

On this page

- [What is a SATSS](#)
- [List of Commonwealth, state and territory statutory schemes](#)
- [Receiving NDIS supports](#)
- [Letting us know about your accident or injury](#)
- [Understanding your review options](#)
- [Where can I find more information?](#)

What is a SATSS?

A Commonwealth, state or territory statutory scheme of insurance, or SATSS, is a mainstream government service that provides ongoing care to people injured at work or in a transport accident.

If you're eligible, a SATSS can fund supports for ongoing care relating to your injury. To find out more, you will need to contact a SATSS directly. To help you, a list of SATSS is included below.

List of Commonwealth, state and territory statutory schemes

You can find out more about your Commonwealth, state or territory statutory scheme by visiting their website.

Commonwealth of Australia Schemes

- [ComCare](#)
- [SeaCare](#)
- [Department of Veterans' Affairs](#)

ACT

- [WorkSafe ACT](#)
- [Motor Accident Injuries Scheme](#)
- [Compulsory Third Party Insurance Regulator](#)
- [Lifetime Care and Support Scheme](#)

NSW

- State Insurance Regulatory Authority (SIRA):
 - [SIRA Workers Compensation Scheme](#)
 - [SIRA Compulsory Third Party Insurance Scheme](#)
- iCare:
 - [iCare's Workers Care Program](#)
 - [iCare's CTP Care](#)
 - [iCare's Lifetime Care and Supports Scheme](#)

NT

- [NT WorkSafe](#)
- [Motor Accidents Compensation Commission](#)

Queensland

- [WorkCover Qld](#)
- [Motor Accident Insurance Commission](#)
- [National Injury Insurance Scheme of Queensland](#)

South Australia

- [Return to Work SA](#)
- [CTP Insurance Regulator](#)
- [Lifetime Support Scheme](#)

Tasmania

- [WorkSafe Tasmania](#)
- [Motor Accidents Insurance Board](#)

Victoria

- [WorkSafe Victoria](#)
- [Transport Accident Commission](#)

Western Australia

- [WorkCover WA](#)
- Insurance Commission of Western Australia (ICWA)
 - [ICWA Motor Injury Insurance Scheme](#)
 - [ICWA Catastrophic Injuries Support Scheme](#)

Receiving NDIS supports

Can I join the NDIS if I already receive support from a SATSS?

If you have been injured in a motor vehicle accident or at work, you may already be receiving supports from an insurer or insurance scheme.

You can become an NDIS participant if you already receive support from a SATSS. However, the NDIS must complement, not replace, your compensation arrangements. This means the NDIS cannot fund supports a SATSS should provide.

To join the NDIS, you will still need to meet the age, residence, disability or early intervention eligibility requirements. Find out more about [how to apply for the NDIS](#).

What NDIS supports can I receive if I am accessing a SATSS?

If you are injured while you're an NDIS participant, we'll support you through your NDIS plan while any compensation is finalised. The NDIS will not duplicate or replace any supports that should be funded by your SATSS.

What if I receive a lump sum payment from my SATSS or common law claim connected to my workplace or transport accident?

Some SATSS may offer financial settlement (compensation) as a lump sum or periodic payments. This can include past and future treatment for health-related supports.

If you are an NDIS participant and you receive compensation from your SATSS, the NDIA may recover money from any compensation, when it's finalised. We call this a recoverable amount.

We may also reduce your future NDIS funding based on the compensation you have received. We call this the compensation reduction amount. We do this to make sure the NDIS isn't duplicating funding for supports you receive from your SATSS.

To find out more, talk to your NDIS planner.

I have an NDIS plan. What happens at my next plan reassessment?

When we develop your NDIS plan, we'll consider any SATSS supports you receive. The NDIS can't fund supports that are the responsibility of your SATSS. This is because your NDIS funding is meant to complement (not replace, top-up or duplicate) your SATSS supports.

At your next NDIS plan reassessment, your NDIS planner will help you to consider your SATSS supports when building your NDIS plan. To find out more, talk to your NDIS planner.

What if I have another disability not related to my workplace or transport accident?

If you have a disability that is not connected with your transport or workplace accident, you may be eligible to receive NDIS funding for reasonable and necessary supports. This will not affect your eligibility with a SATSS.

Letting us know about your accident or injury

If you are already an NDIS participant and have not told us about your accident or injury, you will need to complete the [Compensation Information Form](#).

We may also need your consent to contact your SATSS to discuss your accident or injury. You can give your consent by completing the [Compensation Consent Form](#) and emailing it to the [Compensation team](#).

Understanding your review options

If your SATSS supports have been declined or you feel they are inadequate, you can make an appeal with your SATSS. You must do this before asking for similar supports from the NDIS.

If your circumstances change or you would like the NDIS to review a decision we have made, you can contact us to discuss your options.

You must ask an internal review within 3 months of receiving the notice of our decision. If you are not happy with the outcome of the internal review, you can ask the [Administrative Appeals Tribunal](#) for an external review.

Where can I find more information?

For more information on Compensation and SATSS, refer to [Our Guideline – Compensation](#).

You can also email us at compensation@ndis.gov.au.

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