Direct on-costs

The impacts of leave loadings and direct on-costs are shown in Table 3.

Table 3: Impact of Direct On-Costs on the Cost per Worked Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Standard Hourly Rate	\$35.51	\$36.90	\$38.42	\$46.35
Allowance for Annual leave				
a. No. hours leave accrued in a year (hrs/yr.)	152	152	152	152
b. Loading	17.50%	17.50%	17.50%	17.50%
c. Proportion of leave taken	100%	100%	100%	100%
Cost per worked hour	\$3.80	\$3.95	\$4.11	\$4.96
Allowance for Personal leave				
a. No. hours leave in a year (hrs/yr.)	78	78	78	78
b. Loading	0%	0%	0%	0%
c. Proportion of leave taken	100%	100%	100%	100%
Cost per worked hour	\$1.66	\$1.72	\$1.79	\$2.16
Allowance for Public Holiday leave				
a. No. hours leave accrued in a year (hrs/yr.)	76	76	76	76
b. Loading	0%	0%	0%	0%
c. Proportion of leave taken	100%	100%	100%	100%
Cost per worked hour	\$1.62	\$1.68	\$1.75	\$2.11
Allowance for Long Service leave				
a. No. hours leave accrued in a year (hrs/yr.)	32.93	32.93	32.93	32.93
b. Loading	0%	0%	0%	0%
c. Proportion of leave taken	100%	100%	100%	100%
Cost per worked hour	\$0.70	\$0.73	\$0.76	\$0.91
Superannuation				
Superannuation Rate (%)	11.50%	11.50%	11.50%	11.50%
Superannuation per worked hour (\$)	\$4.98	\$5.17	\$5.39	\$6.50
Employee Allowances				
Allowance Rate (%)	1.00%	1.00%	1.00%	1.00%
Allowance Cost per worked hour (\$)	\$0.36	\$0.37	\$0.38	\$0.46
Cumulative cost/hour, after Direct On-costs	\$48.62	\$50.52	\$52.60	\$63.46
Cumulative increase from standard hourly rate	36.91%	36.91%	36.91%	36.91%

¹¹ <https://www.ato.gov.au/rates/key-superannuation-rates-and-thresholds/?anchor=Superguaranteepercentage>

Operational Overheads

Operational Overheads include those costs which are in the operational control of the provider such as workers compensation costs, utilisation costs, supervision costs and workforce rostering and balance measures such as the share of the workforce that is permanent or casual, and the extent to which overtime is used by the business.

The Cost Model expresses Operational Overheads as a percentage of direct costs and assumes that they increase as the complexity of the support increases (Table 4).

Table 4: Impact of Operational Overheads on the Cost per Billable Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost/hour, before Operational Overheads	\$48.62	\$50.52	\$52.60	\$63.46
Operational Overheads (%)	21.65%	26.65%	28.15%	39.90%
Operational Overheads (\$)	\$10.53	\$13.46	\$14.81	\$25.32
Cumulative cost/hour, after Operational Overheads	\$59.14	\$63.98	\$67.41	\$88.77
Cumulative increase from standard hourly rate	66.55%	73.39%	75.44%	91.53%

Corporate Overheads

Corporate Overheads include the costs incurred to run the administrative side of a business. These costs include the accounting, human resources, legal, marketing, and technology functions.

The Cost Model assumes that Corporate Overheads are 12.0% of direct costs (including Operational Overheads) (Table 5).

Table 5: Impact of Corporate Overheads on the Cost per Billable Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost/hour, before Corporate Overheads	\$59.14	\$63.98	\$67.41	\$88.77
Corporate Overheads (%)	12.00%	12.00%	12.00%	12.00%
Corporate Overheads (\$)	\$7.10	\$7.68	\$8.09	\$10.65
Cumulative cost/hour, after Corporate Overheads	\$66.24	\$71.66	\$75.49	\$99.43
Cumulative increase from standard hourly rate	86.53%	94.20%	96.50%	114.51%

Margin

The Cost Model assumes a 2.0% margin on all costs. This equates to a rate of return of 8.0% against working capital that is equivalent to three month's wages and entitlements (Table 6).

Table 6: Impact of Margins on the Cost per Billable Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost/ hour, before Margin	\$66.24	\$71.66	\$75.49	\$99.43
Margin (%)	2.00%	2.00%	2.00%	2.00%
Margin (\$)	\$1.32	\$1.43	\$1.51	\$1.99
Cumulative cost/hour, after Margin	\$67.56	\$73.09	\$77.00	\$101.42
Cumulative increase from standard hourly rate	90.26%	98.08%	100.43%	118.80%

Accommodation Cost Amounts

The NDIA adjusts Accommodation Cost amounts on 1 July each year in line with the March quarter Consumer Price Index (CPI). The CPI for March 2024 showed a 3.60% increase that will apply to relevant price limits from 1 July 2024.

Centre Based Capital Amount

When a support item (“the primary support”) in the Assistance with Social, Economic and Community Participation Support Category is delivered in a facility (Centre), by a provider in one of the following Registration Groups:

- High Intensity Daily Personal Activities (0104);
- Specialised Supported Employment (0133); and
- Group and Centre Based Activities (0136)

then the provider can claim an additional amount for the costs of running and maintaining the facility through the relevant Centre Capital Cost support item.

If the primary support is being delivered to a group of participants, then the provider can claim up to price limit of the relevant Centre Capital Cost support item in respect of each of the participants for each hour of the support.

When a support is delivered partially in a Centre and partially in the Community, and the Centre is available at all times during the support if required, then providers can claim up to the price limit for the relevant Centre Capital Cost support item in respect of each of the participants for each hour of the entire period of the support.

In 2024-25, the Centre Based Capital Amount is \$2.53.

Short Term Accommodation Amount

The short term accommodation amount has three components

- Short Term Accommodation Labour Component, which covers the costs of the disability support workers providing support;
- Short Term Accommodation Capital Component, which covers the capital costs of the support; and
- Short Term Accommodation Hotel Component, which covers costs like food, heating, cleaning, etc. associated with the support.

In 2024-25, the latter two components are as follows:

- Short Term Accommodation Capital Component = \$152.03 per day
- Short Term Accommodation Hotel Component = \$61.65 per day

Medium Term Accommodation Amount

The Medium Term Accommodation amount is equal to the Short Term Accommodation Capital Component.

Price Limits Determined by the Cost Model

The following Table sets out how the price limits for each relevant NDIS support item is related to the NDIA's estimates of the efficient costs of delivering supports. Further information can be found in the NDIA's *NDIS Pricing Arrangements and Price Limits 2024-25* on the [NDIS website](#).

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_002_0107_1_1	Assistance With Self-Care Activities – Standard – Weekday Night	Determined by DSW Model	DSW 1	Night Loading	
01_010_0107_1_1	Assistance With Self-Care Activities – Night-Time Sleepover	Derived from DSW Model	DSW 1		See Note 1
01_011_0107_1_1	Assistance With Self-Care Activities – Standard – Weekday Daytime	Determined by DSW Model	DSW 1		
01_012_0107_1_1	Assistance With Self-Care Activities – Standard – Public Holiday	Determined by DSW Model	DSW 1	Public Holiday Loading	
01_013_0107_1_1	Assistance With Self-Care Activities – Standard – Saturday	Determined by DSW Model	DSW 1	Saturday Loading	
01_014_0107_1_1	Assistance With Self-Care Activities – Standard – Sunday	Determined by DSW Model	DSW 1	Sunday Loading	
01_015_0107_1_1	Assistance With Self-Care Activities – Standard – Weekday Evening	Determined by DSW Model	DSW 1	Evening Loading	
01_045_0115_1_1	STA And Assistance (Inc. Respite) – 1:4 – Weekday	Derived from DSW Model	DSW 2		See Note 3
01_049_0104_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 2
01_049_0107_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 2
01_051_0115_1_1	STA And Assistance (Inc. Respite) – 1:4 – Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 3
01_052_0115_1_1	STA And Assistance (Inc. Respite) – 1:4 – Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 3
01_053_0115_1_1	STA And Assistance (Inc. Respite) – 1:4 – Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 3
01_054_0115_1_1	STA And Assistance (Inc. Respite) – 1:2 – Weekday	Derived from DSW Model	DSW 2		See Note 3
01_055_0115_1_1	STA And Assistance (Inc. Respite) – 1:2 – Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 3
01_056_0115_1_1	STA And Assistance (Inc. Respite) – 1:2 – Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 3
01_057_0115_1_1	STA And Assistance (Inc. Respite) – 1:2 – Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 3
01_058_0115_1_1	STA And Assistance (Inc. Respite) – 1:1 – Weekday	Derived from DSW Model	DSW 2		See Note 3
01_059_0115_1_1	STA And Assistance (Inc. Respite) – 1:1 – Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 3
01_060_0115_1_1	STA And Assistance (Inc. Respite) – 1:1 – Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 3
01_061_0115_1_1	STA And Assistance (Inc. Respite) – 1:1 – Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 3
01_062_0115_1_1	STA And Assistance (Inc. Respite) – 1:3 – Weekday	Derived from DSW Model	DSW 2		See Note 3

National Disability Insurance Scheme – Disability Support Worker Cost Model 2024-25

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_063_0115_1_1	STA And Assistance (Inc. Respite) – 1:3 – Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 3
01_064_0115_1_1	STA And Assistance (Inc. Respite) – 1:3 – Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 3
01_065_0115_1_1	STA And Assistance (Inc. Respite) – 1:3 – Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 3
01_066_0115_1_1	Unplanned onsite shared supports in Specialist Disability Accommodation	Determined by DSW Model			See Note 5
01_082_0115_1_1	Medium Term Accommodation	Determined by DSW Model			
01_134_0117_8_1	Capacity Building and Training in Self-Management and Plan Management	Determined by DSW Model	DSW 3		
01_200_0115_1_1	Assistance With Self-Care Activities in a STA – Weekday Daytime	Determined by DSW Model	DSW 1		
01_201_0115_1_1	Assistance With Self-Care Activities in a STA – Weekday Evening	Determined by DSW Model	DSW 1	Evening Loading	
01_202_0115_1_1	Assistance With Self-Care Activities in a STA – Saturday	Determined by DSW Model	DSW 1	Saturday Loading	
01_203_0115_1_1	Assistance With Self-Care Activities in a STA – Sunday	Determined by DSW Model	DSW 1	Sunday Loading	
01_204_0115_1_1	Assistance With Self-Care Activities in a STA – Public Holiday	Determined by DSW Model	DSW 1	Public Holiday Loading	
01_205_0115_1_1	Assistance With Self-Care Activities in a STA – Weekday Night	Determined by DSW Model	DSW 1	Night Loading	
01_400_0104_1_1	Assistance With Self-Care Activities – High Intensity – Weekday Daytime	Determined by DSW Model	DSW 2		
01_401_0104_1_1	Assistance With Self-Care Activities – High Intensity – Weekday Evening	Determined by DSW Model	DSW 2	Evening Loading	
01_402_0104_1_1	Assistance With Self-Care Activities – High Intensity – Saturday	Determined by DSW Model	DSW 2	Saturday Loading	
01_403_0104_1_1	Assistance With Self-Care Activities – High Intensity – Sunday	Determined by DSW Model	DSW 2	Sunday Loading	
01_404_0104_1_1	Assistance With Self-Care Activities – High Intensity – Public Holiday	Determined by DSW Model	DSW 2	Public Holiday Loading	
01_405_0104_1_1	Assistance With Self-Care Activities – High Intensity – Weekday Night	Determined by DSW Model	DSW 2	Night Loading	
01_801_0115_1_1	Assistance in Supported Independent Living – Standard – Weekday Daytime	Determined by DSW Model	DSW 1		
01_802_0115_1_1	Assistance in Supported Independent Living – Standard – Weekday Evening	Determined by DSW Model	DSW 1	Evening Loading	
01_803_0115_1_1	Assistance in Supported Independent Living – Standard – Weekday Night	Determined by DSW Model	DSW 1	Night Loading	
01_804_0115_1_1	Assistance in Supported Independent Living – Standard – Saturday	Determined by DSW Model	DSW 1	Saturday Loading	
01_805_0115_1_1	Assistance in Supported Independent Living – Standard – Sunday	Determined by DSW Model	DSW 1	Sunday Loading	
01_806_0115_1_1	Assistance in Supported Independent Living – Standard – Public Holiday	Determined by DSW Model	DSW 1	Public Holiday Loading	
01_811_0115_1_1	Assistance in Supported Independent Living – High Intensity – Weekday Daytime	Determined by DSW Model	DSW 2		
01_812_0115_1_1	Assistance in Supported Independent Living – High Intensity – Weekday Evening	Determined by DSW Model	DSW 2	Evening Loading	
01_813_0115_1_1	Assistance in Supported Independent Living – High Intensity – Weekday Night	Determined by DSW Model	DSW 2	Night Loading	

National Disability Insurance Scheme – Disability Support Worker Cost Model 2024-25

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_814_0115_1_1	Assistance in Supported Independent Living – High Intensity – Saturday	Determined by DSW Model	DSW 2	Saturday Loading	
01_815_0115_1_1	Assistance in Supported Independent Living – High Intensity – Sunday	Determined by DSW Model	DSW 2	Sunday Loading	
01_816_0115_1_1	Assistance in Supported Independent Living – High Intensity – Public Holiday	Determined by DSW Model	DSW 2	Public Holiday Loading	
01_832_0115_1_1	Assistance in Supported Independent Living – Night-Time Sleepover	Derived from DSW Model	DSW 1		See Note 1
04_049_0104_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 2
04_049_0125_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 2
04_049_0133_5_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 2
04_049_0136_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 2
04_102_0125_6_1	Access Community Social And Rec Activities – Standard – Public Holiday	Determined by DSW Model	DSW 1	Public Holiday Loading	
04_102_0136_6_1	Group Activities – Standard – Weekday Daytime	Determined by DSW Model	DSW 1		
04_103_0125_6_1	Access Community Social And Rec Activities – Standard – Weekday Evening	Determined by DSW Model	DSW 1	Evening Loading	
04_103_0136_6_1	Group Activities – Standard – Weekday Evening	Determined by DSW Model	DSW 1	Evening Loading	
04_104_0125_6_1	Access Community Social And Rec Activities – Weekday Daytime	Determined by DSW Model	DSW1		
04_104_0136_6_1	Group Activities – Standard – Saturday	Determined by DSW Model	DSW1	Saturday Loading	
04_105_0125_6_1	Access Community Social And Rec Activities – Standard – Saturday	Determined by DSW Model	DSW 1	Saturday Loading	
04_105_0136_6_1	Group Activities – Standard – Sunday	Determined by DSW Model	DSW 1	Sunday Loading	
04_106_0125_6_1	Access Community Social And Rec Activities – Standard – Sunday	Determined by DSW Model	DSW 1	Sunday Loading	
04_106_0136_6_1	Group Activities – Standard – Public Holiday	Determined by DSW Model	DSW 1	Public Holiday Loading	
04_400_0104_1_1	Access Community Social And Rec Activ – High Intensity – Weekday Daytime	Determined by DSW Model	DSW 2		
04_401_0104_1_1	Access Community Social And Rec Activ – High Intensity – Weekday Evening	Determined by DSW Model	DSW 2	Evening Loading	
04_402_0104_1_1	Access Community Social And Rec Activ – High Intensity – Saturday	Determined by DSW Model	DSW 2	Saturday Loading	
04_403_0104_1_1	Access Community Social And Rec Activ – High Intensity – Sunday	Determined by DSW Model	DSW 2	Sunday Loading	
04_404_0104_1_1	Access Community Social And Rec Activ – High Intensity – Public Holiday	Determined by DSW Model	DSW 2	Public Holiday Loading	
04_599_0104_6_1	Centre Capital Cost	Determined by DSW Model			
04_599_0133_5_1	Centre Capital Cost	Determined by DSW Model			
04_599_0136_6_1	Centre Capital Cost	Determined by DSW Model			
04_600_0104_6_1	Group Activities – High Intensity – Weekday Daytime	Determined by DSW Model	DSW 2		

National Disability Insurance Scheme – Disability Support Worker Cost Model 2024-25

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_601_0104_6_1	Group Activities – High Intensity – Weekday Evening	Determined by DSW Model	DSW 2	Evening Loading	
04_602_0104_6_1	Group Activities – High Intensity – Saturday	Determined by DSW Model	DSW 2	Saturday Loading	
04_603_0104_6_1	Group Activities – High Intensity – Sunday	Determined by DSW Model	DSW 2	Sunday Loading	
04_604_0104_6_1	Group Activities – High Intensity – Public Holiday	Determined by DSW Model	DSW 2	Public Holiday Loading	
04_801_0133_5_1	Supports in Employment – Weekday Daytime	Determined by DSW Model	DSW 1		
04_802_0133_5_1	Supports In Employment – Weekday Evening	Determined by DSW Model	DSW 1	Evening Loading	
04_803_0133_5_1	Supports In Employment – Saturday	Determined by DSW Model	DSW 1	Saturday Loading	
04_804_0133_5_1	Supports In Employment – Sunday	Determined by DSW Model	DSW 1	Sunday Loading	
04_805_0133_5_1	Supports In Employment – Public Holiday	Determined by DSW Model	DSW 1	Public Holiday Loading	
07_001_0106_8_3	Support Coordination Level 1: Support Connection	Determined by DSW Model	DSW 3		
07_101_0106_6_3	Psychosocial Recovery Coaching - Weekday Daytime	Determined by DSW Model	DSW 4		
07_102_0106_6_3	Psychosocial Recovery Coaching - Weekday Evening	Determined by DSW Model	DSW 4	Evening Loading	
07_103_0106_6_3	Psychosocial Recovery Coaching - Weekday Night	Determined by DSW Model	DSW 4	Night Loading	
07_104_0106_6_3	Psychosocial Recovery Coaching - Saturday	Determined by DSW Model	DSW 4	Saturday Loading	
07_105_0106_6_3	Psychosocial Recovery Coaching - Sunday	Determined by DSW Model	DSW 4	Sunday Loading	
07_106_0106_6_3	Psychosocial Recovery Coaching - Public Holiday	Determined by DSW Model	DSW 4	Public Holiday Loading	
08_005_0106_2_3	Assistance With Accommodation And Tenancy Obligations	Determined by DSW Model	DSW 3		
09_006_0106_6_3	Life Transition Planning Including Mentoring, Peer-Support And Skill Development	Determined by DSW Model	DSW 3		
09_009_0117_6_3	Skills Development And Training	Determined by DSW Model	DSW 3		
10_101_0106_6_3	Psychosocial Recovery Coaching - Weekday Daytime	Determined by DSW Model	DSW 4		
10_016_0102_5_3	Employment Assistance	Determined by DSW Model	DSW 3		
10_599_0133_5_3	Centre Capital Cost	Determined by DSW Model			
10_806_0133_5_1	Supports in Employment - Weekday Daytime	Determined by DSW Model	DSW 4		
11_024_0117_7_3	Individual Social Skills Development	Determined by DSW Model	DSW 3		
13_030_0102_4_3	Transition Through School And To Further Education	Determined by DSW Model	DSW 3		
15_035_0106_1_3	Assistance With Decision Making Daily Planning and Budgeting	Determined by DSW Model	DSW 1		
15_037_0117_1_3	Skill Development And Training including Public Transport Training	Determined by DSW Model	DSW 1		

National Disability Insurance Scheme – Disability Support Worker Cost Model 2024-25

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
15_038_0117_1_3	Training For Carers/Parents	Determined by DSW Model	DSW 3		
15_300_0103_1_3	Assistive Technology Mentoring	Determined by DSW Model	DSW 4		

Notes

1. Assistance with Self Care Activities - Night-Time Sleepover Support

The price limit for these support items is equal to the SCHADS Industry Award Sleepover Allowance¹² plus three times the relevant DSW 1 Weekday Night hourly price limit.

2. Establishment Fee for Personal Care/Participation

The price limit for this support item is 10 times the relevant DSW 1 Weekday Daytime hourly price limit.

3. Short Term Accommodation and Assistance (including the respite care)

The daily price limits for each 1:n weekday support item is the sum of the following amounts, where n is the number of participants being supported by the worker:

- The short term accommodation capital component (see page 9);
- The short term accommodation hotel component (see page 9);
- 1/n times 8 times the relevant DSW 2 Weekday Daytime hourly price limit;
- 1/n times 8 times the relevant DSW 2 Weekday Evening hourly price limit;
- 1/n times 8 times the relevant DSW 2 Weekday Night hourly price limit.

The 2024-25 daily price limits for each 1:n Saturday support item is the sum of the following amounts:

- The short term accommodation capital component (see page 9);
- The short term accommodation hotel component (see page 9);
- 1/n times 24 times the relevant DSW 2 Saturday hourly price limit.

The 2024-25 daily price limits for each 1:n Sunday support item is the sum of the following amounts:

- The short term accommodation capital component (see page 9);
- The short term accommodation hotel component (see page 9);
- 1/n times 24 times the relevant DSW 2 Sunday hourly price limit.

The 2024-25 daily price limits for each 1:n Public Holiday support item is the sum of the following amounts:

- The short term accommodation capital component (see page 9);
- The short term accommodation hotel component (see page 9);
- 1/n times 24 times the relevant DSW 2 Public Holiday hourly price limit.

¹² Calculated as 4.9% of the weekly minimum wage (before Equal Remuneration Order adjustment) for a Social and community services employee level 3 at pay point 3 in clause 15.3 of the SCHADS Industry Award. See Clause 25.7(d) of the SCHADS Industry Award.

4. Group Activities (Transitional Arrangement)

The price limits for community-based group supports apply to each hour of support and are based on the hourly price limits of the relevant 1:1 community participation support (for each level of support and time of day and day of week). If the price limit for the relevant 1:1 support is P, and n is the number of participants being supported by the worker, then the price limit P_n for the 1:n community based support is given by the following formulae:

$$P_n = \frac{P + (n - 1) \times 0.12 \times P}{n}$$

For each additional person in the group (after the first) an additional 12.0% of the 1:1 hourly price limit (essentially seven minutes) is added to the hourly price limit.

The hourly transitional price limit for a centre-based group support is calculated by adding the hourly Centre Based Capital Amount (see page 9) to the hourly transitional price limit for the relevant community based group support.

5. Onsite Shared Supports in SDA

The price limit for Onsite Shared Supports in SDA or commonly known as the Concierge support is determined weekly claiming calculated by under a program of supports is \$1,365.88 (2.5 hours x \$78.05 ph. x 7 weeks) as the intention is that it is claimed on this basis for each day of the agreement. This sets the expectation of regular check ins that supports are working and the provider does not need to claim on an hourly basis and reinforces the idea it is a 24/7 available support.