



Co-design workshops

A guide to what happened at our workshops

October 2021

Easy Read version of the NDIA Co-Design Workshops Joint Statement



ndis

[ndis.gov.au](https://www.ndis.gov.au)

How to use this booklet



The National Disability Insurance Agency (NDIA) made this booklet.



The NDIA used what the people who took part in the workshops said to make this booklet.



When you see the words 'we' or 'us', it means the people who took part in the workshops.



We wrote this booklet in an easy to read way.
We use pictures to explain some ideas.

Bold

We have written some words in **bold**.

Not bold

This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page 17.



You can ask for help to read this booklet.

A friend, family member or support person
may be able to help you.

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Our co-design workshops



Co-design is when people work together to plan something new.



In September 2021 the NDIA had 2 co-design workshops.



The goal for these workshops was to build:

- strong relationships
- trust.

We also wanted to find ways to:



- fix problems



- make the **National Disability Insurance Scheme (NDIS)** work better.



The NDIS supports people with disability across Australia.



We held our workshops online.



People from many organisations took part in our workshops.

This included:



- 27 disability and carer organisations



- the **Independent Advisory Council**



- the Australian Government Department of Social Services



- NDIA leaders and managers.



The Independent Advisory Council is a group of people who help us understand what people with disability need.



The Independent Advisory Council has an important job.



The NDIS laws talk about the work the Independent Advisory Council must do.

What did we talk about?

In the workshops, we talked about:



- some problems we know about



- how to build a strong relationship with the disability community.

We also talked about how:



- co-design should work



- we could learn from what went wrong in the past.

What did we decide?



We decided a few things at our workshops.



We must build a better relationship with the disability community.



We must listen:

- when the disability community speaks up
- to what the disability community tells us.



We must all work hard to get better results for people with disability.

It's important to understand:



- all the problems people with disability face



- how we can fix those problems.



We must think about how the problems the NDIS faces can affect different people.



We should work out which problems co-design could help us fix.



Then we should choose which ones to fix with co-design first.

We must communicate well with:



- people with disability



- their families and carers



- the disability sector.

What will we do next?

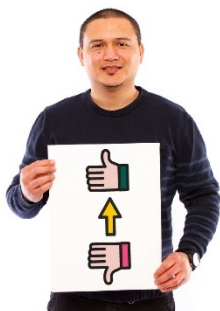


We will choose people to be part of a co-design advisory group.

The co-design advisory group will work with us to tell us what:



- works well



- needs to work better.



We will work out which problems co-design could help us fix.



Then we will choose which problems to fix with co-design first.

We will plan how we will communicate with the disability community about:



- co-design



- other topics we want them to tell us about.

More information

For more information about this booklet,
please contact us.



www.ndis.gov.au



1800 800 110



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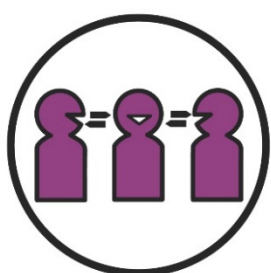
Support to talk to us



You can talk to us online using our webchat feature.

www.ndis.gov.au/webchat/start

If you speak a language other than English, you can call:



Translating and Interpreting Service (TIS)

131 450

If you have a speech or hearing impairment, you can call:



TTY

1800 555 677



Speak and Listen

1800 555 727



National Relay Service

133 677

www.relayservice.gov.au

Word list

This list explains what the **bold** words in this booklet mean.

This means the letters are thicker and darker.



Co-design

Co-design is when people work together to plan something new.



Independent Advisory Council

The Independent Advisory Council is a group of people who help us understand what people with disability need.



National Disability Insurance Scheme (NDIS)

The NDIS supports people with disability across Australia.



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