# Transcript – Working with the NDIS (Auslan)

SPEAKER 1: This video is about the NDIS and how providers can work with the NDIS.

SPEAKER 2: Are service providers similar to deaf societies and interpreter agencies who provide support for deaf people?

SPEAKER 1: Yes, that’s right. There are many different service providers.

Some may be an organisation or individuals.

The National Disability Insurance Scheme (NDIS) is the new way of providing support for people with disability in Australia.

SPEAKER 2: Will the NDIS support every people with disability in Australia?

SPEAKER 1: No, not all of them. The NDIS will provide all Australians under the age of 65.

SPEAKER 2: Only those who are below the age of 65 will receive the NDIS support?

SPEAKER 1: Yes.

The NDIS will provide support to those who have permanent and significant disability, who face barriers every day, with the necessary supports they need to enjoy an ordinary life.

SPEAKER 2: When will the NDIS start?

SPEAKER 1: The NDIS began with some trial sites around Australia from July 2013.

It will be rolled out gradually around the rest of Australia from 1 July 2016.

SPEAKER 2: Why did the NDIS start at different time all over Australia?

SPEAKER 1: The NDIS is being introduced in stages to ensure that it is successful and sustainable.

People who are eligible for NDIS support are called participants.

Each participant has their own NDIS plan that identifies the outcomes they wish to achieve, what other supports the person requires, and choose which individuals or organisations that deliver support or suitable equipment.

SPEAKER 2: Who will choose which service provider to provide support for people with disability?

SPEAKER 1: People with disability will choose the providers they want.

SPEAKER 2: What happens if people with disability are not satisfied with the service provider or the organisation?

SPEAKER 1: They can change providers at any time. As long as they are happy and satisfied.

SPEAKER 2: What are the opportunities for providers wanting to work with the NDIS?

SPEAKER 1: There are plenty of opportunities. By 2019, the Scheme will support about 460,000 Australians with disability.

SPEAKER 2: How much will the NDIS invest each year?

SPEAKER 1: The NDIS are expected to invest $22 billion a year in services and equipment.

SPEAKER 2: What will this mean for service providers wanting to support people with disability?

SPEAKER 1: There are significant growth opportunities for providers who respond to this new demand.

SPEAKER 2: How will service providers learn about the NDIS?

SPEAKER 1: Resources and tools are available to help providers understand the NDIS market environment.

SPEAKER 2: What are the benefits of working with the NDIS?

SPEAKER 1: Organisations and people who work with people with disability will benefit greatly from the NDIS.

They will be part of improving participants’ lives by helping them achieve their goals, be part of a vibrant, innovative and competitive marketplace.

They will also be taking advantage of online systems to reduce paperwork and enjoy fast claim processing.

SPEAKER 2: How do I become a provider?

SPEAKER 1: To become an NDIS provider, complete the Provider Registration Kit on the NDIS website.

SPEAKER 2: Do I have to register now?

SPEAKER 1: You don’t need to register until you feel ready or until the NDIS is in your area.

SPEAKER 2: What is the cost of the service from each service provider?

SPEAKER 1: The National Disability Insurance Agency (NDIA) is the Commonwealth agency responsible for the sustainability of the NDIS as well as the cost and budgets.

The supports funded through the NDIS must represent value for money.

SPEAKER 2: The NDIA will decide the price paid for specific support services and it will be part of the participant’s plan?

SPEAKER 1: Yes, for now NDIA will decide how much each service is worth.

SPEAKER 2: Will the prices stay the same?

SPEAKER 1: Prices are reviewed and updated regularly.

SPEAKER 2: What if I need help understanding the cost and pricing of services?

SPEAKER 1: There is a new Costing and Pricing Learning Program which offers a suite of training and support.

Old services will change and the pricing will be different in this competitive environment.

SPEAKER 2: Where can I find this information?

SPEAKER 1: Check it out at www.cpld.nds.org.au

SPEAKER 2: What other resources and information are available?

SPEAKER 1: You can call NDIS for more information, detailed price guides and NDIS roll out schedules or check out their website.

SPEAKER 2: How can we ensure the quality and safeguards of each service providers?

SPEAKER 1: NDIS participants must have access to high quality services that will support them to achieve their goals.

SPEAKER 2: Will there be rules about quality and safeguards?

SPEAKER 1: National Disability Insurance Agency (NDIA) is working with State and Territory governments to develop a national approach to quality and safeguards that will apply to providers registered with the NDIS.

Currently, they are still working on it and it may not be ready until the NDIS is fully rolled out.

Which means until then service providers will have to follow their state’s guidelines.

SPEAKER 2: What will the NDIS marketplace look like in the future?

SPEAKER 1: The NDIA values providers and their ability to deliver high quality services to people with disability better access and opportunities.

SPEAKER 2: What happens after the NDIS roll out?

SPEAKER 1: With the NDIS being worth $22 billion every year, this will create thousands of new jobs across the country.

SPEAKER 2: What does NDIA want to establish with the service providers?

SPEAKER 1: The NDIA would like to see people with disability have access to a diverse range of providers.

This way they can have more choice, control and strong links with mainstream services.

SPEAKER 2: What is the aim of the NDIS?

SPEAKER 1: The NDIS aims to increase social and economic participation for people with disability.

For more information about this video, have a look on the website.