Please check this page regularly for the latest information on the response to coronavirus (COVID-19).

Latest advice from the NDIS

Information for participants

Information for providers

COVID-19 vaccine information (external)

NDIS office operations

Partner office operations

Information packs

Information in languages

Contact information and important links

Where can I find more information about the response to coronavirus (COVID-19)?

- Department of Health website
- Your national department of health website, for state or territory specific information .
- If you require translation or interpreting services, we recommend you use:

- National Relay Service on 1300 555 727 if you have speech or hearing impairment
- Translating and Interpreting Services for language services.
- The National Quality and Safeguards Commission (NQSC) is providing regular Provider Newsletters and alerts about coronavirus (COVID-19).
- NDIS Contact Centre 1800 800 110.

The NDIS Contact Centre is the best option for contacting us. Call the Contact Centre on 1800 800 110, Monday to Friday 8am to 8pm (local time). Select option 5 for plan enquiries related to COVID-19.

Disability Gateway

The Disability Gateway can assist people with disability, their families, carers and support workers to find trusted COVID-19 information, support and services.

You can contact the Disability Gateway for free COVID-19 information and support including:

- help with booking a vaccination appointment
- information and support on getting tested
- COVID-19 information in accessible formats such as Easy Read or Auslan

Call Disability Gateway on 1800 643 787, Monday to Friday, 8am to 8pm (AEST) or visit the Disability Gateway website .

If it is hard for you to hear or speak, you can call the National Relay Service on 133 677 and ask to be connected to the Disability Gateway.

For support in a language other than English, the Translating and Interpreting Service (TIS National) can help.

You can call:

- the Disability Gateway on 1800 643 787 and ask for an interpreter
- TIS National on 131 450 and ask them to connect you to the Disability Gateway.

Coronavirus (COVID-19) information in accessible formats

We have recently published Easy Read information in English and a selection of languages, and frequently asked questions with the latest information about our response to the coronavirus (COVID-19).

- Easy Read - Coronavirus (COVID-19) and changes to how the NDIS works (PDF 6MB)

- [Easy Read (text only) - Coronavirus (COVID-19) and changes to how the NDIS works (DOCX 38KB)](#)
- [Easy Read - Coronavirus (COVID-19) information (PDF 3MB)](#)
- [Easy Read (text only) - Coronavirus (COVID-19) information (DOCX 50KB).](#)
- [Acerca del coronavirus (COVID-19) (PDF 92KB)](#)
- [Acerca del coronavirus (COVID-19) (DOCX 38KB)](#)
- [关于冠状病毒COVID-19（PDF 170KB)](#)
- [关于冠状病毒COVID-19（DOCX 40KB)](#)
- [關於冠狀病毒病COVID-19（PDF 217KB)](#)
- [關於冠狀病毒病COVID-19（DOCX 41KB)](#)
- [Thông tin về coronavirus (COVID-19) (PDF 142KB)](#)
- [Thông tin về coronavirus (COVID-19) (DOCX 39KB)](#)

[حول فيروس الكورونا (COVID-19) (PDF 208KB)](#)

[حول فيروس الكورونا (COVID-19) (DOCX 39KB)](#)

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