Support for Decision Making consultation submission

**Name:** Shaping Outcomes (NSW)

**Date and time submitted:** 8/10/2021 3:37:00 AM

# How can we help people with disability make decisions for themselves?

* Resources: Yes
* Information: Yes
* Decision Guides: Yes
* Having a person help: Yes
* Other: Yes

Providing education around "Best Practice Support" models "team around the Child" in ECI 0-6 and adding a layer of protection with identified providers that operate against the current "Best practice" models of support

# Who are the best people to help you (or a person with a disability) to make decisions?

* Family: Yes
* Friends: Yes
* Peer Support Networks: Yes
* Mentors: Yes
* Coordinators: No
* LAC: No
* NDIA Partners: No
* Advocates: Yes
* Service Providers: Yes
* Other: No

# What should they do to help with decision-making?

Help identify goals and outcomes that best support inclusion and day to day living needs. Assist with explaining who and why the best providers of these services are, provide support and understanding of complex issues and NDIS requirements and paperwork, assist with gathering evidence that supports daily living, community engagement and inclusion.

# How can they get better at helping?

* Getting to know the participant well: Yes
* Doing some training on decision support: Yes
* By having resources and information about providing decision support: Yes
* Other: No

# How can we make sure the right people are helping?

* They are chosen by the NDIS Participant as a decision supporter: No
* They value the rights of people to make decisions with support: Yes
* They are a registered provider: Yes
* They enable the participant to take risks: Yes
* Other: No

# What should decision supporters know about so they can better help people with disability make decisions?

* Guidelines for decision supporters: Yes
* Scenarios or Examples: Yes
* Information Sessions: Yes
* Support Networks: Yes
* Other: No

# Can you tell us about a time when someone helped you (or a person with disability) to make a big decision?

Not applicable

## What worked well?

No answer recorded

## What could have been better?

No answer recorded

# What is the best way to support people with disability to make decisions about their NDIS plan?

* Practice: No
* Peer Support Networks: Yes
* Information and Resources: Yes
* Guidance Tools: Yes
* Not Sure: No
* Other: Yes

Having all providers of support (non registered and registered) held to a rating system that identifies excellence in their chosen field and best practice supports not just theorised but practices and delivered.

# Are there different things to consider for people with different disabilities or cultural backgrounds?

**An intellectual disability:** Yes, The cognitive capacity to understand and navigate the complexity of the NDIS, they should be supported to understand before making decisions.

**A disability that impacts how they think, a cognitive impairment:** Yes, Family and friends should be allowed to support person with the decision processes. Seeking to understand what the best outcomes and results will be for their particular needs.

**A psychosocial disability:** No

**A disability that impacts their ability to communicate:** Yes, increased Time frames should be considered and the person should be engaged with the platform that best suits their ability to communicate. In my experience, the vast majority of people have a way of expressing themselves and the people that are close to them are able to read and understand the nuances of communication.

**From a CALD community:** No

**From an Aboriginal or Torres Strait Islander Community:** No

**From the LGBTIQA community:** No

# How can we help reduce conflict of interest?

Have a monitoring system in place around plan expenditure, where the money is being spent any large component anomalies require and explanation.

# How can we help reduce undue influence?

I imagine this would be fairly identifiable in the discussion and support processes and when identified that person should be asked to leave the room or further supports implemented for the person with disability to have their say and be heard effectively and responsively.

# What are your concerns (if any) around people with disability being more involved in making decisions for themselves?

I have no concerns with a person with disability being involved with decision making. They should be given every possible support to ensure they are engaged in this process.

# What else could we do to help people with disability to make decisions for themselves? Is there anything missing?

No response recorded

# Do you have any feedback on our proposed actions in Appendix C of the paper?

No response recorded