**Home and Living consultation submission**

**Name:** Neane (Janine) (NSW)

**Date and time submitted:** 6/21/2021 10:39:00 AM

**How do you identify:** A family member, friend or carer of a participant or person with disability

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: No
* Where I want to live: Yes
* What supports the NDIS funds: Yes
* What options are available: Yes
* What other people have done: No
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: Yes
* Social media: No
* Service providers: No
* Support Coordinator / LACs: Yes
* NDIS / NDIS website: No
* Friends and family: No
* Other participants / peers: No
* Government websites: Yes
* Peak bodies / advocacy groups: Yes
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: No
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: Yes
* Information given to providers: No
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

# **How helpful is the NDIS website to find information on home and living supports?**

Not at all helpful

## **What would improve the helpfulness of home and living information on the website?**

Someone to talk to who will listen to what we need and can either provide us with information & act on what

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Yes

## **How can we work better with your informal supports to help them know more?**

as per the previous question... i've spent 3 years trying to have home modifications submitted & for a full AT assessment to enable us to explore smart home type set ups as well as programs for daily living skills but im continually ignored and we are urgently needing someone to help

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

Not sure

## **Such as?**

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: Yes
* Informal support, such as family / friends / carer / peer support networks / mentors: Yes
* No one / I self-manage my funds: No
* Other – please describe: No

## **How helpful is using formal supports?**

Very helpful

## **How helpful is using informal supports?**

Very helpful

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

No

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Unlikely
* Mentors: Neutral
* Specialised home and living support coordinators: Extremely likely
* Support coordinator / LAC: Very likely
* NDIA planner / delegate: Likely
* Family and friends: Very unlikely
* Other – please describe: Extremely unlikely

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: No
* Recognition of innovative providers: No
* Newsletters: Yes
* Showcases: Yes
* Participant reviews and ratings: No
* Other – please describe: Yes

Again someone to approach us with all of the options... i search online & subscribe to as much as i can receive

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

Train LAC's & Support Coordinators so that they include all living options for new participants available to them at the start. Provide Occupational Therapists with the same information. To be 3 years down the track having consistently asked for specific supports & not even have safety rails is not ok... having to deal with a different person for everything submitted etc has been detrimental to the dumbfounding failures of these planners & shonky providers, and not acceptable at all.

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? No
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? No

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

# **Is there anything else you would like to add?**

When a participant has their first plan meeting they should be told about the types of assessments available to them especially when you are dealing with people who suffered from an ABI (Accquired Brain Injury) regularly misdiagnosed, and under assessed based on visual contact or from a minimal amount of time spent and labelling certain mental conditions that shouldn't be specifically provided only to certain people...

A fully functional At assessment is another thing we are still trying to get! i believe there are behaviours that relate!

I am strongly opposed to and feel that allowing people who have never met a participant or observed them in their home, who have no knowledge of their history or disabilities is not even close to being acceptable... many times over my husband has contradicted findings in assessments.