**Home and Living consultation submission**

**Name:** Individual 5 (QLD)

**Date and time submitted:** 9/9/2021 9:17:00 AM

**How do you identify:** A family member, friend or carer of a participant or person with disability

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: No
* Where I want to live: Yes
* What supports the NDIS funds: No
* What options are available: Yes
* What other people have done: No
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: Yes
* Social media: No
* Service providers: No
* Support Coordinator / LACs: No
* NDIS / NDIS website: Yes
* Friends and family: No
* Other participants / peers: No
* Government websites: Yes
* Peak bodies / advocacy groups: No
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: Yes
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: Yes
* Information given to providers: No
* Opportunities to talk with NDIS representatives on new options: Yes
* Other – please describe: Yes

Information on how to get a place to live and who can help

# **How helpful is the NDIS website to find information on home and living supports?**

Not at all helpful

## **What would improve the helpfulness of home and living information on the website?**

Information on who to contact, how to contact them and how they can help

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Not sure

## **How can we work better with your informal supports to help them know more?**

No answer recorded

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

No answer recorded

## **Such as?**

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: No
* Informal support, such as family / friends / carer / peer support networks / mentors: Yes
* No one / I self-manage my funds: No
* Other – please describe: No

## **How helpful is using formal supports?**

No answer recorded

## **How helpful is using informal supports?**

Somewhat helpful

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

No

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Extremely unlikely
* Mentors: Very unlikely
* Specialised home and living support coordinators: Unlikely
* Support coordinator / LAC: Neutral
* NDIA planner / delegate: Likely
* Family and friends: Extremely likely
* Other – please describe: Very likely

someone who I would be able to get help from because the other options are no help at all so to rank them is pointless

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: No
* Recognition of innovative providers: No
* Newsletters: No
* Showcases: No
* Participant reviews and ratings: No
* Other – please describe: Yes

Knowing where to go for help before she becomes homeless in a few weeks would be great

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

She can't sign a lease due to her impairment, we can't sign one for her, no one can help us so we have no idea how to house her, what options she has or who on earth can help her.

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? Yes
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? Prefer not to say

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

# **Is there anything else you would like to add?**

Help is needed urgently, knowledge of who can help and quick and easy access to help is a must. Qld law needs to change urgently so that we can sign a lease for her, more options for independent living are needed now and families need a one stop shop they can email and call without getting the run around so that she can get the help she needs when she needs it and not have to email and wait six week without any reply. There is nothing we can do as a family and that means we have no way of helping her. We can't get any information and we don't know where to go to get it. There is no place you can go that will help you find the information that you need, or if there is we have no idea where that is.