**Support for Decision Making consultation submission**

**Name:** Individual 74 (QLD)

**Date and time submitted:** 6/24/2021 1:24:00 AM

**How do you identify:**

* A NDIS participant: No
* A family member, friend or carer of a NDIS participant: Yes
* A NDIS nominee: No
* A legally appointed guardian: No
* A disability support worker: No
* A health or allied health worker: No
* A community member: No
* Aboriginal or Torres Strait Islander: No
* Culturally and linguistically diverse: No
* From a rural or remote area: No
* A person with an intellectual disability: No
* A person with a cognitive impairment: No
* A person with a communication disability: No
* A person with a psychosocial disability: No
* Other: No

1. **How can we help people with disability make decisions for themselves?**

* Resources: Yes
* Information: Yes
* Decision Guides: Yes
* Having a person help: Yes
* Other: No

1. **Who are the best people to help you (or a person with a disability) to make decisions?**

* Family: Yes
* Friends: Yes
* Peer Support Networks: Yes
* Mentors: Yes
* Coordinators: Yes
* LAC: Yes
* NDIA Partners: No
* Advocates: No
* Service Providers: No
* Other: No

1. **What should they do to help with decision-making?**

Listen understand inform and support PWD to make the decision rather than influencing the decision

1. **How can they get better at helping?**

* Getting to know the participant well: Yes
* Doing some training on decision support: Yes
* By having resources and information about providing decision support: No
* Other: No

1. **How can we make sure the right people are helping?**

* They are chosen by the NDIS Participant as a decision supporter: Yes
* They value the rights of people to make decisions with support: Yes
* They are a registered provider: No
* They enable the participant to take risks: No
* Other: No

1. **What should decision supporters know about so they can better help people with disability make decisions?**

* Guidelines for decision supporters: Yes
* Scenarios or Examples: No
* Information Sessions: Yes
* Support Networks: Yes
* Other: No

1. **Can you tell us about a time when someone helped you (or a person with disability) to make a big decision?**

Yes

**What worked well?**

Listening and supporting PWD to understand information in a way that worked for them

**What could have been better?**

Having a consistent approach and for the PWD to feel informed and empowered to know where to look, when seeking support for making decisions

1. **What is the best way to support people with disability to make decisions about their NDIS plan?**

* Practice: Yes
* Peer Support Networks: Yes
* Information and Resources: No
* Guidance Tools: Yes
* Not Sure: No
* Other: No

1. **Are there different things to consider for people with different disabilities or cultural backgrounds?**

**An intellectual disability:** Yes, Using language or tools that suit the person's needs

**A disability that impacts how they think, a cognitive impairment:** No

**A psychosocial disability:** Yes, Using people in the trust network to support decision making, and ensuring those people supporting are informed so they can provide rounded advice

**A disability that impacts their ability to communicate:** No

**From a CALD community:** No

**From an Aboriginal or Torres Strait Islander Community:** No

**From the LGBTIQA community:** No

1. **How can we help reduce conflict of interest?**

By making organisations and individuals accountable for thier actions. A lawyer or a financial advisor can't provide advice without qualifications and adherence to standards. But anyone can give advice about the NDIS. Support coordinators do refer to thier affiliated organisations. There is way too much preference, personalities, grudges and alliances with support orgs, involved in support coordination than there should be. This needs to be addressed through regulation or compliance with a set of standards that people sign up to and can be held accountable to.

1. **How can we help reduce undue influence?**

Maybe advice on financial decisions with regards to NDIS need to be moderated or vetted by another person, who stands to make no benefit or gain from the decision, to ensure impartiality.

1. **What are your concerns (if any) around people with disability being more involved in making decisions for themselves?**

I have no concerns other than where people do not have the capacity to make decisions due to the severity of thier disability.

1. **What else could we do to help people with disability to make decisions for themselves? Is there anything missing?**

A more personal and face to face approach. Typically phone and internet do not always hit the mark. Sometimes, people need people, face to face, to talk to.

1. **Do you have any feedback on our proposed actions in Appendix C of the paper?**

No response recorded