**Home and Living consultation submission**

**Name:** Janine (NSW)

**Date and time submitted:** 8/1/2021 8:16:00 PM

**How do you identify:** A family member, friend or carer of a participant or person with disability

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: No
* Where I want to live: Yes
* What supports the NDIS funds: Yes
* What options are available: No
* What other people have done: No
* Not sure: No
* Not Applicable: No
* Other – please describe: Yes

NOBODY LISTENS TO WHAT I WANT 3 YEARS OF A LIVING HELL AND WITHOUT DESPERATELY NEEDED REGULAR THERAPIES

# **Where would you like to get information to think about where and how you live?**

* Internet: No
* Social media: No
* Service providers: Yes
* Support Coordinator / LACs: Yes
* NDIS / NDIS website: Yes
* Friends and family: No
* Other participants / peers: No
* Government websites: No
* Peak bodies / advocacy groups: Yes
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: Yes
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: Yes
* Information given to providers: No
* Opportunities to talk with NDIS representatives on new options: Yes
* Other – please describe: Yes

THE OPPORTUNITY TO TALK TO ANYONE WOULD HELP AS A START!

# **How helpful is the NDIS website to find information on home and living supports?**

I've never looked

## **What would improve the helpfulness of home and living information on the website?**

I DON'T KNOW HOW TO USE A WEBSITE

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

No

## **How can we work better with your informal supports to help them know more?**

No answer recorded

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

No answer recorded

## **Such as?**

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: No
* Informal support, such as family / friends / carer / peer support networks / mentors: Yes
* No one / I self-manage my funds: No
* Other – please describe: No

## **How helpful is using formal supports?**

No answer recorded

## **How helpful is using informal supports?**

Very helpful

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

No

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Likely
* Mentors: Neutral
* Specialised home and living support coordinators: Very likely
* Support coordinator / LAC: Unlikely
* NDIA planner / delegate: Very unlikely
* Family and friends: Extremely likely
* Other – please describe: Extremely unlikely

PLANNER?? NOT A CHANCE THEY MAKE DECISIONS ABOUT WHAT HELP YOUCAN AND CAN'T HAVE FOR PEOPLE THEY'VE NEVER EVEN MET NOT EVEN CLOSE TO BEING ACCEPTABLE

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: No
* Recognition of innovative providers: No
* Newsletters: Yes
* Showcases: No
* Participant reviews and ratings: Yes
* Other – please describe: Yes

EDUCATE THEMSELVES ON WHAT WE KEEP ASKING FOR!

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

IF I HAD HAD ANY INFORMATION IN REGARDS TO WHAT I WANTED 3 YEARS AGO AND GIVEN ANY CHOICE MAYBE I WOULD HAVE THE SUPPORTS I NEED. HOWEVER DESPITE CONSISTENTLY ASKING FOR ILO INFORMATION & OPTIONS IM STILL NO WHERE

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? No
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? No

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

# **Is there anything else you would like to add?**

THERE NEEDS TO BE CONTACTS FOR PEOPLE WHO NEED SOMEONE OF AUTHORITY.. ACTUALLY YOUR SERVICE IMPROVEMENT PLAN HAS BEEN A TOTAL WASTE OF MONEY!! I AM YET TO SEE ONE THING TO IMPROVE ANYTHING... NOT ONCE HAVE WE BEEN ABLE TO DEAL WITH THE SAME PERSON WHICH HAS CAUSED CONSTANT FAILURE ON A MONUMENTAL SCALE... I DON'T EVEN HAVE ANY SAFETY RAILS IN MY SPLIT LEVEL HOME!!