

# **NDIA Annual Report**

2016 to 2017



**Easy English** 





### **Hard words**

This report has some hard words.

The first time we write a hard word

- the word is in blue
- we write what the word means.



# **Our respect**

We work on Aboriginal land.

We respect Aboriginal elders.



# **About this report**

This is the annual report for the

**National Disability Insurance Agency.** 



The National Disability Insurance Agency are the people who manage the

**National Disability Insurance Scheme.** 

We are called the NDIA.



The National Disability Insurance Scheme is called the NDIS.



The NDIS helps people under 65 with a disability get

care



supports.



### This report will say what we

have done



- have learned
- still want to do.



We want to help **participants** have a better life.

Participants are people who get support from the NDIS.



We have done a lot of work in the last year to help

- people with a disability
- their families
- carers.



### **About the NDIS**



The NDIS is a new way to support

- people with a disability
- their families
- carers.



The NDIS will give participants support to

- enjoy a normal life
- be involved in the community



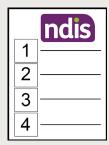
have a job.



Participants will have more

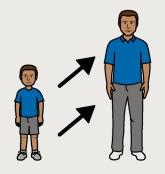
- choice
- control.





Participants make an NDIS plan.

The plan says all of the things the NDIS can help you with.



The NDIS will support people with a disability for life.

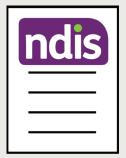


The government has a National Disability
Strategy that will

 say what the government wants to do in the next 10 years



 say that people with a disability will have better lives.

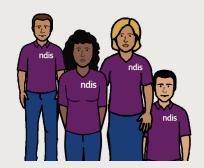


The NDIS is part of this **strategy**. A strategy is a plan.



### **About the NDIA**

Our staff put people with a disability first.



We value workers who have different backgrounds.



We won an award for being a good place to work.



We have 1 950 staff.

More than 14 per cent of our staff have a disability.



We have 79 different offices.



### Who runs the NDIA



There is a Board of Directors. The Board

says what we will do

• looks at how well we are working.



There is an Independent Advisory Council.

The Council includes

• people with a disability



 people who work with people with a disability.



#### The Council

• talks to participants and experts in disability

• tells us what people want from the NDIS.

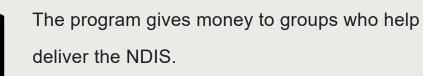




# **Partners in the Community**

We have a program called Partners in the Community.









#### Local Area Coordinators

A Local Area Coordinator is someone who

- can make your plan happen
- you can ask about your NDIS plan
- can help you start your NDIS plan.

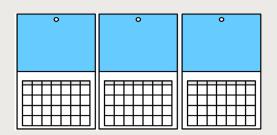


### • Early Childhood Early Intervention.

This is how the NDIS can help your child before they go to school.

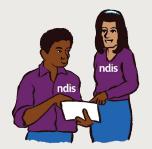


### **Our trial**



The NDIS had a trial phase.

This was the first 3 years of the NDIS. It is now finished.



We tried different ways of doing the NDIS to see which was best.



At the end of the 3 years we had

• 35 695 participants



• 30 281 participants with a plan



• 5 414 participants approved to get a plan.



The **full NDIS** rollout has started.

This means the NDIS will soon be available everywhere in Australia.

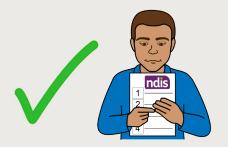
By 2020 we will have 460 000 participants.



# July 2017 numbers



The NDIS is in all states in Australia.



There are 90 638 participants with an approved plan.



There are 6 134 children supported by Early Childhood Early Intervention.



There are 8 698 service providers.

These are organisations that can help with the things in your NDIS plan.



Service providers need to **register** to help with the NDIS.

This means the NDIS says yes to the service provider.



# What participants think



We asked participants to tell us how they feel about the NDIS.

84 per cent said it was



good

or

very good.

# **Our money**



This year there were 66 500 new participants with an approved plan.



We promised 7.3 billion dollars to support participants.



### What we have done well



More people got help from the NDIS this year.

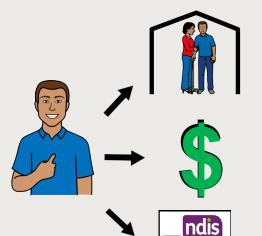


A lot of service providers in the NDIS are small businesses.





We have more participants who **self manage** their plan.



This is when you

- choose the supports you want
- manage your money
- manage your NDIS plan.



1 2 3

> We gave more than 116 million dollars to the Local Area Coordinator and the Early Childhood Early Intervention programs. This will help NDIS participants.



## What we will do better



We have a website called **myplace portal**.

This is where participants can see their plan.

There were some issues with the myplace portal.



We will make the myplace portal better for

participants



• service providers.



# NDIS in each state and territory



The Australian Capital Territory has

- 6 047 participants with approved plans
- 814 registered service providers.



New South Wales has

- 48 266 participants with approved plans
- 4 301 registered service providers.



The Northern Territory has

- 388 participants with approved plans
- 383 registered service providers.



Queensland has

- 7 442 participants with approved plans
- 1 484 registered service providers.





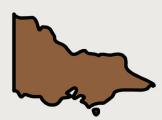
#### South Australia has

- 12 116 participants with approved plans
- 1 153 registered service providers.



#### Tasmania has

- 2 247 participants with approved plans
- 730 registered service providers.



#### Victoria has

- 16 484 participants with approved plans
- 2 532 registered service providers.



#### Western Australia has

- 3 782 participants with approved plans
- 756 registered service providers.



# **Better participant outcomes**



We will help participants get better outcomes from the NDIS.

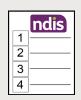
#### We will

 help participants and providers have a better experience with the NDIS



help children get Early Childhood
 Early Intervention





• help participants self manage their plan



help young adults get a job with the School
 Leaver Employment Support program



help people with psychosocial disability.
 This means mental health issues.



#### We will also



- get better outcomes for diverse
   communities. This means people from different groups. For example
  - culture



or

- religion.







 make communities easier to access for people with disabilities.

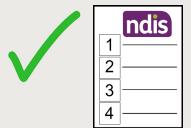


Information Linkages and Capacity Building gives money to communities to make them more welcoming to people with a disability.





# Help to grow support



We will make sure that there are enough services for participants to achieve their plan goals.



We will

• have more service providers available



 make service providers work better for participants



• look at the price of support services.



### **Cost of the NDIS**





We will make sure the NDIS is good value for participants.





The NDIS has met **budget** in each year.

This means we spent the money we thought we would.



We think that the NDIS will cost

22 billion dollars a year when the scheme is available to everyone.





### Work at the NDIA

We want people to like to work at the NDIA.



#### We will

• help our workforce grow

 make sure our workforce has different kinds of people



help our workers give good results



help our workers get better skills



• go to events in the community



• make the myplace portal easy to use.





### We will also

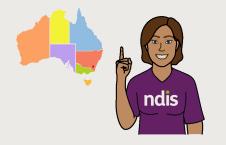
build good relationships with people who use the NDIS



 communicate well with the people who use the NDIS



- make sure people who give NDIS services
  - are good at their job



know about the local area



- understand people with a disability.



## What we will do



We will make a world leading NDIS for all Australians.



We will help people with a disability

• join in the community



be social



• have a job that pays money.





We have 3 goals for the NDIS.



- 1. People with a disability have
- control
- choice.



2. The NDIS meets budgets.



3. The community likes the work we do.



#### We would like to thank

- participants
- family members
- carers
- service providers
- the Australian community.

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Scope's Communication and Inclusion Resource Centre wrote the Easy English. October 2017 <a href="https://www.scopeaust.org.au">www.scopeaust.org.au</a>.

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