**Home and Living consultation submission**

**Name:** Denise (NSW)

**Date and time submitted:** 8/12/2021 8:16:00 AM

**How do you identify:** A family member, friend or carer of a participant or person with disability

# **Do you talk to people about how you would like to live?**

Yes

## **If not, why not?**

* I’m happy with my current arrangements:
* I don’t think I have the money to make changes:
* I don’t know where to start:
* I’m comfortable thinking about it on my own:
* I don’t want to talk about it:
* Other – please describe:

## **What kinds of things do you talk about / would want to talk about?**

* Who I want to live with: Yes
* Where I want to live: Yes
* What supports the NDIS funds: Yes
* What options are available: Yes
* What other people have done: Yes
* Not sure: No
* Not Applicable: No
* Other – please describe: No

# **Where would you like to get information to think about where and how you live?**

* Internet: No
* Social media: No
* Service providers: Yes
* Support Coordinator / LACs: No
* NDIS / NDIS website: Yes
* Friends and family: Yes
* Other participants / peers: No
* Government websites: No
* Peak bodies / advocacy groups: No
* Other – please describe: No

# **What information, learning and resources could we create to help you choose your home and living supports?**

* Examples of what options other people with disability might have chosen: No
* Someone to talk through my options with me: Yes
* Information that I can take away and read on my own: Yes
* Information given to providers: Yes
* Opportunities to talk with NDIS representatives on new options: No
* Other – please describe: No

# **How helpful is the NDIS website to find information on home and living supports?**

Not at all helpful

## **What would improve the helpfulness of home and living information on the website?**

For my Daughters, the providers need support as she cannot access the website and LAC are not helpful at all

# **Would it be helpful if your informal supports (e.g. friends, family and carers) knew more about how and where you want to live?**

Yes

## **How can we work better with your informal supports to help them know more?**

Families deserve the support to keep their family whole.

Just because my Daughter was born with Cerebral Palsy why does she have to live away from her family to have independence and support where she requires this. Why do providers still believe in an old way of practice. Why cant My daughter have independent living and still have her family that she loves and love her in her life? Surely we have already come this far why cant we be creative and work with families, participants and providers to all work together?

# **If your NDIS funding was more flexible, would you purchase different support/s for your home life than what you have now?**

Yes

## **Such as?**

I know my Daughter would have her whole family in her life and also have independence

# **Who helps you to organise your NDIS supports?**

* Formal support, such as a support coordinator / LAC / NDIA planner or delegate: Yes
* Informal support, such as family / friends / carer / peer support networks / mentors: Yes
* No one / I self-manage my funds: No
* Other – please describe: No

## **How helpful is using formal supports?**

Somewhat helpful

## **How helpful is using informal supports?**

Very helpful

## **How helpful is using other supports?**

No answer recorded

# **Have you ever used peer support networks or a mentor to find / access NDIS supports?**

No

# **Of the following options, who would you be most likely to use to help you implement your plan?**

* Peer support networks: Unlikely
* Mentors: Very unlikely
* Specialised home and living support coordinators: Very unlikely
* Support coordinator / LAC: Extremely unlikely
* NDIA planner / delegate: Extremely unlikely
* Family and friends: Extremely likely
* Other – please describe: Extremely likely

funded supports - Providers are educators at times due to NDIS planners not having the correct information

# **How would you like to encourage providers to offer new and innovative service options?**

* Pricing incentives for providers: Yes
* Recognition of innovative providers: Yes
* Newsletters: Yes
* Showcases: Yes
* Participant reviews and ratings: Yes
* Other – please describe: Yes

Access to people that know the information rather than speaking with anyone form the NDIS that has no information or doesn't know and wasting our time

# **Appendix D (see consultation paper) lists options for actions we could take to improve home and living in the NDIS. What other ideas would you add to Appendix D?**

- Specialized Teams that communicate to Planning teams

- Progressive options that save funded supports for the NDIS, such as a hybrid model of housing that includes informal supports with participants not always providers such as: just because someone ne

# **Do you identify as:**

* Aboriginal and Torres Strait Islander? No
* From a culturally and linguistically diverse background? No
* Living in a rural and remote area? No
* LGBTIQA? No
* Having a psychosocial disability? No

# **Is there something you would like to see in a home and living policy specific to your response in previous question 12?**

# **Is there anything else you would like to add?**

it would be good to include in the last section

Do you have a disability that requires another form of communication

My daughter is non verbal and cannot read or write so she requires everything read to her and signed