

29 February 2024

There are 3 upcoming planned outages.

Planned outages allow us to update and improve our systems.

## Outage 1

### Impacted system

Application Programming Interface (API) - providers

### Start date and time

Friday 1 March AEDT 11:59 pm

### Finish date and time

Saturday 2 March AEDT 8 am

### Outage window

8 hours

## Outage 2

### Impacted systems

my NDIS app

### Start date and time

Friday 1 March AEDT 11:59 pm

### Finish date and time

Sunday 3 March AEDT 9 am

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## Outage window

33 hours

## Outage 3

### Impacted systems

- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal

### Start date and time

Saturday 2 March AEDT 4:30 am

### Finish date and time

Sunday 3 March AEDT 12 pm

## Outage window

31.5 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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## **Planned multi-system outage 24 March 2024**

Date

21 March 2024

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- Notification

## **Planned multi-system outage 1 June 2024**

Date

30 May 2024

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## **Planned multi-system outage 14 April 2024**

Date

10 April 2024

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