**Home and Living consultation submission**

**Name:** Renee (VIC)

**Date and time submitted:** 6/21/2021 1:00:00 PM

**How do you identify:** A participant currently receiving home and living supports

# **Do you talk to people about how you would like to live?**

Not sure

## **If not, why not?**

* I’m happy with my current arrangements: No
* I don’t think I have the money to make changes: No
* I don’t know where to start: Yes
* I’m comfortable thinking about it on my own: No
* I don’t want to talk about it: No
* Other – please describe: No

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: No
* Where I want to live: Yes
* What supports the NDIS funds: Yes
* What options are available: Yes
* What other people have done: Yes
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: Yes
* Social media: Yes
* Service providers: Yes
* Support Coordinator / LACs: No
* NDIS / NDIS website: No
* Friends and family: No
* Other participants / peers: Yes
* Government websites: No
* Peak bodies / advocacy groups: No
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: Yes
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: Yes
* Information given to providers: No
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

# **How helpful is the NDIS website to find information on home and living supports?**

Not at all helpful

## **What would improve the helpfulness of home and living information on the website?**

There need to be more clear information on what can be funded and options available, am interactive search engine with detailed listing's and interactive map for locations

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Not sure

## **How can we work better with your informal supports to help them know more?**

No answer recorded

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

No answer recorded

## **Such as?**

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: No
* Informal support, such as family / friends / carer / peer support networks / mentors: No
* No one / I self-manage my funds: Yes
* Other – please describe: No

## **How helpful is using formal supports?**

No answer recorded

## **How helpful is using informal supports?**

No answer recorded

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

Not sure

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Extremely likely
* Mentors: Very likely
* Specialised home and living support coordinators: Unlikely
* Support coordinator / LAC: Neutral
* NDIA planner / delegate: Extremely unlikely
* Family and friends: Likely
* Other – please describe: Very unlikely

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: No
* Recognition of innovative providers: No
* Newsletters: No
* Showcases: No
* Participant reviews and ratings: Yes
* Other – please describe: No

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

There needs to be better monitoring regarding providers and price inflations. Support Coordinators need to be better monitored also. It's getting beyond a joke. Participants are being blamed for these cost increases when it is the providers who are abusing the system more so than any participants.

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? No
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? Yes

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

Mentor support some one with experience and expertise in this area but also lived experience and qualifications in this area like a recovery coach but who can be more hands on 1 to 1 support similar to a support worker just more deep understanding of the systems and access and knowledge about recourse and organisations that can help. Like a life coach as such, peer support.

# **Is there anything else you would like to add?**

Even without psychosocial asd participants would benefit with this kind of support. Support workers mostly are under experienced and qualified for this kind of mentoring and support.

And wayyyyy too many under experienced allied professionals are accepting work outside of their scope who are taking on clients with disabilities they honestly know nothing about and this is extremely stressful and disheartening to the participants not to mention wasted ndis funding having to find out they are not a good fit after few wanted appointments.