Transcript: My plan is about to end

We are making some changes to the plan review process in response to the coronavirus COVID-19 pandemic.

To ensure NDIS plans don't reach their end date, on the day your plan is due to expire, it will automatically be extended by 12 months to make sure you have the funding you need.

If your plan is due to expire soon, you do not need to do anything.

All plans will be automatically extended by 12 months.

Your extended plan will have the same core and capacity building budget as your current plan.

If your current plan is not a 12-month plan, your extended plan will be calculated on a pro-rata basis.

You will not receive a copy of this plan in the mail but you can access the information about your budget and the dates of your plan in the participant portal.

Scheduled plan reviews are still occurring, and we will call you to organise a planning meeting at a time that suits you.

Your planning or plan review meeting will be held over the phone or email.

As part of this plan review process, we'll discuss with you the option of having a plan in place for up to 24 months.