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# **NDIA Annual Report**

2017 to 2018



**Easy English** 



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#### Hard words

This report has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the word means.

# **Our respect**

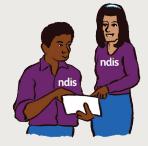
We work on Aboriginal land.

We respect Aboriginal elders.



## About this report

This is the annual report for the **National Disability Insurance Agency**.



The National Disability Insurance Agency are the people who manage the **National Disability Insurance Scheme**. We are called the NDIA.



The National Disability Insurance Scheme is called the NDIS.



The NDIS helps people under 65 with a disability get

care



• supports.



This report says what we

• have done



- have learned
- still want to do.



We want to help **participants** have a better life.

Participants are people who get support from the NDIS.

We have done a lot of work in the last year

to help

• people with a disability



- their families
- carers.



## About the NDIS



The NDIS is a new way to support

- people with a disability
- their families
  - carers.



The NDIS will give participants support to

- enjoy a normal life
- be involved in the community



• have a job.

Participants will have more

- choice
- control.

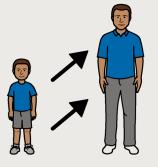


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Participants make an NDIS plan.

The plan says all of the things the NDIS can help you with.



The NDIS will support people with a disability for life.

Ŀ.

The government has a national disability strategy that

 says what the government wants to do in the next 10 years



 helps people with a disability to have better lives.



The NDIS is part of this **strategy**. A strategy is a plan.



## About the NDIA

Our staff put people with a disability first.



We value workers who have different backgrounds.



We won an award for being a good place to work.

We have 2 634 staff.



More than 14 per cent of our staff have a disability.



We have 83 offices.



## Who runs the NDIA?



The board

- says what we will do
- checks how the NDIA is working.

The NDIA managers do things the board says.



People on the Independent Advisory Council talk to people in the disability field and tell us their ideas.

The council has

• people with a disability



 people who work with people with a disability.





## **Partners in the Community**

We have a program called Partners in the Community.



The program gives money to groups who help deliver the NDIS.

We work with groups to have Local Area Coordinators and Early Childhood Early Intervention.

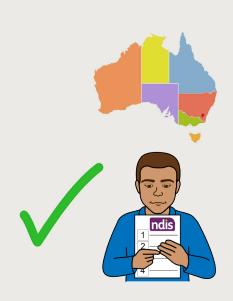


- Local Area Coordinators
- can tell you about your plan
- can help you start your NDIS plan
- can make your plan happen.



Early Childhood Early Intervention is how the NDIS helps children before they go to school.





#### Numbers at 30 June 2018

The NDIS is in all states in Australia.

There are about 184 000 participants with an approved plan.

About 87 000 adults and children with a disability joined the NDIS.



There are 7 768 children supported by Early Childhood Early Intervention.



There are 16 755 **service providers**. Service providers are organisations that help participants reach their goals.



Service providers need to **register** to help with the NDIS.

Register means the NDIS says **yes** to the service provider.



## What participants think





We asked participants to tell us how they feel about the NDIS and 88 per cent said it was

• good

or

• very good.

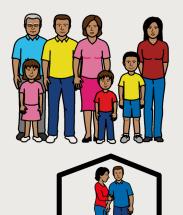
#### Money to help participants



We have promised 7.7 billion dollars to help participants.

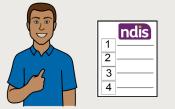


#### What we have done well



More people got help from the NDIS this year.

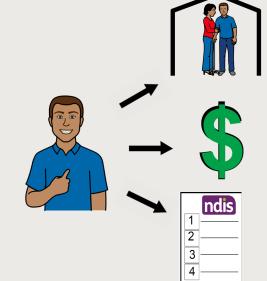
A lot of service providers in the NDIS are small businesses.



We have more participants who **self manage** their plan.



• choose the supports you want



- manage your money
- manage your NDIS plan.





There are 15 more offices for Local Area Coordinators.



We have made it easy to use the website called **myplace portal**.

The myplace portal is where participants can see their plan and information.



## **Better participant outcomes**



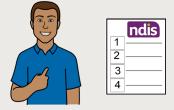
We will help participants get better outcomes from the NDIS.

We will

 help participants and providers have a better experience with the NDIS



help children get Early Childhood
Early Intervention



- help participants self manage their plan
- help people who are deaf



• help people with **psychosocial disability**.

Psychosocial disability means mental health issues.





We will get better outcomes for

#### diverse communities.

Diverse communities means people from different groups. For example, different

• cultures

or



• religions.

We will use our information linkages and capacity building program to



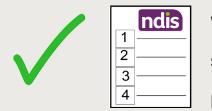
help service providers



 make it easy for people with a disability to be part of the community.

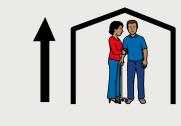


#### Help to grow support

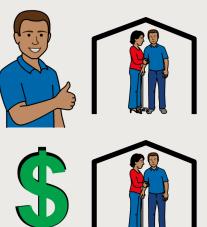


We will make sure that there are enough services for participants to achieve their plan goals.

We will



have more service providers available



- make service providers work better for participants
- check the price of support services.



## Cost of the NDIS



We will make sure the NDIS is good value for participants.



The NDIS has met **budget** in each year. Budget means we spent the money we thought we would.



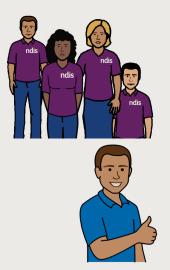
We think the NDIS will cost 22 billion dollars each year when everyone has joined.





#### Work at the NDIA

We want people to like to work at the NDIA.



We will

- grow our workforce
- help our workers get good results
- help our workers get better skills
- respect people who are part of the NDIS



 make the myplace portal and other websites easy for everyone to use.



We will also

- nds
- ndis
- build good relationships with people who use the NDIS
- listen to people who use the NDIS



- make sure NDIS service providers
  - are good at their job



know about the local area



- understand people with a disability.



#### What we will do



We will make an NDIS that all Australians are proud of.



We will help people with a disability

• be part of the community



• connect with friends and family



• have a job that pays money.





We have 3 goals for the NDIS.

1. People with a disability have



- control
- choice.



2. The NDIS meets budgets.



3. The community likes the work we do.



We would like to thank

- participants
- family members
- carers
- service providers
- the Australian community.

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