# Temporary COVID19 Support Items Designated Areas

This Addendum is effective from 29 July 2020.

This Addendum was last updated on 1 March 2021.

This Addendum specifies the designated areas and the time periods for each designated areas during which the following COVID19 support items can be claimed:

| Policy  | Support item |
| --- | --- |
| 1. **COVID-19 Family members as paid carers**
* Where a participant has tested positive to COVID-19, and where no alternative is available, and if determined to be exceptional circumstances, and at the discretion of the CEO, participant may pay family members to provide ongoing supports for a time-limited period.
* Note, this is not a specific initiative related to COVID-19. Paragraph 11.1 of the Operational Guidelines specifies that the NDIA will only fund family members to provide supports in exceptional circumstances.
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| 1. **Deep Cleaning for Support Worker-Related COVID-19 Diagnosis**
* This support can be used for a one-off professional deep cleaning of a residence of an eligible participant.
* The support is only claimable once per eligible participant.
 | 01\_795\_0104\_1\_101\_795\_0107\_1\_1 |
| 1. **Low-cost Assistive Technology (AT)**
* Participants can use their existing NDIS funding to purchase an item if:
	+ it will maintain funded NDIS supports like a program, therapy or requirement (for example physiotherapy or Auslan interpreting provided via video conferencing), and
	+ the provider of supports has confirmed in writing the device is necessary to continue supports and services while maintaining physical distancing requirements, and
	+ it is the lowest specification that will maintain funded supports, and
	+ they do not already have the item, another suitable item or access to the item, and
	+ the item has not been funded by another service system (such as education), and
	+ the item or circumstances are not specifically excluded.
* Participants are able to spend up to $1500 on low cost AT items from their existing budgets. Participants should not spend more than $750 on electronic devices needed to maintain existing services.
 | 15\_222400911\_0124\_1\_3 |
| 1. **Support Coordination items in the Activities with Daily Life Support Category**
* The support coordination items were duplicated into theDaily Life Support Category until 28 February 2021 so that participants could have greater access to support coordination services if they needed them.
* Participants had to use existing funds to use these items.
* These duplicated items were available for all participants until 28 February 2021. They will remain in place for participants who have been utilising them until the 31 March 2021.
 | 01\_790\_0106\_8\_301\_791\_0106\_8\_301\_794\_0132\_8\_3 |
| 1. **Supported Independent Living (SIL) COVID-19 positive arrangements**
* Participants living in SIL arrangements who are diagnosed with COVID-19 (until they are no longer infectious) have access to the following supports:

***COVID-19 SIL Cleaning Services**** This support item can be used for a one-off professional deep cleaning of a residence of an eligible participant.
* The item is only claimable once per eligible participant.

***COVID-19 SIL Additional Supports**** The item can be claimed in addition to the usual SIL claim for the participant. The item recognises the additional costs of higher intensity support (staffing increase), Personal Protective Equipment (PPE), professional laundering, and any ancillary costs directly related to the participant’s diagnosis.
 | 01\_795\_0115\_1\_101\_796\_0115\_1\_1 |
| 1. **Personal Protective Equipment (PPE) for participants**
* NDIS participants who live in areas specified in this Addendum and who receive an average of at least one hour a day of face-to-face daily living supports are temporarily able to use the existing support item for Low Cost Disability-Related Health Consumables to claim the cost of PPE that they use when their disability worker is supporting them.
* If participants need to purchase face coverings or masks for use outside the home, this is still an everyday expense. NDIS funds cannot be used to pay for them.
* Participants are expected to purchase PPE at market rates.
* As a general guide, the weekly cost of PPE is not expected to exceed $50 per week.
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| 1. **PPE for workers**
* This support can only be claimed for personal protective equipment (PPE) used for supports that are delivered in person to participants who live in areas specified in this addendum. In order to claim, providers:
	+ must incur the expense and have provided the participant and support workers with PPE;
	+ must be delivering a support in the Assistance with Daily Life support category; and
	+ require agreement from the participant to claim additional PPE expenses against the plan.
* In general, providers should not make more than one claim of up to $27 per participant per worker per day (for supports delivered on or after 1 March 2021). However, additional support items may be claimed if supported with evidence of need.

For supports delivered between 29 July 2020 and 28 February 2021* The relevant limit was $50 per participant per worker per day
* Providers could alternately directly bill the NDIA for up to $1.70 per hour of support delivered, per participant, up to 24 hours per day to cover the cost of PPE for supports delivered in the following Assistance with Daily Life support categories:
	+ 0104 High Intensity Daily Personal Activities
	+ 0107 Daily Personal Activities
	+ 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
* This alternative arrangement is not available from 1 March 2021. Providers will have up to one month to bill the Agency for costs incurred before 1 March 2021.

  | 01\_797\_0104\_1\_101\_797\_0107\_1\_101\_797\_0115\_1\_1 |
| 1. **Supported Independent Living (SIL) COVID-19 arrangements (self isolating participants)**
* A participant living in SIL who is not COVID-19 positive and who
	+ is required by government or medical authorities to self isolate or quarantine; or
	+ is required on the advice of a medical practitioner to self isolate or quarantine because they are displaying symptoms of COVID-19 or are suspected to have come into contact with a person suspected of having contracted COVID-19; or
	+ is in isolation or quarantine while waiting for the results of a COVID-19 test or because of measures taken by government or medical authorities in response to the COVID-19 pandemic.

has access to the following supports***COVID-19 SIL Cleaning Services**** This support can be used for a one-off professional deep cleaning of a residence of an eligible participant.
* The item is only claimable once per eligible participant.

***COVID-19 SIL Additional Supports**** The support can be claimed in addition to the usual SIL claim for the participant. The support recognises the additional costs of higher intensity support (staffing increase), Personal Protective Equipment (PPE), professional laundering, and any ancillary costs directly related to the participant’s diagnosis.
* Note: where the participants living in the supported independent living arrangements are not required to isolate from each other, then the cost should be apportioned among the participants. The maximum price limit per day for the household is as specified in the price guide and this addendum.
 | 01\_795\_0115\_1\_101\_796\_0115\_1\_1 |

## Current Time Periods

The COVID-19 supports set out in the Table above are claimable, subject to the conditions set out in the NDIS Price Guide, for the periods specified below for the specified states and local government areas.

### National

| **Support Item** | **Start Date** | **End Date** |
| --- | --- | --- |
| 01\_795\_0104\_1\_1 | 1 October 2020 | 30 June 2021 |
| 01\_795\_0107\_1\_1 | 1 October 2020 | 30 June 2021 |
| 01\_795\_0115\_1\_1 | 1 October 2020 | 30 June 2021 |
| 01\_796\_0115\_1\_1 | 1 October 2020 | 30 June 2021 |
| 15\_222400911\_0124\_1\_3 | 30 April 2020 | Ongoing, subject to review |

### Victoria

* All of state

| **Support Item** | **Start Date** | **End Date** |
| --- | --- | --- |
| 01\_797\_0104\_1\_1 | 29 July 2020 | 31 March 2021 |
| 01\_797\_0107\_1\_1 | 29 July 2020 | 31 March 2021 |
| 01\_797\_0115\_1\_1 | 29 July 2020 | 31 March 2021 |
| 03\_040000919\_0103\_1\_1 | 29 July 2020 | 30 June 2021 |

## Expired Time Periods

**Support Coordination items in the Activities with Daily Life Support Category**

The following support items were claimable across Australia, subject to the conditions set out in the NDIS Price Guide, from 29 July 2020 to 28 February 2021.

* 01\_790\_0106\_8\_3
* 01\_791\_0106\_8\_3
* 01\_794\_0132\_8\_3.

Participants who we reusing these items prior to 28 February 2021 can continue to use them until 1 March 2021.

**Other COVID-19 supports**

The following support items were claimable, subject to the conditions set out in the NDIS Price Guide, for the periods specified below for the specified states and local government areas.

* 01\_797\_0104\_1\_1
* 01\_797\_0107\_1\_1
* 01\_797\_0115\_1\_1
* 03\_040000919\_0103\_1\_1

## New South Wales

* All of state
	+ from 19 November 2020 to 28 February 2021

### South Australia

* All of state
	+ from 19 November 2020 to 23 December 2020

### Queensland

South East Queensland

* City of Brisbane
	+ from 22 August 2020 to 25 September 2020
	+ from 8 January 2021 to 22 January 2021
* City of Gold Coast
	+ from 29 August 2020 to 17 September 2020
* City of Ipswich
	+ from 22 August 2020 to 25 September 2020
	+ from 8 January 2021 to 22 January 2021
* Lockyer Valley Region
	+ from 22 August 2020 to 25 September 2020
* Logan City
	+ from 22 August 2020 to 25 September 2020
	+ from 8 January 2021 to 22 January 2021
* Moreton Bay Region
	+ from 22 August 2020 to 25 September 2020
	+ from 8 January 2021 to 22 January 2021
* Redland City
	+ from 22 August 2020 to 25 September 2020
	+ from 8 January 2021 to 22 January 2021
* Scenic Rim Region
	+ from 22 August 2020 to 25 September 2020
* Somerset Region
	+ from 22 August 2020 to 25 September 2020

Wide Bay-Burnett

* Aboriginal Shire of Cherbourg
	+ from 31 August 2020 to 17 September 2020
* South Burnett Region
	+ from 31 August 2020 to 17 September 2020

Darling Downs

* Goondiwindi Region
	+ from 31 August 2020 to 17 September 2020
* Southern Downs Region
	+ from 31 August 2020 to 17 September 2020
* Toowoomba Region
	+ from 31 August 2020 to 17 September 2020
* Western Downs Region
	+ from 31 August 2020 to 17 September 2020

### Western Australia

* South West Regions
	+ from 31 January 2021 to 5 February 2021
* Perth Metropolitan
	+ from 31 January 2021 to 13 February 2021
* Peel
	+ from 31 January 2021 to 13 February 2021