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Many government services provide supports to people with disability, including:

- the NDIS
- state, territory and Commonwealth Government services like health, education, justice and transport.

All areas work together so people with disability receive support to meet their individual needs.

Access to mainstream services, community based activities and other government programs is a shared responsibility across many services.

The NDIA and governments work together through the Disability Reform Ministers' Meeting to resolve any issues where their services interact.

A key tool is the [Applied Principles and Tables of Support \(APTOS\)](#) . APTOS outlines the roles and responsibilities of different sectors that deliver supports to people with disability.

Planners and partners escalate urgent issues raised by participants, carers or providers relating to accessing immediate and vital supports.

In response, the NDIA and state and territory governments work together to resolve any issues on a case-by-case basis.

## **Our Guidelines: how we make decisions**

Updated information about what we consider when we make decisions under the NDIS is available in [Our Guidelines](#) .

The [Mainstream and community supports guideline](#) makes it easier to understand current guidelines on whether the NDIS or another government support system should fund participant supports. The guideline is based on the NDIS Legislation and Rules, existing guidance, policies and government agreements.

Our updated guidelines make the NDIS more transparent, clearer and easier to understand. You can read more about this in the [Participant Service Charter](#).

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