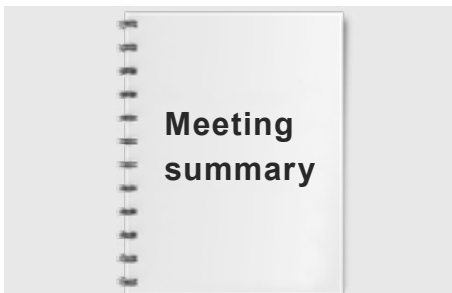


# NDIS Participant Reference Group Meeting Summary



This is the **meeting summary** from the NDIS **Participant Reference Group**.

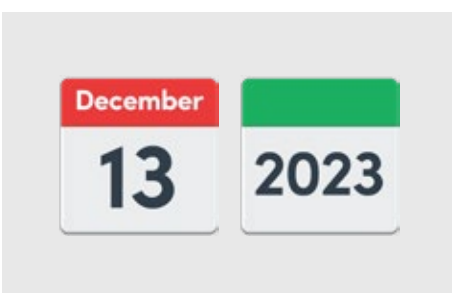
We say **PRG** for short.



A **meeting summary** says what we did at a PRG meeting.



It has important news we share with the community.



This meeting was on Wednesday 13 December 2023.

# Welcome



Debbie Irvine and Donna Purcell said welcome to members.



They told us what we would talk about in the meeting.

# Information for participants in long term groups



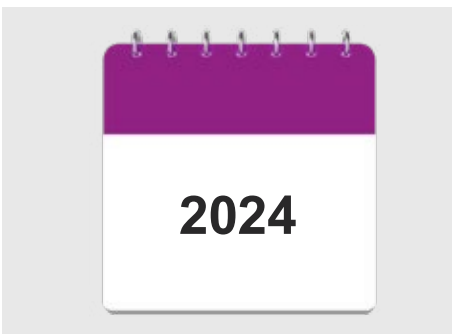
At our November meeting we asked members for ways we can support participants in **long term groups**.



A **long term group** meets over a long time to work on 1 topic or project.



We talked about what people said in the November meeting.



We will use peoples ideas to look at ways we can support participants in long term groups.

We asked members



- If we missed any ideas



- What information we should work on first



- If there is any information from other places we could use.

## What members said



Members said the PRG can show others how a group works well.



Members talked about **co design**.



**Co design** is when people with and without disability work together to make things.



Members said the NDIA needs a better way to say what co design means.



There should be **accountability statements** for each long term group.



**Accountability statements** say what each person does in the group.



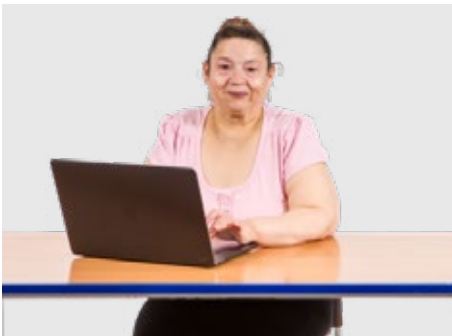
This will help members know what everyone needs to do in the meetings.



Members said we can make videos to show new members what a good meeting looks like.



We can make a website for each long term group.



This will help members look at all the information in 1 place.



People can get support before and after meetings to help know what they are about.



Members said there should be a phone number to speak to NDIS staff.

Members said NDIA staff need training about



- Disability



- How to support people who have been through hard things.

They said NDIA staff need to



- Make sure they treat all participants the same



- Respect what participants have been through.

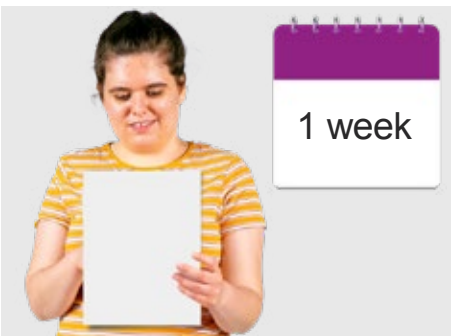




This will help people trust each other in the long term group.



Members said NDIA staff should listen to what participants have to say.



Participants must get the meeting information 1 week before.



This information must be **accessible**.



**Accessible** means everyone can use and understand it.



Members said participants must be told

- Who else is coming to meetings
- What they do.



There should be information for NDIA staff to help run meetings in a good way.



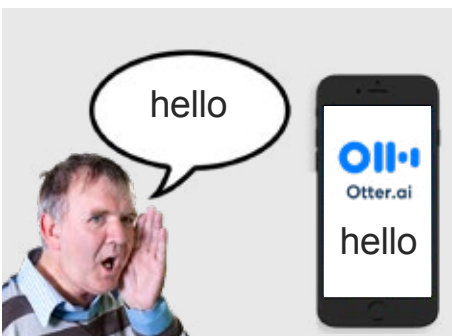
Members said participants should have a meeting before they start in the working group.



This will help participants feel okay with the new group.



Members said we could use the **Otter app** at meetings.



The **Otter app** is an app that writes down what people say in meetings.

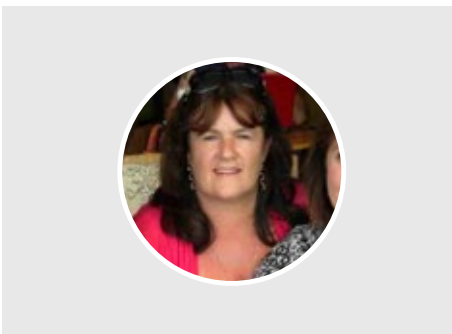
## Goodbye to PRG members



We said goodbye to 7 of the PRG members.



They were part of the PRG for more than 2 years.



Donna thanked the 7 members for their work in the group.



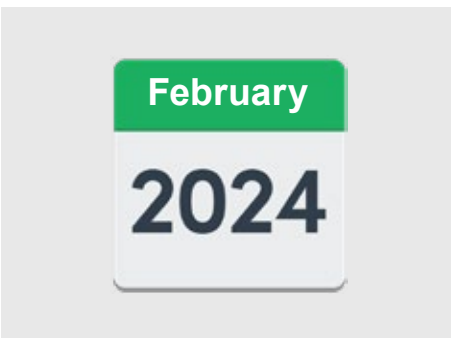
It is sad to say goodbye.



But it is good to hear from new members too.



This helps us make things better for NDIS participants.



7 new members will join the group in February 2024.

## End of meeting



Debbie said thank you to all the members for their work in 2023.



Everyone in the group helped make things better at the NDIA.

## Next meeting



We are still choosing the dates for the next meeting.



We asked members to keep these dates free

- Tuesday 20 February 2024
- Wednesday 21 February 2024.



We are still choosing where the meeting will be.

Council for Intellectual Disability made this information Easy Read. **CID** for short. You need to ask CID if you want to use any pictures in this document. You can contact CID at [business@cid.org.au](mailto:business@cid.org.au).