## Tip sheet – before your first meeting with a provider

Below are some questions you may like to think about before you meet with a new provider. They may help you decide whether the provider, and the supports they provide, are right for you.

You may be able to find information on a provider’s website. You can also look at [finding new providers or supports](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ndis.gov.au%2Fmedia%2F4431%2Fdownload&data=05%7C01%7CLinda.Ryan%40ndis.gov.au%7Cc8d652627a7541a2d88008da36dc862f%7Ccd778b65752d454a87cfb9990fe58993%7C0%7C0%7C637882618009536849%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=X7ZWRR%2FCvKlKxjkNWCbZyYmmya97KQtjhAFuOx1JEPA%3D&reserved=0) and [provider wait lists](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ndis.gov.au%2Fmedia%2F4424%2Fdownload&data=05%7C01%7CLinda.Ryan%40ndis.gov.au%7Cc8d652627a7541a2d88008da36dc862f%7Ccd778b65752d454a87cfb9990fe58993%7C0%7C0%7C637882618009536849%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=65MSg69SEudZGfAR3lKrVYLg4HtKB8vhRn3uwXWqtfY%3D&reserved=0). You can use the [compare providers or equipment](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ndis.gov.au%2Fmedia%2F4420%2Fdownload&data=05%7C01%7CLinda.Ryan%40ndis.gov.au%7Cc8d652627a7541a2d88008da36dc862f%7Ccd778b65752d454a87cfb9990fe58993%7C0%7C0%7C637882618009536849%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=nE0cbWL5pbR1YLPSM3N1A%2BC0vlUKtrHcMY69BBHZuZ8%3D&reserved=0) tool to help you decide on a new provider.

You don’t need answers for all these questions before your meeting. You can ask the provider when you meet them.

**Provider details**

Provider name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Website: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Service/support: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

How you found this provider: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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* How will this provider help you with your disability-related needs?

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* If you have received this support before, do you still need it/is it still helping you? What progress or outcome have you experienced?

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* Does your NDIS plan include funding for this support?

If Agency-managed, is the provider registered to deliver the support?

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* How often do you want this support? Does your plan funding cover the number of sessions you want?

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* What days do you want this support?

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You may have other questions. You may want to write them down so you don’t forget to ask them.

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