# How the NDIS will work in Tasmania

# Overview for providers

## Make connections

NDIS partners can help connect people with disability and families with concerns about their child’s development, to community and mainstream services.

Local area coordinators can help people with disability aged 7-64 with a Community Connections plan, if they want one.

Early childhood partners can help children younger than 7 with early connections.

NDIS partners can also help people who think they may be eligible for the NDIS to learn more about the access process.

## Apply to the NDIS

NDIS partners will help people prepare their application and guide them on the information and evidence needed to apply.

The NDIA provides decisions on applications in 21 days.

If a person is not eligible for the NDIS, we will help connect them to community programs and mainstream services in their area.

## Create your NDIS plan

Participants will meet with the NDIA planner who approves their plan. NDIA planners will ensure they have a good understanding of the participant’s situation so that the supports in the plan fit together and they can explain the decisions they’ve made.

Participants can choose participant-endorsed providers to streamline the payment process.

Providers of specialist disability accommodation and behaviour supports need to be chosen as participant-endorsed providers and recorded in a participant’s plan.

## Use your NDIS plan

NDIS plans will be longer, up to 3 years, except for children younger than 7.

myNDIS contacts will help the participant start using their plan and show them how to use the NDIS portal to manage their plan and budget.

Claims from participant-endorsed providers will automatically be referred for payment.

When a claim is made by other providers, checks are completed to make sure the service has been delivered and the participant has authorised the service.

## Check-ins

myNDIS contacts will check-in with participants to make sure their plan still meets their support needs or if it needs to be changed.

Check-ins will occur at a minimum every 12 months.

Providers use the current provider portal and support item codes to submit payment requests.

Support coordinators and psychosocial recovery coaches use the new portal to view participant details and submit reports as part of the check-in.

## Changing your plan

Changes like plan management type can be made to the same NDIS plan. New participant plans will be created in our new computer system.

Existing participants will change to the new computer system if they have a plan reassessment. Participant-endorsed general providers will carry over to the changed or new plan.

Providers can help participants transition to their new plan.