**Home and Living consultation submission**

**Organisation:** Organisation 1 (WA)

**Date and time submitted:** 8/9/2021 8:35:00 AM

**How do you identify:** A representative of an organisation or group (as detailed above)

1. **Do you talk to people about how you would like to live?**

Not applicable

1. **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

1. **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: No
* Where I want to live: No
* What supports the NDIS funds: No
* What options are available: No
* What other people have done: No
* Not sure: No
* Not Applicable: Yes
* Other – please describe: No

1. **Where would you like to get information to think about where and how you live?**

* Internet: No
* Social media: No
* Service providers: No
* Support Coordinator / LACs: No
* NDIS / NDIS website: No
* Friends and family: No
* Other participants / peers: No
* Government websites: No
* Peak bodies / advocacy groups: Yes
* Other – please describe: No

1. **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: No
* Someone to talk through my options with me: No
* Information that I can take away and read on my own: No
* Information given to providers: No
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

1. **How helpful is the NDIS website to find information on home and living supports?**

Neither helpful nor unhelpful

1. **What would improve the helpfulness of home and living information on the website?**

Reduce to amount of information that is only to serve and cover NDIS

1. **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Yes

1. **How can we work better with your informal supports to help them know more?**

Don't force Participants to live with people they don't choose to live with.

1. **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

Not sure

**Such as?**

1. **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: No
* Informal support, such as family / friends / carer / peer support networks / mentors: No
* No one / I self-manage my funds: No
* Other – please describe: Yes

1. **How helpful is using formal supports?**

No answer recorded

1. **How helpful is using informal supports?**

No answer recorded

1. **How helpful is using other supports?**

Not at all helpful

1. **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

No

1. **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Neutral
* Mentors: Very unlikely
* Specialised home and living support coordinators: Unlikely
* Support coordinator / LAC: Very likely
* NDIA planner / delegate: Likely
* Family and friends: Extremely unlikely
* Other – please describe: Extremely likely

Self

1. **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: Yes
* Recognition of innovative providers: Yes
* Newsletters: No
* Showcases: No
* Participant reviews and ratings: No
* Other – please describe: No

1. **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

Providers need to be offered support and advocacy.

NDIS need to meet the deadlines that providers are also expected to meet.

1. **Do you identify as:**

* Aboriginal and Torres Strait Islander? Prefer not to say
* From a culturally and linguistically diverse background? Prefer not to say
* Living in a rural and remote area? Prefer not to say
* LGBTIQA? Prefer not to say
* Having a psychosocial disability? Prefer not to say

1. **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**
2. **Is there anything else you would like to add?**

As a provider we were sent this link to comment on, however it is all directed to the Participant so is not relevant to us. This is typical of NDIS. We will however take this opportunity to voice an opinion.

We feel NDIS has no regard for providers and we too should have the opportunity to comment in changes to a system we are an integral part of.

Expecting providers to be out of pocket for services in situations that are out of our hands is appalling and having us rely on support coordinators or guardians to submit change of circumstances (if it is deemed a change of circumstance) when this happens is not fair. Example: a Participant leaves a house, a 2nd participant funded at 1:2 cannot be sustained. We cannot move people around like chess, we cannot force people to stay, move or take up our services; 2 Participants need to be a right fit also or someone could be seriously injured or worse. There needs to be contingency funding for this.

Allowing the current level of support, funding and mutual respect to continue will result in no providers left.

Proda is laborious and needs overhauling.

A provider survey with suggestions on improvements is urgently needed.