

Dothlatmi pawl, hmuhning chimmi le phunzainak pawl

Dothlatmi pawl, hmuhning chimmi le phunzainak pawl ah kan pawlasi nih zeitindah pehtlaih khawh kan sinak kong a fianter:

- dothlatmi pawl
- hmuhning chimmi
- phunzainak pawl.

Pawlasi cu kan website ah na hmuh khawh www.ndis.gov.au/contact/feedback-and-complaints

Kanmah pehtlaih dingah aa palhmi lam a um lo i Rampumpi Pumtlinlonak Aamahkhan Timhlahmhi (NDIS) kongkau ah dothlatmi pawl, hmuhning chimmi le phunzainak pawl dihlak kan cohlan.

Nangmah sin ah bia kan i kammi cu:

1. Pehthuh loin a ummi kan si lai
2. Tuanvo a lami kan si lai
3. Kan in upat lai
4. Thazaang kan in pek lai
5. Pehtlai in kan um lai.

Na dothlatmi pawl, hmuhning chimmi asilole phunzainak pawl kan tawrel ning

Dot 1 nak: Na dothlatmi, hmuhning chimmi asilole phunzainak kan don in nikhat chungah kan in chimh lai.

Dot 2 nak: Na dothlatmi, hmuhning chimmi asilole phunzainak kan don tikah, zeitindah kan in bawmh khawh timi lam kha kan kawl a herh. Nangmah bawmh dingah NDIS aleng lei in bawmhna kha ruahnak kan in cheuh khawh men.

Dot 3 nak: Na dothlatmi, hmuhning chimmi asilole phunzainak kan tawrel ning kha nangmah theihter awk ah nihin 2 chungah kan in pehtlaih lai. Nangmah bawmh dingah thilsining tamdeuh kan in hal men lai.

Dot 4 nak: A hmasabik na chawnhmi riantuantu chungtel nih khan na dothlatmi, hmuhning chimmi asilole phunzainak ah bawmh aa zuam lai. Caan tamdeuh kan herh ahcun, tuah kan herhmi le hmailei ah aho dah na pehtlaih lai timi kha kan in chimh lai.

Dot 5 nak: Nangmah he pehtlai in kan um peng lai.

Dot 6 nak: Na dothlatmi, hmuhning chimmi asilole phunzainak kan tawrel dih tikah kan in pehtlaih lai. Buaibainak a tam-u cu ni 21 chungah kan in bawmh lai. Cheukhat buaibainak cu caansau deuh a rau kho men.

Dot 7 nak: Kan biachahmi asilole na dothlatmi, hmuhning chimmi asilole phunzainak kan tawrel ningah na lungtlin lo ahcun aho dah na pehtlaih lai timi kan in chimh khawh.

Dot 8 nak: Na dothlatmi, na hmuhning chimnak asilole na phunzainak tawrelnak kan lim hnu. Kan thiltuah ning thanchoter dingah na hmuhning chimmi kha kan hman lai.

Na ruahnak nak na kan chimh khawh ning

Online in hmuhning chimnak form: www.ndis.gov.au/contact/feedback-and-complaints/contact-and-feedback-form

Email: enquires@ndis.gov.au

Telifon: 1800 800 110

Webchat: [ndis.gov.au](https://www.ndis.gov.au)

Kan sin ah ca kan kuat: Rampumpi Pumtlinlonak Aamahkhan Riantuanpiaknak,
GPO Box 700, Canberra, ACT

Mirangholh a si lomi holh dang na hman ahcun, na chawnh khawh:

Calehnak le Holhlehnak lei Riantuanpiaknak (TIS)

Fon: **131 450**

Biachimnak asilole khuatheihnak lei ah chambaunak na ngeih ahcun, na chawnh khawh:

TTY

Fon: **1800 555 677**

Chim law Ngai

Fon: **1800 555 727**

Rampumpi Chawnhchinnak lei Riantuanpiaknak

Fon: **133 677**

Website: www.accesshub.gov.au