**Home and Living consultation submission**

**Name:** Individual 44 (NSW)

**Date and time submitted:** 6/24/2021 11:04:00 AM

**How do you identify:** A family member, friend or carer of a participant or person with disability

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: Yes
* Where I want to live: Yes
* What supports the NDIS funds: Yes
* What options are available: Yes
* What other people have done: Yes
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: Yes
* Social media: Yes
* Service providers: Yes
* Support Coordinator / LACs: Yes
* NDIS / NDIS website: Yes
* Friends and family: Yes
* Other participants / peers: No
* Government websites: No
* Peak bodies / advocacy groups: No
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: Yes
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: Yes
* Information given to providers: Yes
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

# **How helpful is the NDIS website to find information on home and living supports?**

Somewhat helpful

## **What would improve the helpfulness of home and living information on the website?**

No answer recorded

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Yes

## **How can we work better with your informal supports to help them know more?**

Change the image of NDIS into a welcoming organisation. Currently, support coordinators are giving information that NDIS is difficult.

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

Yes

## **Such as?**

A wheelchair access vehicle

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: Yes
* Informal support, such as family / friends / carer / peer support networks / mentors: Yes
* No one / I self-manage my funds: No
* Other – please describe: No

## **How helpful is using formal supports?**

Somewhat helpful

## **How helpful is using informal supports?**

Very helpful

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

Yes

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Extremely likely
* Mentors: Extremely likely
* Specialised home and living support coordinators: Likely
* Support coordinator / LAC: Likely
* NDIA planner / delegate: Extremely likely
* Family and friends: Extremely likely
* Other – please describe: Extremely unlikely

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: Yes
* Recognition of innovative providers: Yes
* Newsletters: No
* Showcases: No
* Participant reviews and ratings: Yes
* Other – please describe: No

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

Ensure that the minimum requirements for the support workers (either NDIS registered or not) must have certificate 3 in disability and that they have NDIS clearance. Regardless if the service provider is an ndis registered or not, as long as the person they are supporting is an NDIS participant, the support workers and service providers should be answerable to NDIS for any misconducts and mistreatment toward NDIS participants.

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? No
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? Yes

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

I have Huntington disease and I have no relevance for crowd.

# **Is there anything else you would like to add?**

There should be ongoing audit to the quality of service to the service provider regardless they are registered or not.

My family member is now on the mercy of support coordinator who keeps threatening us to apply that she will for guardianship whenever my family will give feedback about the services of the SIL provider. It is intimidating and very distressing. Still limiting my choice and control. It might be true, I am a cash cow.